



SMRT Commercial Lighting Controls warranty is to the original buyer. Our product will perform as published in our specifications at the time of order and will be free from defects in materials and workmanship. The standard warranty is for a period of 5 (five) years. The warranty starts on the day the product was shipped. We reserve the option to repair, replace or credit at our discretion any product that does not meet our performance standards during our warranty period.

Buyer must follow the installation instructions, not doing so, can result in voiding the warranty.

We do not warranty the following:

Improper voltage, or wire termination.

Any modification of the product that does not come from the factory.

Misuse or negligence.

Use not within the specification range of products.

Use with other controls systems that are not SMRT controls.

Any use or installation of the products that don't fall within the specification and installation parameters of SMRT Commercial Lighting Controls.

In addition to our 5-year warranty, we also offer a limited lifetime warranty to the original buyer.

+5 years to 6 years SMRT will replace the defective product at 80% of their purchased price.

+6 years to 8 years, SMRT will replace the defective product at 70% of their purchased price.

+8 years to 10 years, SMRT will replace the defective product at 60% of their purchased price.

10 years or more, SMRT will replace the defective product at 50% of their purchased price.

SMRT Commercial Lighting Controls does not pay for liquidated damages, or labor, and is not responsible for delays or failure in performance resulting from events such as but not limited to, acts of God, strikes, lockouts, riots, acts of war, terrorist acts, epidemics, pandemics, government acts or regulations, fires, communication line failures, power failures, earthquakes or other disasters.

SMRT products can be commissioned, (started up) with our free app for no additional charge. Remote commissioning assistance is available for a small fee, as is on-site commissioning. Jobs that are not started up to the customers expectations and require more on-site or remote commissioning, are subject to applicable charges at the discretion of SMRT.

2023, Terms are subject to change without notice. SMRT Commercial Lighting Controls, 744 South Street #745, Philadelphia PA 19147. [www.installsmrtcontrols.com](http://www.installsmrtcontrols.com) 267-906-SMRT

SMRT Commercial Lighting Controls is a division of KPAL Ventures, LLC