# Commercialisation And Strategy Deck for JDR Consulting

Business created in 2023 – Initial plan to serve as an example



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Section 1 | Introduction

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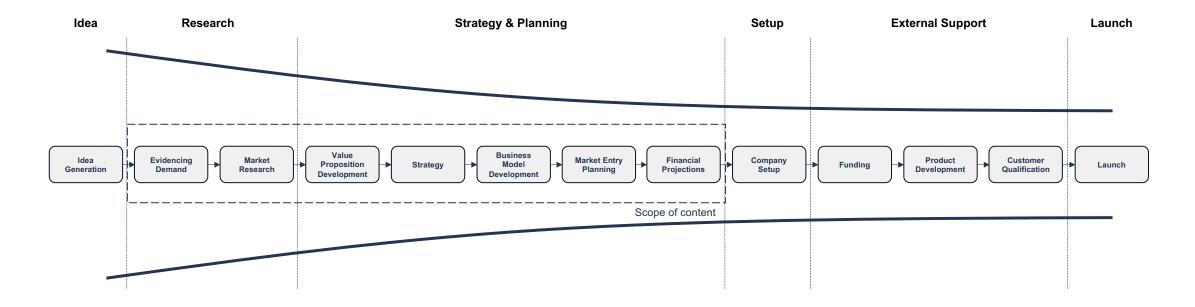
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Some information such as competitor profiling has been anonymised.

# Introduction

This deck **examples the commercialisation process** of JDR Consulting for people to use as a **reference when creating their own**, intended to be used with the accompanying Startup Handbook. As such, this deck follows the **commercialisation flow**, outlined in the handbook and below.

### Example of a typical business commercialisation process



# 02 Evidencing Demand

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# The Problem Hypothesis Is That Strategy Consulting Is Too Expensive For Most UK Business

**Problem Definition** 

### **Existing Solutions**

**Evaluation Of Current Solutions** 

Reviewed companies deliberately hidden

Consulting too expensive for most businesses

99% of UK businesses are small<sub>1</sub>, averaging £119k profit.<sub>2</sub>

Median consulting project fee is \$5k-10k<sub>3</sub>, around 5% of the average small business' profits.

# Smaller projects with alternative pricing structures

Solutions provided by consultants to address this problem include:

Productised services e.g. DIY consulting and automated products to reduce costs.

Standardised projects to reduce costs and offer fixed pricing.

Subscription fee to reduce lump sum payments.

# Still too expensive for most businesses

| Pros   | Cons                                    |
|--|---|
| Alternative pricing structures can be more convenient. | Projects still cost £5k+.               |
|  | Subscriptions cost £2.5k+ per month.    |
|  | Most fees still unclear before inquiry. |

1Gov.UK (2023) Business population estimates for the UK and regions 2023: statistical release 2Statista (2023) Median profit made by small and medium enterprises (SMEs) in the United Kingdom in 2022, by enterprise size 3Statista (2023) Average consulting project fees worldwide in 2018. May not reflect UK project size and USD converted to GBP at of 3/11/23

How can we prove this hypothesis?

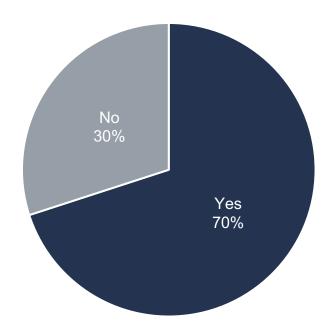
Section 2 | Evidencing Demand

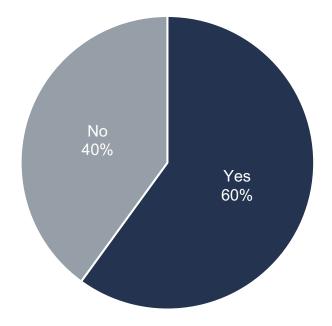
JDR Consulting<sup>th</sup>

# Significantly More Small Businesses Would Consider Consulting If Prices Were Cheaper And More Transparent

Survey shows 70% of small businesses would consider consulting if it was more affordable

Survey shows 60% of small businesses would consider consulting if pricing was more transparent





