### **OUR HOURS**

Mon-Fri 7:30am - 6pm Saturday 9am - 5pm

# **DOGUE** BALMAIN

### BOUTIQUE | SPA | PLAY TIME



# 

### CONTACT US

p: (02) 8386 1318 e: balmain@dogue.com.au

### VISIT US

351 Darling Street Balmain NSW 2041

WE LOVE DOGS!

Welcome to the world of DOGUE where your dog always comes first.

dogue.com.au







# SPA MENU

GROOMING Experienced stylists delivering exceptional makeovers	SMALL from	MEDIUM from	STANDARD from	LARGE from	X-LARGE from
WASH & DRY Get refreshed Includes; wash, condition, nail clip, ear clean, blow dry	\$70	\$85	\$100	\$125	\$145
WASH & TIDY Pretty-up Includes: wash, condition, nail clip, err clean, brush, paw & brow trim, sanitary trim, blow dry	\$90	\$105	\$120	\$145	\$165
FULL GROOM The works Includes: wash, condition, nail clip, ear clean, full body comfort clip, face tidy, blow dry	\$115	\$135	\$150	\$180	\$205

All grooming services incur a green fee of \$3 as part of our Sustainable Salon initiatives.



sizing guide	SMALL	MEDIUM	STANDARD	LARGE	X-LARGE
BODY WEIGHT (kg)	< 10	10-14.9	15-19.9	20-29.9	30-39.9

Pricing is determined based on weight and height but extra charges will apply based on the condition and length of the coat, and complexity or difficulty of the service including dog behaviour. For dogs over 40kg please speak with our team.

### **ESSENTIAL**

Brush Out	Anal Gland Expression		
De-Shed	Expression Ear Pluck		
De-Matt	Face Tidy		
Double Coat	Nail Clip		
Hand Scissor	Teeth Clean		
Long Hair Management	Speciality Shampoo		
Matted Surcharge	Extra Handling		

Grooming essentials are additional services that will be added to your dog's service where required as determined by our stylists. Essentials can also be booked separately. Please consult us if the service you are after is not listed. Extras start from \$10.

## SPA MENU

### DAY CARE

Ideal for dogs who need to be entertiained and socialised while in our care. All pups need to be fully vaccinated, desexed (if over 6 months) and under 15kg. Guest receive a wellness check upon arrival, enjoy a massage, walk and lots of playtime.

Hourly (ideal for clients waiting for collection)	\$20
Half Day (<5hrs)	\$50
Full Day (>5hrs)	\$65
10 Visit Package (Half Day)	\$450
10 Visit Package (Full Day)	\$585
Assessment for newcomers (<4hrs)	\$45

### POLICIES AND COURTESIES

#### Cancellation and No Shows:

Please provide 24 hrs notice if you are unable to keep or need to reschedule your appointment otherwise you will incur a cancellation fee.

#### Late drop off and late pick up:

We rely on clients arriving on time to keep the day running smoothly. Please let us know if you will be more than 15 minutes late as we may need to re-schedule and a lastminute cancellation fee may apply. Unless otherwise arranged, we ask that dogs be picked up within 60 minutes of being notified or we may move them into day care at an additional charge.

#### **Duration**:

Grooming appointments are generally 2-3 hours. We do our best to stay on schedule. We will call or text when your dog is ready.

#### General handling and accidents:

Please understand that we are working with live animals. Although caution and care is taken in all situations, and problems are rare, there is always the risk of accidents. It is possible for the grooming process to expose hidden medical concerns or inadvertently aggravate existing conditions. Matted coats and difficult behaviour increase the risk of problems and accidents.

We ask you to have up to date pet insurance and a signed waiver form agreeing to our terms and conditions. A copy of the waiver form is on: dogue.com.au/pet-shops/Balmain.