nuwave®

OXYPURE ZERO® E2000

SMART AIR PURIFIER

Owner's Manual

Model 47601 Rev.1



Questions or Comments?

For Amazon Purchases: support@nuwavenow.com For All Other Purchases: help@nuwavenow.com

THANK YOU!

Congratulations on your NuWave® purchase. We know there are many options available and sincerely appreciate the trust you have placed in us.

For the last 30 years, we have committed to introducing products that promote healthy living at affordable prices. By combining the highest quality designs with cutting edge technology, we have always strived to blend feature, function, and innovation into every product we make. We hope you will agree.

We would love to hear from you. Please feel free to reach out with any feedback or comments that could improve your experience. We would also enjoy hearing about your successes.

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Protecting your investment is easy and rewarding. Simply scan the QR code or visit nuwavenow.com/register to register. When you register, simply opt in for an additional year of warranty. Don't worry. There is no catch. We are extending it absolutely FREE to show our appreciation!

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Para la versión en español de este manual, visita www.nuwavenow.com

Meets California ozone emissions limit. CARB certified







This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no quarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

IMPORTANT SAFEGUARDS

NOT INTENDED FOR OUTDOOR USE . HOUSEHOLD USE ONLY

ALWAYS KEEP THIS MANUAL HANDY FOR FUTURE REFERENCE.

READ ALL INSTRUCTIONS and WARNINGS: The failure to follow any of the important safeguards, warnings, or instructions for safe use is a misuse of the OxyPure that can void your warranty and create the risk of serious injury. When using the OxyPure, basic safety precautions should always be followed.

- 1. ONLY use the OxyPure for its intended purpose.
- To protect against the risk of electrical shock, **DO NOT** immerse the cord, plug, or any part of the OxyPure in water or any other liquid.
- Close supervision is necessary when the OxyPure is used by or near children. The OxyPure is not intended for use by children, persons with reduced physical, sensory, or mental capabilities, or those who lack expertise or knowledge of this device.
- 4. DO NOT operate the OxyPure with a damaged cord, plug, after any malfunction, or if the unit has been dropped or damaged in any way. Contact Customer Service by emailing

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support@nuwavenow.com

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help@nuwavenow.com

- **5.** Discard the protective plastic covering the power plug before use.
- **6. DO NOT** run the cord under carpeting, throw rugs, runners or other coverings.
- DO NOT route the cord under furniture or appliances. Arrange the cord away from high-traffic areas where it will not pose a tripping hazard.
- 8. **DO NOT** plug the OxyPure into an outlet or power strip that is being used by other appliances.
- **9.** Remove any dust or water from the plug, if needed.

- ALWAYS set up the OxyPure on a flat, stable surface.
- **11. DO NOT** set up the OxyPure where it could be pushed, kicked, or tripped over.
- Leave at least 2-3 feet of space between the OxyPure's vents and any walls.
- 13. DO NOT install the OxyPure near a heating device, flammable or combustible gases or vapors, or in areas exposed to moisture or water.
- **14. DO NOT** operate the OxyPure on its side.
- **15. DO NOT** place objects on top of the OxyPure.
- **16. DO NOT** sit or stand on, or lean against, the OxyPure.
- 17. Alteration or modification of any part of the OxyPure, or the use of attachments not recommended by the manufacturer, may cause fire, injury, or damage to property.
- **18.** As with most electrical units, electrical parts are live even when the OxyPure is off. Be sure the OxyPure is unplugged when assembling.
- 19. DO NOT use the OxyPure in a factory or industrial setting where machine oil may be present in the air.
- **20.** Turn the power OFF on the OxyPure before unplugging it.
- 21. Unplug the OxyPure from outlet when the unit is not in use or will be left unattended for an extended period of time;

IMPORTANT SAFEGUARDS

NOT INTENDED FOR OUTDOOR USE • HOUSEHOLD USE ONLY

before putting on or taking off parts; when removing or replacing the filters; and before cleaning.

- 22. DO NOT operate the OxyPure if an abnormal sound or motion is detected.
- 23. If a hard or foreign object comes into contact with the fan, do not operate. Turn off and unplug the OxyPure.
- 24. Inspect the OxyPure for any loose or missing parts before and after each use. If parts are loose, damaged, or missing, contact Customer Service by emailing

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- 25. DO NOT pull, lift, drag, pick up, or carry the OxyPure by its cord.
- 26. DO NOT block the air inlet or outlet vents
- 27. DO NOT operate the OxyPure without filters or the Filter Access Panel in place.
- 28. DO NOT place anything with a strong odor or chemical on or close to the odor sensor.