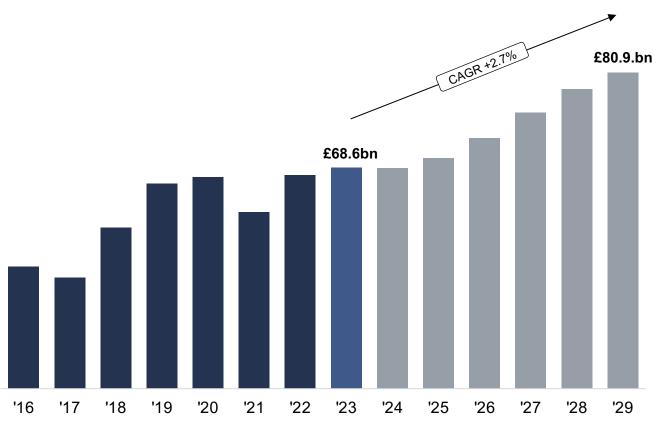
Example: Survey Monkey (2023) Small business responses when asked if they would consider consulting if prices were cheaper and more transparent

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# Size And Growth Of UK Management Consulting Suggests Broad Customer Base And Increasing Revenue Opportunities

The UK Management Consulting industry is estimated at £68.6bn by revenue, with a steady 2.7% CAGR forecast to 2029<sub>1</sub>



The market has steady forecasted growth across all fronts<sub>1</sub>



**+46%** Market growth by revenue



+17% Employment growth



**+25%** Revenue per business



+36% Quantity of business
Across 2023

1IBISWorld (2022) M70.229 Management Consultants in the UK

Section 3 | Market Research JDR Consulting"

# Industry Growth Is Supported By High Growth Segments And Expanding Service Offerings

#### **Tailwinds**



#### Increasing demand for IT consulting.

· Continual increase of tech adoption, proliferated by COVID-19 lockdowns [LT].



#### **Headwinds**



### Poor and uncertain macro **economic** conditions reducing business spending power.

- · Interest rates increasing cost of capital and reducing consumer spending, lowering demand [MT].
- · High inflation putting pressure on salary increases and reducing customer spending power and therefore demand [MT].



### Increasing demand for project and programme management consulting.

 Increase in national infrastructure projects, although slowed by axed HS2 [LT].



#### **Expanding service offerings.**

- · Increasing demand for implementation of recommendations [LT].
- · Incumbents expanding into fast growing segments to capture new demand [MT].

IST = Short term trend, 0-1 yearl [MT = Medium term trend, 1-3 years] [LT = Long term trend, 3 years+]

IBISWorld (2022) M70.229 Management Consultants in the UK

Section 3 | Market Research

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# Sizable And Growing Strategy Segment Further Supports Increasing Revenue Opportunities

Strategy consulting is a significant and growing segment of UK management consulting<sub>1</sub>

## 11.9% Corporate Strategy

- A growth segment driven by sustainable growth plans in economically volatile times.
- Project include growth strategies, business model reviews, advice for major changes and evaluating underperforming businesses.

Target subsector

### **12.3% Operations Management**

- · Focussed on driving efficiency.
- Segment share expected to decline over the next 5 years as companies focus on growth in the poor economic climate.



## 34.1% IT Strategy

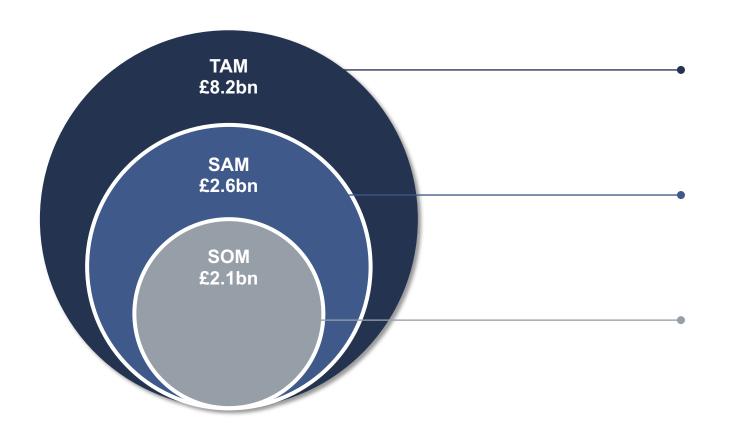
- The largest and fastest growing subsector of Management Consulting.
- Demand driven by digital transformation, accelerated through COVID-19.
- Projects relate to digital strategy, IT programme management, CX digitisation, application development and robotics process automation.

#### 41.7% Other

 Predominant subsectors include programme management (11.5% of total market), risk management (7.3%) and human capital (6.6%).

