

## RETURNS FORM

### NEED TO RETURN SOMETHING?

**STEP 1:** CHECK OUR RETURNS POLICY ONLINE AND MAKE SURE YOU ARE ELIGIBLE TO RETURN YOUR ITEM/S

**\*PLEASE NOTE: NO RETURNS ACCEPTED ON SALE OR DISCOUNTED ITEMS**

**STEP 2:** COMPLETE THIS FORM AND RETURN WITH YOUR ITEM/S TO:  
CHERRIE BABY BOUTIQUE, PO BOX 227, PROSERPINE, QLD 4800  
OR USE OUR ONLINE EASY RETURNS WITH AUSPOST

**STEP 3:** WHEN YOUR PARCEL IS RECEIVED WE WILL ASSESS & CONTACT YOU VIA EMAIL

Cherrie Baby Boutique return of goods policy is met with the Australian Consumer Law. If you wish to return an item/s due to incorrect sizing, fit or change of mind, please make sure:

- The item/s is in its original condition (unworn & unwashed) with tags attached.
- Returns are received back to us within 14 days of delivery (for Australia customers).
- You have read our returns terms and conditions on our website.
- Returns will only be accepted if goods are full priced, in original condition and received within 14 days of delivery.

NAME ON ORDER: \_\_\_\_\_ ORDER #: \_\_\_\_\_

ITEM NAME	SIZE	REASON FOR RETURN	REFUND OR STORE CREDIT

#### OTHER CONDITIONS FOR RETURNING GOODS:

- ▷ Return shipping is at the customer's expense. We recommend obtaining a copy of your return tracking information, as we do not accept responsibility for item/s that are lost or damaged in transit.
- ▷ We do not offer exchanges, however we can provide a store credit to purchase another size or item.
- ▷ Store credits will be emailed as an online gift card to the same email address you purchased with.
- ▷ If you have received a faulty or incorrect item, please email us immediately for us to resolve.