FILTER CHANGING PRECAUTIONS

- 1. Once all filters have been removed, the body of the OxyPure can be washed with warm, soapy water. Dry thoroughly before replacing the filters.
- 2. ALWAYS use rubber gloves when handling the filters.
- 3. When removing dirty filters, ALWAYS do so outside or in a well ventilated area.
- 4. ALWAYS replace your filters with NuWave filters made for your model of air purifier.

ELECTRICAL INFORMATION

These servicing instructions are for use by qualified personnel only. To reduce the risk of electric shock, do not perform any servicing other than that contained in the operating instructions unless you are qualified to do so.

Power-Supply Cords

A short, detachable power-supply cord is provided to reduce the risk of becoming entangled in, or tripping over, a longer cord. Longer detachable power-supply cords or extension cords are available and may be used if care is exercised in their use. If a longer, detachable power-supply cord or extension cord is used:

- 1. The marked electrical rating of the extension cord should be at least as great as the electrical rating of the appliance.
- 2. The longer cord should be arranged so that it will not drape over any countertop or tabletop where it could be pulled on or tripped over unintentionally.
- 3. The OxyPure should be operated on a separate electrical outlet from other operating appliances due to wattage limitations.

WARNING

RISK OF ELECTRIC SHOCK: To reduce the risk of electric shock, this equipment has a polarized plug (one blade is wider than the other). This plug will fit in a polarized outlet only one way. If the plug does not fit fully in the outlet, reverse the plug. If it still does not fit, contact qualified personnel to install the proper outlet. Do not alter the plug in any way.

These servicing instructions are for use by qualified personnel only. To reduce the risk of electric shock, do not perform any servicing other than that contained in the operating instructions unless you are qualified to do so.

PARTS

Air Vent
 Part #: OXA1

Front Display

2 Touchpad Panel Part #: OXA13

3 Handles
Part #: OXA3

Odor Sensor Part #: OXP8

Base
Part #: OXA14

6 Inflow Vent
Part #: OXA10

Filter Slot Cover
Part #: OXP6

Wheels
Part #: OXP9

Sensor Cover
Part #: OXP3

Filter Sensor
Part #: OXP7

Ozone Emission

Removal Filter
Part #: OXA6

Bio-Guard® Filter 2Part #: OXA12

Bio-Guard® Filter 1
Part #: OXA7

Stainless Steel

13 Pre-Filter
Part #: OXA8

Front Back

ORDERING PARTS

Keeping your OxyPure up and running is a breeze! To order additional filters or parts...

1. Locate the part number on the above parts list.

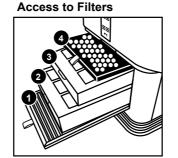
2. Contact NuWave Customer Service by emailing

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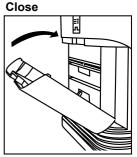
Or order online at www.nuwavenow.com

ASSEMBLY

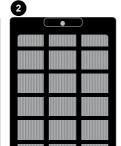


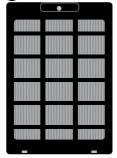


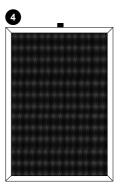
3











Stainless Steel **Pre-Filter**

Bio-Guard® Filter 1 Bio-Guard® Filter 2

Ozone Emission Removal Filter

Before Use:

- Make sure the OxyPure is unplugged. Open the Filter Slot Cover on the back to expose the filters.
- 2. Remove all tape and pull the filters from their slots using the tabs or handles.
- Remove the plastic wrapping from the 1 Stainless 3. Steel Pre-filter and the 4 Ozone Emission Removal Filter. (Bio-Guard® filters are not wrapped.)
- **4.** Fully reinsert the filters into the Oxypure and close the Filter Slot Cover
- Remove the sticker from the control panel.



The OxyPure® comes with four different preassembled filters inside the unit (see diagram above). Each filter is labeled with a number. Match these with the slot numbers when installing the filters. When the filters require cleaning, please refer to Cleaning & Maintenance.

THE NUWAVE CONNECT APP

MONITOR AND CONTROL THE OXYPURE REMOTELY

The OxyPure is equipped to operate using **WI-FI**. This allows you to conveniently operate your new air purifier from nearly any location, whether at home or while you are out and about, as long as you have a reliable Internet connection.