1BISWorld (2022) M70.229 Management Consultants in the UK

# There Could Be a £2.1bn Opportunity For Small Business Strategy Consulting In The UK



#### **Total Addressable Market**

 Revenue from strategy segmentation of UK management consulting industry.

#### Serviceable Addressable Market

- £500 fixed fee strategy project for each of the 5.1m small UK businesses.\*
- Calculated as 500 X 5.1m.

#### Serviceable Obtainable Market

- 84% of medium business use consultants.<sub>3</sub> Assumption is small business will share a similar proportion.
- Calculated as 84% of unrounded SAM.

1BISWorld (2022) M70.229 Management Consultants in the UK 2Gov.UK (2023) Business population estimates for the UK and regions 2023: statistical release 3Consultancy.uk (2019) 8 out of 10 UK companies hire consultants, and are satisfied

\* Company considered 'small' if it has any 2 of the following: a turnover of £10.2 million or less. £5.1 million or less on its balance sheet. 50 employees or less.

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## JDR Consulting"

# Strategy Consulting Growth Is Supported By Expanding Service Offerings And Improved Efficiencies

#### **Tailwinds**



#### Increased demand for market research.

- Market research services increased 20% due to companies wanting to better understand volatile economic conditions [ST].
- Increasing globalisation driving a need to understand foreign markets [MT].



#### Growing demand from public sector.

- Governments using consultants to create plans to grow startup clusters [MT].
- Increase in national infrastructure projects, although slowed by axed HS2 [LT].



## Improving operating efficiencies through technology.

- Digitisation of consultancy business models reducing and eliminating costs.
- Increasing adoption of technology such as data lakes, RPA, APIs and improving CX [LT].
- Introduction of micro and standardised modular services to improve efficiency [LT].



#### **Expanding service offerings.**

- Increasing demand for implementation of recommendations [LT].
- Incumbents expanding into fast growing segments to capture new demand [MT].

#### Headwinds



# Poor and uncertain macro-economic conditions reducing small business spending power.

- Interest rates increasing cost of capital and reducing consumer spending, lowering demand [MT].
- High inflation putting pressure on salary increases and reducing customer spending power and therefore demand [MT].



## Rising competition from 'alternative' services.

- Growing adoption of DIY consulting and productised services [LT].
- Investment into AI based advice [LT].



#### Security and data privacy concerns.

Privacy concerns may limit the demand for digital CX consultancies [MT].

Insights synthesised from: IBISWorld (2022) M70.229 Management Consultants in the UK, Allied Market Research (2022) Strategy Consulting Market, Source Global Research (2022) The UK Consulting market in 2022, Consultancy.UK (2023) SME consulting firms book solid growth but face challenges

[ST = Short term trend, 0-1 year] [MT = Medium term trend, 1-3 years] [LT = Long term trend, 3 years+] Section 3 | Market Research

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# Competition Is Reasonable With Biggest Threat From Larger Consultancies Providing Cheaper Micro Services

| Threat  | Threat Level | Opportunities   | Threats  |
|---|--------------|---|--|
| Incumbent Rivalry Small consultancies targeting SME clients |              | <ul> <li>Low concentration of competitors, suggesting low incumbent power</li> <li>Marketing spend only makes up 0.6% of costs, indicating marketing may be more impactful than in typical markets.</li> <li>Incumbents are too expensive to serve most small businesses.</li> <li>Most incumbents state they are unable to reduce prices.</li> </ul> | <ul> <li>Increasing M&amp;A can increase concentration and therefore incumbent power.</li> <li>Increasing strategic alliance with tech providers give incumbents greater capabilities.</li> <li>High switching costs due to established commercial relationships reducing demand capture opportunity.</li> </ul> |
| Substitutes Primarily corporate consultancies               |              |   | <ul> <li>Economies of scale could create price competition.</li> <li>Established brand recognition and credibility in consulting.</li> <li>Capability to deliver high quality service, such as market data and technology, specifically big data.</li> </ul>   |
| New Entrants From the perspective of a new entrant          |              | <ul> <li>Low regulation limits entry complexity.</li> <li>Low capital requirements makes market entry cheaper.</li> <li>Low concentration of incumbents, suggesting little retaliation power.</li> <li>No distribution channels to penetrate increasing time to revenue.</li> </ul>   | Al / tech-based advisory could be introduced and create<br>even more affordable services for the small business<br>demographic.  |
| Suppliers May include research companies                    |              | <ul> <li>Low concentration limits supplier dependency.</li> <li>Low threat of forward integration.</li> </ul>   |  |
| Buyers<br>SME UK business                                   |              | Lack of transparency of service between competitors may reduce buyer information.   | <ul> <li>Low spending power could promote DIY consulting.</li> <li>Relatively standardised industry services.</li> </ul>   |

