

### **OUR PHILOSOPHY AND VALUES**

At DOGUE Country retreat, our philosophy is to provide a happy, healthy, stress-free experience for every guest and to provide them with a luxury boarding experience that feels just like home.

We believe that socialisation is vital to the happiness of dogs, whether it is human or canine companionship and because of this, we provide intimate, nurturing care and ensure every guest becomes part of the Retreat family. Pet parents can rest assured that their canine family member is in a relaxing, fun, and safe environment.

We know your canine companion will leave the Retreat holiday barking for more!

# **A DAY IN THE LIFE**

At DOGUE Country Retreat, the emphasis is on tailoring the holiday experience for every individual guest, but we also understand that the importance of simple routines to help guests to settle in and to develop good habits.

### Our days at the Retreat... go something like this:

**7.00 am** – Rise and Shine – greetings and cuddles with our team

7.05 am – Morning Constitutional (newspapers available)

**7.15 am** – Race around the garden areas and more morning cuddles

**7.30 am to 9.30am** – Breakfast, morning walks and more play time in the Retreat gardens.

Guests are walked with other guests of similar fitness. Walks range from 25min to 45min depending on age, stamina, activity level.

9.30 am to 12.00pm – Activity time (see below)

**12.00 pm to 2.00 pm** – Free Reading and Relaxation time (watch a rerun of Lassie or read the latest Vogue). Nap time available for all guests. Guests can rest in their suites or in lounge room. (Crates available for dogs that are crate trained).

**2.00 pm to 4.00 pm** – Afternoon exercise – this will vary according to each guest's needs. Many guests will enjoy a walk around the extended 5 acres. Younger and more energetic guests will go out into the Vineyard for another long walk or head over to the large play yard by the vineyard.

**4.00 pm to 4.30 pm** – Supper time (yum yum)

**4.30 pm – 5.00 pm** – Bedtime stories, cuddles, relaxation massages and aromatherapy treatments to calm anxious guests.

**5.00 pm** – Lights out! Overnight there are always staff on the property.





# Daily activities available include:

- Play time choose your toy or preferred playmate
- Boot camp for the very active
- Day spa and pampering treatments including daily maintenance grooming
- Hanging around the feet of the staff
- Morning day trip
- Intense cuddles and one on one time
- Daily health checks

We post regularly on FB and Instagram and can also send photos/videos to your phone.



#### **Guest Services:**

During your stay at the Retreat, you will have access to the following services which are all inclusive in your daily rate:

- Full day care facilities including 1 to 2 walks a day (unless specified) around the property and organised play activities.
- Daily maintenance grooming
- Daily health checks from head to toe
- Regular one on one time with most affectionate of human carers
- "Me time" or "Free time" where you can just be you!

We also offer additional services through our Day Care, Day Spa and Dog Grooming facilities which include:

- Full wash and clip by our professionally trained groomers – all style of clips are available
- Therapeutic Massage
- Tailored weight loss programs and boot camp for the energetic
- Nutritional and wellness consultations
- Naturopathy Remedies.



Contact our Guest Relations Manager 02 4877 1877 to discuss any of these services or additional services and pampering you might be interested in at retreat@dogue.com.au