Download the NuWave Connect App

This is an optional feature that is not required to operate your OxyPure.

Using the QR reader in your Camera App:

1. Scan the QR code below.



It will take you to the App's download page on either the Google Play Store or the Apple AppStore, then just follow the download and installation instructions.

Downloading a QR reader App:

If your phone doesn't have that capability built-in, simply download a 3rd-Party QR Scanning App before scanning the NuWave QR Codes and you are ready to go.

1. Open your device' mobile app store (Apple App Store or the Google Play Store).





- 2. Search for "QR code readers."
- 3. Simply download the QR code reader to your phone, open it, scan the code and you are ready to go.

Wi-Fi

Auto Scan Mode

- 1. Once you download the NuWave® Connect app, ensure your phone is connected to your home Wi-Fi network on the 5GHz frequency and that your phone's Bluetooth is on.
- Turn on the OxyPure and activate Wi-Fi Pairing Mode by pressing and holding AUTO until the light next to the Wi-Fi symbol begins to blink rapidly.
- In the NuWave® Connect app, tap the + symbol, then tap Auto Scan and select your device.
- Enter your Wi-Fi network's password and tap Confirm. If the connection is successful, the app will display "Added Successfully" on the screen.

WiFi LED Status Light Pairing Mode & Standby Mode

Solid Light.

The OxyPure is paired with the wifi network and ready to be used.

Rapid Blinking Light.

The OxyPure is in Pairing Mode.
The OxyPure will stay in Pairing Mode for up to
3 minutes or until your device is paired.

Slowly Blinking Light.

The OxyPure is in AP Pairing Mode.

No Light. The OxyPure's WiFi is off.

If the OxyPure did not connect to your network, the Wi-Fi light will turn off. Repeat the steps for pairing. Make sure to select the proper Wi-Fi network and type the correct password.

Note: If your home network doesn't broadcast in a 5GHz or a dual band broadcast frequency, contact your ISP to inquire about setting up a 5GHz network.

AP Mode

- If you can't connect your OxyPure using Auto Scan, follow the instructions in the app to reset the connection process.
- Press and hold AUTO until the Wi-Fi light begins blinking slowly to enable AP Mode.
- Tap the + symbol, then select the OxyPure unit you want to add to the network.
- Confirm that the Wi-Fi light on your OxyPure is blinking slowly and tap AP Mode on your phone screen.
- Connect your phone to the available hotspot following the instructions on the screen.
- Once connected, return to the NuWave Connect app and the unit will begin connecting automatically.

7. Once your OxyPure is successfully connected, tap Done.

EZ Mode

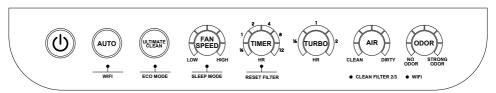
- Tap the + symbol, then select the OxyPure unit you want to add to the network.
- Enter and confirm your Wi-Fi network password.
- 3. Tap AP Mode in the top right of your screen, then select EZ Mode to switch pairing modes.
- **4.** Confirm that the Wi-Fi light on your OxyPure is blinking rapidly.
- **5.** Once the OxyPure is connected, tap Done.

SAVE THESE INSTRUCTIONS

OPERATING THE OXYPURE

CONTROL PANEL • POWER • MODES & FUNCTIONS

The OxyPure's control panel allows you to turn the unit on and off, choose an operating mode or function (see below), and monitor your filter health.



Air/Odor Quality - Detects particles as small as 2.5/1000mm

Low PM Leve	s			Н	ligh PM Level
Particulate Matter (PM) with a diameter of 2.5 microns or less					
0~5	5~10	10~20	20~30	30~50	Over 50
Fan Speeds					
1	2	3	4	5	6

Air and Odor LEDs

The OxyPure will display the Air/Odor quality based on the particulate matter in the air from low to high as represented below. If the PM level in the air exceeds the upper limit of the range, a warning is triggered with a beeping sound and a flashing LED. To turn off this warning, press AUTO and Fan Speed at the same time. Press the same buttons to turn the warning feature back on.

OPERATING THE OXYPURE

Filter Functions

Air purifiers operate more efficiently when all windows and doors are closed. The OxyPure can purify the air in extra-large rooms.