Insights synthesised from: IBISWorld (2022) M70.229 Management Consultants in the UK, Allied Market Research (2022) Strategy Consulting Market, Source Global Research (2022) The UK Consulting market in 2022, Consultancy. UK (2023) SME consulting firms book solid growth but face challenges

Section 3 | Market Research

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# Opportunities And Strengths Outweigh Threats And Weaknesses

Strengths and weaknesses are personal attributes as business model not yet created.

## **Key Strengths**

- Experience in management consulting across a broad business demographic.
- · Experience selling consulting to SMEs.
- · Experience in complex implementation projects.
- · Willingness to make less income than incumbent consultants.

## **Key Opportunities**

- Evidenced demand for more cost-effective SME strategy consulting.
- Large addressable market suggesting large revenue opportunity.
- Growing revenue opportunity from growing market.
- Low risk due to low barrier to entry with incumbents reluctant to lower prices.
- Potential for impactful marketing due to current low marketing spend.

## **Key Weaknesses**

Young age may be perceived as less experienced and capable.

## **Key Threats**

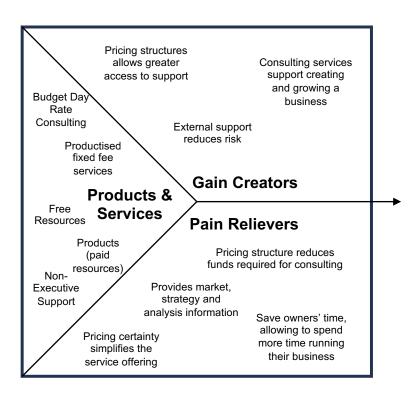
- Big consultancies can compete with micro / modular services with existing brand recognition and credibility.
- Customer spending power is low due to macro-economic conditions.
- · Low barrier to entry for other new entrants.
- Increasing competitor capability through M&A and strategic alliances.
- Al / tech-based advisory could provide affordable consulting to small businesses.

# 04 Strategy

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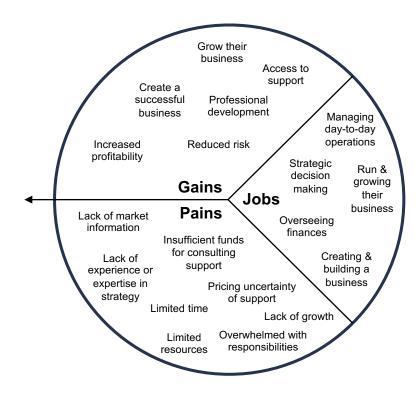
# Value Propositions Fit The Needs Of Small Business Owners

### **Value Propositions**



Core value propositions can be summarised as affordable, simple and transparent management consulting.

#### **Customer Profile**



The main target audience are owners of small UK businesses.

# JDR Consulting Is Differentiated From Other Constituencies with 3 Core Value Propositions



**Affordable** 

Market leading prices.



**Simple** 

Short, hassle free projects with actionable solutions and implementation options.

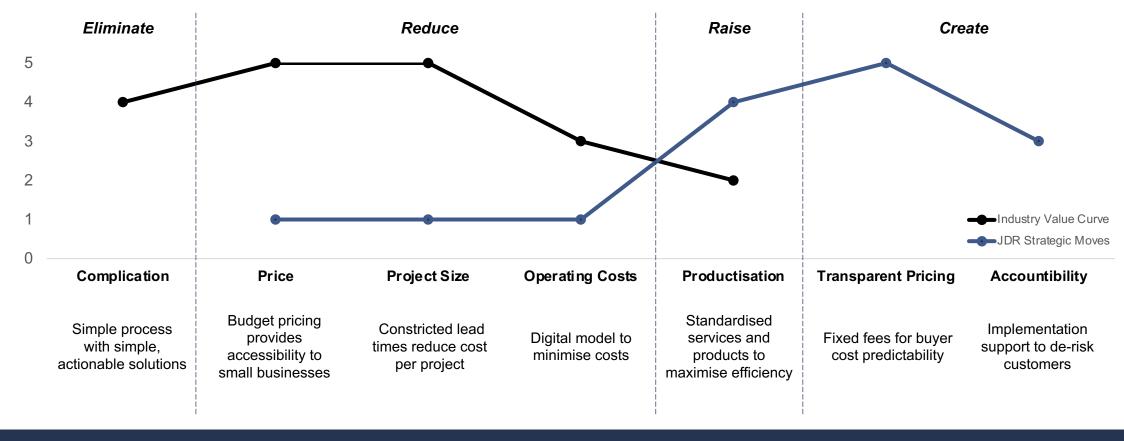


**Transparent** 

Clear pricing and process from the start.

