



LED NEON SIGN INSTALLATION GUIDE





OPENING THE BOX

Please take your time to **carefully unpack** your product. Only use a knife or another sharp tool to open the sides of the box; the rest is best done by hand to prevent damage.

CHECK FOR DAMAGES

We hope your product arrived in great condition, but if anything is wrong, it is very important that you let us know **within 7 days of delivery**. Be sure to include clear photos of the box and damages to the box, along with a clear photo of the shipping label. Additionally, provide clear photos and a video of the damage to the sign, along with a brief explanation of the issue. Send these materials to **support@ledneonsigns.eu**

IN THE BOX

Before installation, ensure that the following items are included:

- **LED Neon Sign**
- **Power adapter** OR power supply + **plug cable**
- **Wall plugs + screws + standoff fixings** (amount depending on your sign, generally 4 of each)
- Hanging wire/chain kit (available upon request)
- If ordered: In-line dimmer OR dimmer with remote controller
(batteries are not included – not allowed by our shipping carriers)



INSTALLATION

We recommend to get help from a colleague or friend for an easy installation process. Before mounting the sign, please test the wiring (and dimmer if included) to ensure that everything works properly.

Fixed to wall

1. Hold the sign against the wall and position it as desired.
2. Once you're certain about the position, mark the locations of the signs' holes on the wall.
3. Begin by drilling only ONE of the holes, then insert a plug and screw in a standoff fixing.
4. Place the sign in position again and screw in the standoff screw.
5. Check if the positions of your other drill marks are still accurate.
6. Proceed to drill the remaining holes and screw in the standoff fixings as before.
7. You can now mount the sign onto the fixings, Ensure that there is a silica washer on each side of the backboard and tighten the standoff screws by hand.

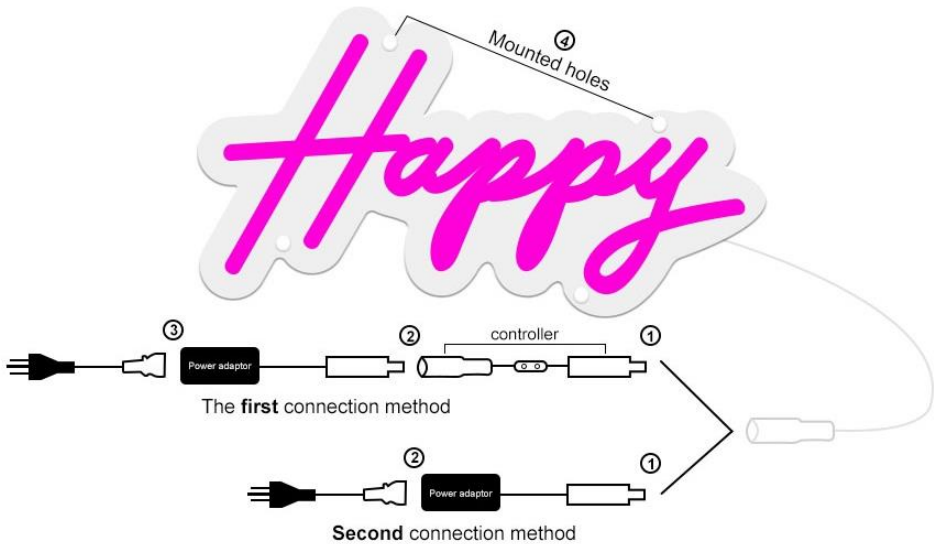
Hanging (only available upon request)

1. Measure the distance between the top holes of your sign
2. Drill and secure the wire/chain holding parts above the desired hanging location of the sign, with the measured distance in between
3. Attach the wires/chains to the holding parts
4. Hang the sign on the wire/chain hooks/rings



CONNECTIONS

1. Connect the Sign to the Dimmer (optional)
2. Connect the Dimmer to the Power Adapter/Supply
3. Connect the Power Adapter/Supply to the Plug Cable
4. Connect the Plug Cable to a power socket



The actual installation method may vary based on the chosen colors, options and/or size of your sign. Your sign may have multiple connectors, everything required to successfully install your sign will be included.

If you have any questions, please reach out to us at:

support@ledneonsigns.eu



THANK YOU FOR YOUR PURCHASE! FEEL FREE TO SHARE OUR
CONTACT INFORMATION WITH YOUR FRIENDS AND COLLEAGUES :)



www.ledneonsigns.eu

info@ledneonsigns.eu