Stainless Steel Pre-Filter
Washable and reusable for up to 20
years. Captures and collects large particles
and allergens including pet hair, dander,
and pollen. Made from rust-free 18/8
stainless steel.

Bio-Guard® Filter 1 and 2:

Washable and reusable for up to 20 years. 8,000V, positive and negative charges capture particles as small as 0.1 microns, as well as smoke, pollen, and allergens.

Ozone Emission Removal Filter Reusable for up to 20 years. Not washable. Eliminates ozone emissions and other harmful airborne chemicals.

OPERATING BUTTONS



Power ON/OFF

- Plug your OxyPure into an outlet.
 The POWER button will be lit red for standby mode.
- Press POWER. The OxyPure will turn on and the POWER button will be lit green.
 - Each bar around AIR and ODOR will illuminate, this is measuring current air quality while the fan is on.
- Press **POWER** again to turn the OxyPure off.
 - When you select a different mode other than the default AUTO before turning off, the OxyPure will run the previously selected mode when it is powered back on.



AUTO

Allows your OxyPure to adjust the fan speed automatically (No time limit, cannot run with Fan Speed and Ultimate Clean).

- 1. Press AUTO. The AUTO light will be lit.
- 2. Press AUTO again to turn off function.



ı WIFI

Allows you to connect the OxyPure to your Wi-Fi network.

 Press and hold AUTO to initiate Wi-Fi pairing function. See page 8 for details.



ULTIMATE CLEAN

Allows your Oxypure to automatically adjust to the highest fan speed based on your air quality. (No time limit, cannot run with Auto).

- Press ULTIMATE CLEAN. The ULTIMATE CLEAN light will be lit green.
- Press ULTIMATE CLEAN again to turn it off.



ECO MODE ECO MODE

Allows you to save energy by keeping the Oxypure fan off until it's needed. The POWER button will be lit yellow.

- Press and hold ULTIMATE CLEAN for 2 seconds to activate. The Power icon backlight will be yellow while ECO MODE is on.
- Press and hold ULTIMATE CLEAN for 2 seconds again to deactivate ECO MODE.

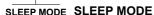


FAN SPEED

Allows you to adjust the Oxypure's fan speed to 6 different speeds (LOW to HIGH). (Cannot run with Auto and Turbo).

- 1. Press **FAN SPEED** to adjust.
- To go back to the lowest fan speed, press FAN SPEED until the first green bar is lit.

OPERATING THE OXYPURE



Allows your Oxypure fan to still be active while the LED lights are turned off. Adjust the fan speed to your preference prior turning on sleep mode.

- Manually set FAN SPEED to desired 1. setting.
- 2. Press and hold **FAN SPEED** for 2 seconds again to activate SLEEP MODE.
- 3. To turn off **SLEEP MODE**, press any button.

NOTE: ULTIMATE CLEAN and TURBO will work while the Oxypure is in **SLEEP MODE**.



TIMER

Allows you to choose the Oxypure's duration of operation from ½ hour, 1, 2, 4, 8, or 12 hours by setting a countdown timer to shut off the Oxypure or end the current function

- Press **TIMER**. The bar next to ½ hour 1. will be lit. After pressing timer six times, all bars will be lit.
- 2. Press **TIMER** once more to turn the TIMER off.

RESET FILTER RESET FILTER

The CLEAN FILTER 2/3 light will illuminate indicating that the Oxypure's Bio-Guard® Filters 1 and 2 need to be cleaned. To reset the indicator light after cleaning the filters.

Press and hold **TIMER** for 2 seconds. until 2 beeps are heard and the CLEAN FILTER 2/3 light turns off.

COLORS OF CLEAN FILTER 2/3 light:

After about 3 months the green CLEAN FILTER 2/3 light will turn Yellow alerting you that the Bio-Guard® Filters 1 and 2 SHOULD BE CLEANED to maintain optimal performance.

- After about 6 months the **CLEAN** FILTER 2/3 light will turn Orange indicating that the Bio-Guard® Filters 1 and 2 SHOULD BE CLEANED.
- After 12 months the **CLEAN FILTER** 2/3 light will turn Red indicating that the Bio-Guard® Filters 1 and 2 MUST BE CLEANED.
 - After the filters are cleaned and the indicator is reset, the first green bar around AIR will be lit.



TURBO

Allows you to operate the Oxypure at the highest fan speed 6 to clean the air for a selected duration of time from 1/2 hour, 1. or 2 hours. To add more time press **Timer**. (Cannot run with Fan Speed).

