

Return Policy

You may not return:

*SALE/CLEARANCE items, cosmetics, jewelry, lingerie, sunglasses, scarves, belts or gift certificates.

*All sales on SALE/CLEARANCE items are **FINAL**.

*All merchandise must be returned unworn, unwashed, and with original tags attached. Shoes must be returned in their original shoe box without damage to the box. If returned items have been tried on and they have makeup on them, they will not be accepted as a return and the items will be sent back to you.

*You are responsible for the shipping and handling of the returned item. Original and return shipping fees are non-refundable. Send your package back to us via the most economical shipping method of your choice. Please note your tracking number from your label.

Refund to Credit Card:

*We do not issue refunds only store credit. No exceptions.

Online Credit:

*Merchandise may be returned for online credit within 14 days of the DATE the item is received.

*An online code will be emailed to the email address provided.

If the order is returned past the 14 day limit or does not fit the return guidelines, the items will be sent back to you and a standard shipping charge will be applied to your card, OR, we can send the items back to you with a future order. We will hold non-returnable merchandise for 30 days. After 30 days, the items will be donated

To make your return:

*In order to make a return, please refer to our Return Policy on the website to ensure that your return meets the criteria stated.

*Next, complete the Return Form on this page and include it in the box with the items you are returning.

*Once your package is received please allow 2-4 business days for return processing. You will be emailed a notification once your return is received.

Exchanges: We no longer have the ability to do exchanges. We recommend placing a new order for any items you want and sending back any return items to be processed for either a refund or online credit.

Trouble with your order?

*If you believe you have received DEFECTIVE merchandise or were shipped incorrect merchandise, you must contact our warehouse **within 3 days of receipt**. NO EXCEPTIONS.

Questions? Please e-mail us at support@angelheartboutique.com

Complete this form and be sure to include it with your return

Name

Order Number

Email address

Daytime Phone

List items you wish to return:

Product Name	QTY	Return Reason	Size	Price	Color

1-Defective

4-Change Mind

7-Poor Fit

2-Wrong Size

5-Too Large

8-Other

3-Wrong item shipped

6-Too small



Where do I send my return?

www.angelheartboutique.com
ATTN: Return Department
1301 S. Gemini Rd
Edmond, OK 73003
405-316-9670

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