

At The Uniform Guys, we are committed to ensuring that our customers get the most out of their uniforms. Understanding the importance of maintaining the professional appearance and longevity of your garments, we have prepared a series of Garment Care Guides covering garments generally with particular notes for embroidery, screen printing, heat press / supacolour and sublimation. By following these guidelines, you can maximise the wearability and life of your uniforms, reflecting the high standards of your organisation.

### Embroidered Garments Care

To maintain the quality and appearance of your embroidered uniforms and ensure your branding remains vibrant, please adhere to the following specialised care instructions. Please always refer to the garment tag for instructions specific to each garment.

- Washing**
  - **Inside Out:** Wash embroidered garments inside out to protect the embroidery from direct contact with the drum and other clothes.
  - **Mild Detergent:** Use a mild detergent and avoid using bleach as it can damage to the embroidery.
  - **Temperature:** Wash in cold water or at mild warmer temperatures to preserve the embroidery.
  - **Cycle Settings:** Opt for a delicate wash cycle to prevent undue stress on the embroidery.
- Drying**
  - **Prompt Removal:** Remove the garment from the washer immediately after the cycle to avoid misshaping the embroidery.
- Ironing**
  - **Reverse Ironing:** Do not iron directly over the decoration. If ironing is necessary, turn the garment inside out and use a barrier, such as a tea towel or light fabric.
  - **Avoid Steam:** Do not wet embroidery before ironing and avoid using a steam iron, as this can damage the thread.
- Special Considerations**
  - **Embroidery Rings:** A 'ring' around the embroidery is normal, caused by the frames used during the embroidery process. This usually washes out or can be gently sponged away.
  - **Oil Marks:** Occasionally, oil from the embroidery needles may leave marks. These are generally water-soluble and can be removed with a common wash cycle or a stain remover spray.

### Feedback and Support

Your feedback is vital in helping us improve our products and Garment Care Guides. If you have any questions or need further assistance with garment care, please contact us on 1300 360 787.

Thank you for choosing The Uniform Guys. We are committed to providing you with quality uniforms and the knowledge to care for them properly.