# Differentiation Through Smaller Projects, Low Transparent Prices And Greater Accountability, Creating Budget Consulting

Blue ocean strategy is a framework that helps differentiate businesses by eliminating, reducing, raising and creating competitive factors of the industry, a reasonable strategy for entering a fragmented market of numerous competitors with low concentration such as management consulting.



# JDR Consulting Exists To Make Strategy Consulting Accessible To All Businesses Through Smaller, More Standardised Projects

Initial corporate-level strategy draft for JDR Consulting

#### Mission

To make strategy consulting accessible to all businesses

### Vision

To be the leading provider of strategy consulting to UK SMEs by revenue and project volume

## **Key Strategic Objectives**

Cost leadership

Sustain first mover advantage of budget consulting

Recognisable cost-effective brand

## **Underlying Objectives**

Simplify consulting process

- process generating
- Productised, more transactional services
- Modulate activities
   across services to
  leverage standardisation
- 1 week project lead times

Minimise non-revenue generating activities

- Automate internal capability research
- Eliminate proposals
- Reduce need for networking through push marketing

Build a digital consulting model

- Virtual calls
- Remote based working
- · Cloud based storage
- Digital contract and document sharing

Create switching costs

- Market leading pricingHigh quality service to
- High quality service to create brand loyalty
- Complimentary products to promote customer retention through crosssell

Transparent, convenient prices

- Maintain market leading pricing
- Fixed fee structure
- Alternative pricing structures for less financially capable customers

Build credibility

- Free products
- Professional branding
- Aggressive marketing campaign
- High quality of service
- Generate testimonials & cash flow from freelance

Section 4 | Strategy

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# The Strategy Is Aligned To The External Environment By Addressing Each Key Opportunity & Threat

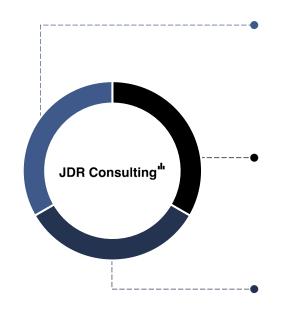
| Key Objective                                      | Underlying Objective  | SWOT Findings Addressed   |  |
|--|---|---|--|
|  | Simplify consulting process   | <ul> <li>Evidenced demand for more cost-effective SME strategy consulting.</li> <li>Customer spending power is low due to macro-economic conditions.</li> <li>Low risk from low entry barrier with incumbents reluctant to lower prices.</li> </ul>   |  |
| Cost Leadership                                    | Minimise non-revenue generating activities  | <ul> <li>Evidenced demand for more cost-effective SME strategy consulting.</li> <li>Customer spending power is low due to macro-economic conditions.</li> <li>Low risk from low entry barrier with incumbents reluctant to lower prices.</li> </ul>   |  |
|  | <ul> <li>Evidenced demand for more cost-effective SME strategy consulting model</li> <li>Customer spending power is low due to macro-economic consulting model</li> <li>Low risk from low entry barrier with incumbents reluctant to</li> </ul> |   |  |
| Sustain first mover advantage of budget consulting | Create switching costs  | <ul> <li>Big consultancies can compete with micro / modular services with existing brand recognition and credibility.</li> <li>Low barrier to entry for other new entrants.</li> <li>Increasing competitor capability through M&amp;A and strategic alliances.</li> </ul>   |  |
| Recognisable cost-effective brand                  | Transparent, convenient prices  | <ul> <li>Evidenced demand for more cost-effective SME strategy consulting.</li> <li>Customer spending power is low due to macro-economic conditions.</li> </ul>   |  |
|  | Build credibility   | <ul> <li>Young age may be perceived as less experienced and capable.</li> <li>Potential for impactful marketing due to current low marketing spend.</li> <li>Evidenced demand for more cost-effective SME strategy consulting.</li> <li>Large addressable market suggesting large revenue opportunity.</li> <li>Growing revenue opportunity from growing market.</li> </ul> |  |

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# JDR Delivers Value Propositions Through 3 Segments Of Business

JDR has 3 segments of business



## **Partner Led Consulting**

Bespoke day rate consulting and productised services through partners.