- Press TURBO to select and set the duration of operation to ½ hour, 1, or 2 hours. When the selected time has finished. TURBO will shut off automatically.
- To exit TURBO mode, press TURBO 2. four times.

TO MUTE BEEP SOUNDS (TURBO) Press and hold TURBO for 4 seconds untill 3 beeps are heard. Repeat to unmute.



AIR QUALITY INDICATOR

The OxyPure will automatically measure and display the current air quality in the room. The colored bars around AIR will illuminate, increasing and decreasing according to air quality. See page 9 for details on AIR/ODOR QUALITY.



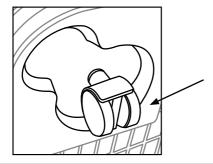
ODOR QUALITY INDICATOR

The OxyPure will automatically measure and display the current odor quality in the room. The colored bars around **ODOR** will illuminate, increasing and decreasing according to odor quality. See page 9 for details on AIR/ODOR QUALITY

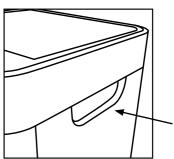
OPERATING THE OXYPURE

Your OxyPure can easily be moved from one location to another. Just hold the OxyPure by the handles on each side and roll the OxyPure to the chosen location. The wheels underneath provide extra maneuverability and mobility whenever it's needed.

Wheels



Handles

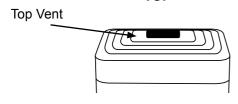


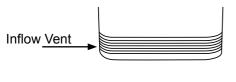
Cleaning & Maintenance

Before First Use

Wipe the Top Vent and In Flow Vent with a slightly damp cloth or paper towel. Dry thoroughly before use.

TOP





BOTTOM

After Use

Your OxyPure should be cleaned periodically and after excessive use to ensure proper performance and function. To clean the outsides of the OxyPure, use a cloth, paper towel or vacuum brush attachment to remove dust and other particles from the vents. Clean tougher buildup with a damp cloth or paper towel, then dry thoroughly.

Cleaning the Top Vent and In Flow Vent

- 1. Turn off and unplug the OxyPure.
- 2. Use a vacuum with a brush attachment to remove any dust and debris.
- If needed, use a slightly wet paper towel or damp cloth to remove heavier buildup. Do not use any harsh abrasives or cleaning pads on the Top Vent or any other part of the OxyPure.

Cleaning the Filters

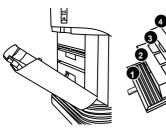
When cleaning filters it is recommended to:

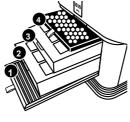
- Wear a mask.
- Wash your hands after cleaning.
- Allow the filters to air dry thoroughly, this can take 12-24 hours.
- NEVER use a heat source such as blow dryers or place by heat vents to dry.

CLEANING & MAINTENANCE

Cleaning the Filters

The filters inside the Filter Slot need to be cleaned on schedule to help your OxyPure maintain optimum performance.





- Remove the Filter Slot Cover in the rear of the OxyPure using its built-in handle.
- 2. Slide out the filters for cleaning.
- 3. After washing allow the Filters to completely dry before you reinserting them.
 - Never place a wet filter into the OxyPure.
 - · Ensure the Filter Slot Cover is properly aligned and secure



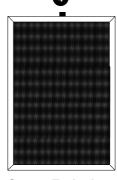


COLORS OF CLEAN FILTER 2/3 light:

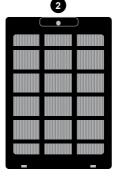
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- After about 6 months the CLEAN FILTER 2/3 light will turn Orange indicating that the Bio-Guard® Filters 1 and 2 SHOULD BE CLEANED.
- After 12 months the **CLEAN FILTER** 2/3 light will turn Red indicating that the Bio-Guard® Filters 1 and 2 MUST BE CLEANED.



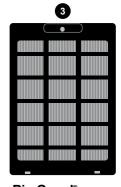
Stainless Steel Pre-Filter



Ozone Emission Removal Filter



Bio-Guard® Filter 1



Bio-Guard® Filter 2





CLEAN FILTER 2/3

CLEANING & MAINTENANCE

Cleaning the Stainless Steel Pre-Filter

The Pre-Filter collects large particles and will need to be cleaned at least once every two months depending on use. The filter can be cleaned using a vacuum with a brush attachment or in warm soapy water.

