

SPIKEBALL SATISFACTION GUARANTEE

At Kankakee Spikeball Inc. ("Spikeball"), we stand behind our products and quality controls. If for any reason you are not satisfied with a Spikeball product you purchased from Spikeball or one of our authorized sellers in the United States or Canada, you may request a refund or exchange your product within one year of the date of purchase.

Please note that because we are unable to control the quality of our products sold by unauthorized sellers, unless otherwise prohibited by law, the Guarantee is not available for products purchased from unauthorized sellers, including unauthorized internet sites. The Guarantee is also limited to original, end-user purchasers in the United States and Canada.

How To Claim The Guarantee

To submit a Guarantee request, please complete this [Form](#) and have information available regarding where and when you purchased your product. You may also be asked to provide proof of purchase, submit photos of your product or its packaging, mail your product to Spikeball, or provide other information to assist Spikeball in processing your request. You must submit your Guarantee request within one year of the date of original purchase.

Guarantee Guidelines

Spikeball reserves the right to verify information, require a valid proof of purchase, and to deny Guarantee requests in its discretion in cases of suspected fraud or where Spikeball concludes that the purchaser has abused the Guarantee. Spikeball may amend or terminate the Guarantee at any time without notice.

If you have any questions regarding whether a seller is an authorized seller of our products, please contact us at helpme@spikeball.com.

Effective: May 11, 2023