## **Independently Led Consulting**

Bespoke day rate consulting and productised services.

#### **Products**

Tangible items requiring no time to deliver.

#### Delivering value propositions to 4 core target audiences



#### **Startups**

UK sector agnostic startups wanting strategy and commercialisation support.



### **Small Businesses**

UK sector agnostic business <£10m turnover wanting to grow without the time or knowledge capability.



Consultancies & Freelancers (partner led)

Consultancies needing extra capacity in strategy.



**Digital hubs** (partner led)

Accelerators, incubators and VCs needing a stronger strategy capability.

Next slide for services, productised services and product examples

# Product Ecosystems Group Complimentary Products & Services For Customer Simplicity & Promote Cross-Sell

### **Starting A Business**



- Startup Handbook Free
- Startup Toolkit £99
- Market Reports £595
- Consulting Support £500 / day or alternative pricing

## **Growing A Business**



- Identify Opportunities £600
- Growth Strategy £2,500
- Bespoke Consulting £500 / day
- Implementation Success based pricing

### **Business Model**



- Understand & Communicate Your Model - £500
- Business Model Innovation -£2,000

## **Ongoing Support**



- Non-Executive Director £1,000 / month subscription
- Non-Executive Director Equity

### **Market Research**



- Market Reports £595
- Opportunity Threat Analysis £500
- Competitive landscape £500
- Full Market Assessment £1.000

## **Raising Capital**



- Pitch Deck Template £50
- Customer Pitch Deck £500
- Grant Funding Application £1,000

## **Bespoke Consulting**



Consulting - £500 / day

## Implementation



- Transformation Success based pricing
- Recruitment Commission

Productised service are specified services packaged like products with clearly defined characteristics and pricing. Why productise?

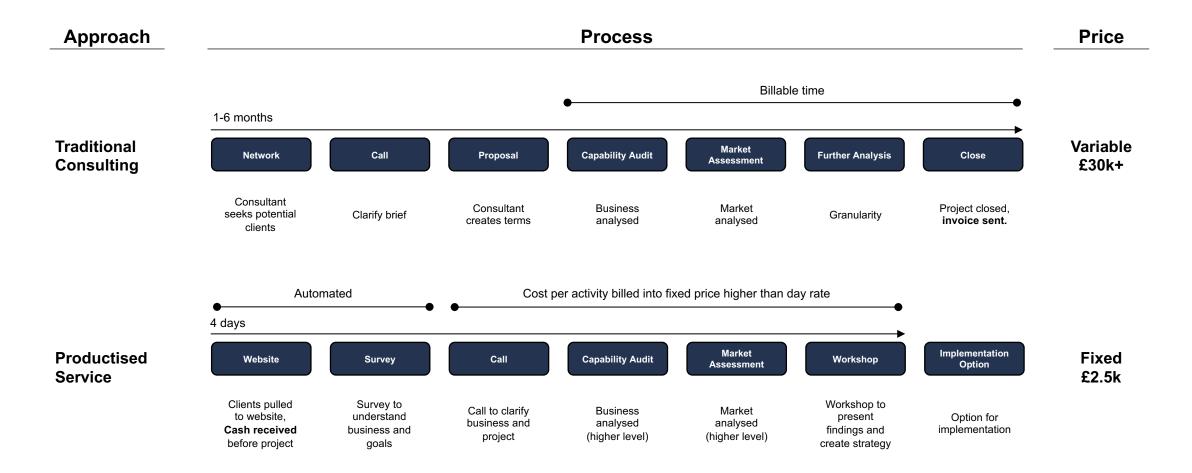
Products | Traditional consulting | Everything else, productised services