- Remove the Filter from slot 1. 1.
- Use a vacuum with a brush attachment and vacuum up and down then side to side.
- 3. Flip and repeat to vacuum the other side of the Filter.

OR

- 1. Clean the Filter with warm soapy water.
- 2. Rinse the Filter thoroughly until the water is clear, and remove any soap particles.
- Allow the Filter to air dry 3. completely BEFORE placing it back into the OxyPure (drying can take up to 12-24 hours).

Cleaning the Bio-Guard® Filters 1 & 2

- Remove the Filter from slots 2 + 3. 1.
- 2. Spray both sides of the Filter with a mild degreaser or dish soap and set aside for 2-3 minutes in the sink or a cleaning tote caddy.
- Lift Filter to drain excess cleaner. 3. Submerge the Filter in warm water. Shake and flip to rinse.
- Continue shaking and flipping in warm water until the water is clear. (The water may need to be changed several times).
- 5. Drain all excess water by turning filter.
- Allow the Filter to air dry completely BEFORE placing it back into the OxyPure (drying can take up to 12-24 hours).

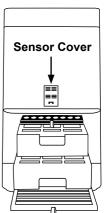
Cleaning the Ozone Emission Removal Filter

- Remove the Filter from slot 4. 1.
- 2. Use a vacuum with a brush attachment and vacuum up and down then side to side.
- Flip and repeat to vacuum the other side of the Filter.
- 4. Repeat this process on the other side.

Cleaning the Filter Sensor

The Filter Sensor is located on the back. above the Filter Slot Cover.

- Open the panel (Sensor Cover).
- Using a dry cotton 2. swab or small, soft brush, gently remove any dirt or dust from the Sensor.
- 3. For heavier buildup on the Sensor, wipe it with a slightly wet cotton swab.
- Remove any moisture with a dry cotton swab.
 - The Filter Sensor requires regular cleaning (approx. every 3 months) for the OxyPure to operate efficiently.
 - If your OxyPure is set up in an area with high dust accumulation, more frequent cleaning of the Filter Sensor is needed.
 - Do not use the cotton swab on any part or area other than the Filter Sensor.

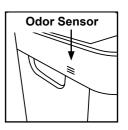


CLEANING & MAINTENANCE

Cleaning the Odor Sensor Opening

The Odor Sensor is located on the upper right side corner of the OxvPure underneath the small grill opening.

- Keep the Odor Sensor clear of dust and debris by cleaning with a vacuum brush attachment.
- **DO NOT** tamper or spray inside or near the odor sensor. This may cause the sensor to malfunction and will void the warranty.



Cleaning the Top Vent

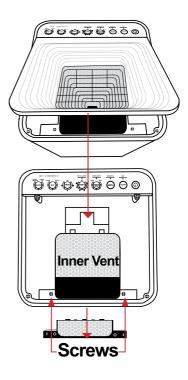
The Top Vent of your OxyPure can be removed to clean with a vaccum with a brush attachement or cleaned in mild soapy water and dried thoroughly.

To clean the surface underneath the Inner Vent Screen.

- 1. Turn the OxvPure off and unplug it from the wall outlet.
- 2. Lift the Top Vent using the built-in tab.
- 3. Using a vacuum with a brush attachment or duster, clean any dust or accumulated particles from the surface an Inner Vent Screen.

To clean the inner wall opposite of the fan or to remove an object that has fallen through the Inner Vent Screen.

- After removing the Top Vent, locate the two screws at the top of each side of the vent.
- 2. Use a Phillips screwdriver to loosen only the two screws shown on the diagram to the right. Be sure to set in a secure location.
- 3. Lift up the Inner Vent Screen.
- 4. After cleaning the inner wall with a soft cloth or paper towel, or duster. Reassemble the Inner Vent, retightening the two screws, and replace the Top Vent.
 - · Make sure all parts are secure before plugging in the OxyPure and turning it on again.



Note: DO NOT unscrew the four outer screws located toward the corners. Doing so will void vour warrantv.

DO NOT immerse the OxyPure in water. Clean with a damp sponge or cloth and wipe dry. Make sure all parts and covers are securely attached.

TROUBLESHOOTING GUIDE

The OxyPure does not turn on.