Section 5 | Business Model

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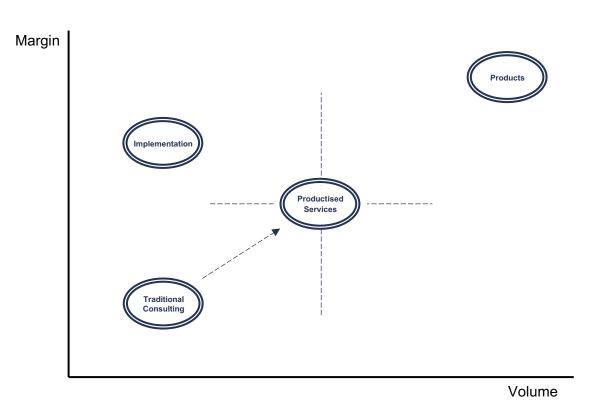
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# JDR Productised Services Gives Opportunity To Shorten The Process, Automate Non-Billable Activities & Create Price Transparency



# Productisation Also Improves Scalability Due To Higher Margin & Volume Potential Than Traditional Consulting

## Products have the highest margin and volume potential





- **Low volume** due to time-based service requiring hiring to scale volume.
- Low margin at target pricing and expected labour market costs.



- **Medium volume** due to shorter process.
- Medium margin due to higher margin from standardised 'modular' activities.



- High volume due to transactional and digital nature.
- High margin due to little variable costs.



- Low volume due to larger project sizes.
- High margin potential due to success-based fees and commissionbased recruitment.

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# JDR Uses A Low Cost, Digital First Business Model To Deliver Its Strategy

#### **Key Partners**

Partner Led Services
Consultancies and freelancers
needing extra capacity
Digital hubs needing extra capacity

Market Researchers (supplier) Readily available research to cut down project times

Ecommerce Provider (supplier)
Website and online payment

### **Key Activities**

Project Delivery
Researching, strategizing

Sales & Marketing

Website management Marketing campaign management Networking

### **Key Resources**

Computer Facilities Website Staff

Associate researchers and consultants to lower risk, employ when appropriate

### **Value Propositions**

**USP: Cheapest & Simplest** 

Affordability

Market leading prices to allow small businesses to access consulting support

#### Simple

Hassle free transactional based projects with integrated implementation services

#### Transparency

Customers understand the service and price without enquiry

### Relationships

Traditional consulting & implementation

Personal, adviser, mentorship-like relationships

Products & productised services

Transactional

### **Channels**

Word Of Mouth

**Digital Marketing** 

Website

Organic and pushed

Articles On Social Media
Organic and pushed

### **Customer Segmentation**

#### Startups

UK sector agnostic startups wanting strategy and commercialisation support

#### **Small Businesses**

UK sector agnostic business <£10m turnover

# Consultancies & Freelancers (partners)

Consultancies wanting extra capacity in strategy

### Digital Hubs (partners)

Accelerators, incubators and VCs wanting strategy capability

Services may also be used by larger organisations however focus is on smaller businesses

#### **Cost Structure**

#### Variable Costs

Marketing

facilitation

- Associate staff
- T&E
- Equipment

#### **Fixed Costs**

- In-house staff
- Market report subscription
- · Computing related subscription

#### **Revenue Streams**

#### Independently Led Services

- Subscriptions
- · Fixed fee productised services
- Bespoke £500 / day fee
- Equity
- Revenue share agreement

## Partner Led Services

- Fixed fee productised services
- Bespoke £500 / day fee

#### Products

- Fixed fee
- Bespoke £500 / day day rate
- Success based fee
- Equity
- Revenue share agreement

Implementation

Recruitment commission

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# Market Penetration Achieved Though Consultancy Partnerships & Budget Pricing, Scale Through Aggressive Marketing & Service Expansion

Sales & Marketing

**Immediate** 

**Short Term** 

**Medium Term** 

Long Term

[Immediate, 0-1 month | Short term, 1-6 months | Medium term, 6-12 months | Long term, 1 year+]

#### **Target Audience**

UK consultancies

#### **Products & Services**

Partner led services

#### Pricing

Budge pricing of £500 / day

#### **Promotion & Channels**

Network, LinkedIn, CV, website

#### Distribution

Hybrid delivery

#### **Monthly Forecast**

Revenue: £2k | Operating Profit: £0

#### **Target Audience**

Expand to UK startups & small businesses as per business model

#### **Products & Services**

Introduce independently led services & products

#### Pricing

Introduce fixed fee pricing

#### **Promotion & Channels**

Reinvest revenue into aggressive marketing campaign, publish high value articles

#### Distribution

Hybrid delivery

#### **Monthly Forecast**

Revenue: £4k | Operating Profit: £0

#### **Target Audience**

Maintain target audience

#### **Products & Services**

Introduce transformational part of Implementation services with alternative fee structures

#### Pricing

Introduce alternative fee structures once cash flow becomes sustainable

#### **Promotion & Channels**

Set marketing spend to 30% of revenue

#### Distribution

Hybrid delivery

#### **Monthly Forecast**

Revenue: £6k | Operating Profit: £4.2k

#### Target Audience

Expand services to digital hubs as per business model

#### Products & Services

Introduce recruitment service once confident in recruitment capability

#### **Pricing**

Prioritise cash flow

#### **Promotion & Channels**

Maintain current processes

#### Distribution

Hybrid delivery

#### **Monthly Forecast**

Revenue: £17k | Operating Profit: £11.9k

#### Supporting & Operational Activities

Build product ecosystem

Build website

Formulate marketing strategy

Network

Set up contract templates

Start to deliver services

Execute marketing campaign List products on website Write high value articles Organise legal and accounting processes for alternative fee structures

Review and adjust marketing campaign Consider outsourcing research to low-cost contactor (less risky hiring option) Source recruitment partner Consider employing in-house (cheaper hiring option)

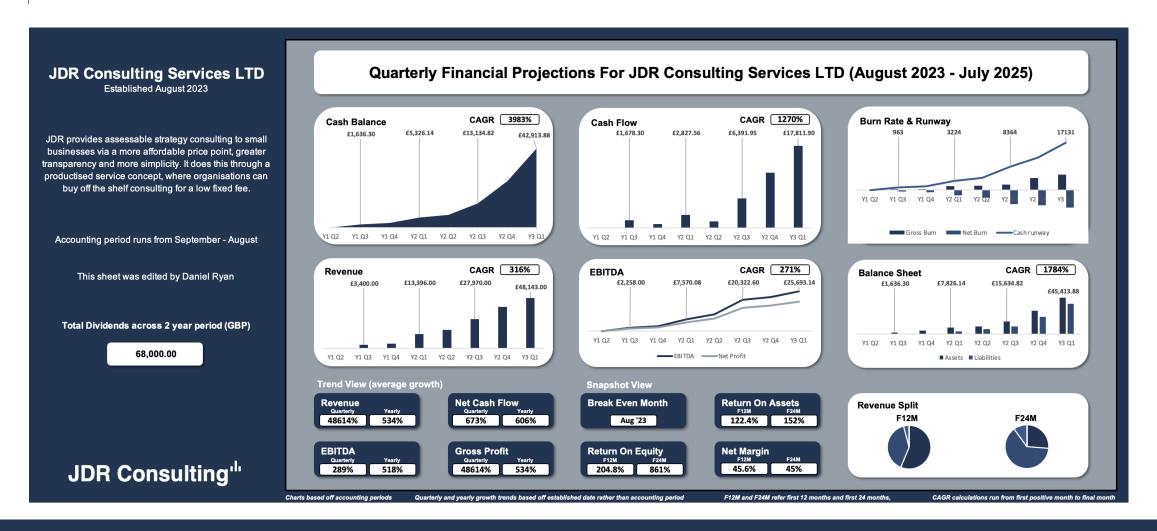
# **Immediate Actions**

| Prioritisation | Task  | Expected Timeframe |
|----------------|---|--------------------|
|                | Create website Create a website that builds the company's credibility and acts as a platform for product transactions.  | 7 days             |
| 2              | Create product ecosystem  Build a product ecosystem of free and paid resources and productised services including standardised PowerPoint templates.  | 30 days            |
| 3              | Set up business Set up business with Companies House and set up the required tax and account processes.   | 1 day              |
| 4              | Reach out to network of consultants & consultancies Initiate business development by reaching out to consultants and consultancies as cost-effective spare capacity, using CV and website as credibility. | 0.5 days           |
| 5              | Create marketing plan Create an aggressive marketing plan to take advantage of first mover advantage of budget / small business consulting.   | 1 Day              |

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# Low Cost Model Allows Significant Expansion With Little Risk, Breaking Even Immediately And Generating £68k Of Dividends In First 24 Months



# JDR Consulting "

Simple, Affordable Management Consulting

JDR Consulting's mission is to make management consulting accessible to all businesses through market leading, transparent pricing. Our services include fixed fee support for creating a business, growing a business, raising funding, investment and acquisitions, ongoing non-exec support and affordable traditional consulting.

www.jdrconsulting.co.uk info@jdrconsulting.co.uk