- 1. The plug is not in the wall outlet. Plug into wall outlet.
- 2. POWER on the touchpad panel is not on. Press the POWER button.
- The Filter Slot Cover in the back rear is off or loose. Make sure Filter Slot Cover is on securely. Check that the tabs are not damaged or broken off.
- Be sure the filters are secure in their designated slots. Pull each filter out partially, then securely slide back into its slot.
- Check if the Oxypure is on sleep mode.

TIMER does not work when pressed.

The OxyPure is not reading the function selected. Press FAN SPEED or AUTO, then press TIMER.

The fans are not blowing.

- 1. An appropriate outlet is not being used. Make sure outlet has appropriate voltage for use.
- The Filter Slot Cover in back rear is not properly in place. Make sure Filter Slot Cover is on securely.
- 3. Check the Air Vent for obstructions. See page 15 on how to remove the Inner Vent Screen.

Speed of the airflow is not changing when FAN SPEED is pressed.

The OxyPure may be in AUTO mode. Set the OxyPure to another operating mode on the touchpad then press "FAN SPEED".

Airflow from the Top Vent is weak.

The air filter(s) are dirty. Clean the air filters.

The OxyPure is producing smoke or odor.

The air filter(s) are dirty. Clean the air filters. If the problem continues, contact Customer Service by emailing: For Amazon Purchases: support@nuwavenow.com For All Other Purchases: help@nuwavenow.com

CLEAN 2/3 FILTER Indicator has not reset after the filter(s) have been cleaned.

- The Filter Sensor is not reading the reinstalled filter(s). Turn the OxyPure off then on again.
 Press and hold down TIMER for 2 seconds until a beep is heard.
- 2. Turn the OxyPure off, unplug and adjust the filter(s) by removing and reinstalling them into their proper slots. Plug in and turn the OxyPure ON again.
- The Filter Slot Cover in back rear is not securely in place. Make sure Filter Slot Cover is on securely.
- The Filter Sensor is dirty. Clean the Filter Sensor.

ULTIMATE CLEAN does not come on when pressed.

The OxyPure is not reading the function selected. Turn the OxyPure on and off by pressing **POWER** twice.

Power is blinking red.

- The Bio-Guard® filter is not properly installed or is loose. Turn off and unplug the OxyPure.
 Check that the filters #1 and #2 are properly installed into their correct slots and are not loose.
 Plug in the OxyPure and press POWER to turn it on.
- When the Filter Slot Cover is removed, POWER will be backlit solid red. Pressing POWER will
 make it blink. However, as a safety measure, the OxyPure will not operate when the Filter Slot
 Cover is removed. Ensure that Filter Slot Cover is installed securely.

The Odor/Air indicators are flashing or on high.

- Place the OxyPure in a different room, and run manually for 8 hours.
- Clean the odor and filter sensors.

If the problem persists, contact Customer Service by emailing

For Amazon Purchases: support@nuwavenow.com For All Other Purchases: help@nuwavenow.com

LIMITED WARRANTY

THE MANUFACTURER WARRANTS

NuWave, LLC warrants that the OxyPure Zero® E2000 will be free from manufacturer defects for 5 years from the date of purchase, under normal household use, and when operated in accordance with the Manufacturer's written instructions. The Limited Warranty covers the Original Purchaser only. The Manufacturer will provide the necessary parts and labor to repair the product at the NuWave LLC Service Department. After the expiration of the warranty, the cost of the parts and labor will be the responsibility of the owner.

THE WARRANTY DOES NOT COVER

The Limited Warranty is voided if repairs are made by an unauthorized dealer, or the serial number data plate is removed or defaced. Normal deterioration of finish due to use or exposure is not covered by this Warranty. This Limited Warranty does not cover failure. damages, or inadequate performance due to accident, acts of God (such as lightning), fluctuations in electric power; alterations, abuse, misuse, misapplications, corrosive-type atmospheres, improper installation; failure to operate and maintain the unit in accordance with the Manufacturer's written instructions: failure to regularly clean and maintain the unit and reusable filters in accordance with the Manufacturer's written instructions; abnormal, commercial, or rental uses; or resold units. NuWave LLC reserves the right to void the Limited Warranty, where allowable by law, for products purchased from an unauthorized dealer.

TO OBTAIN SERVICE

The owner shall have the obligation and responsibility to pay for all services and parts not covered by the warranty; prepay the freight to and from Service Department for any part or system returned under this warranty; and carefully package the product using adequate padding material to prevent damage in transit. The original container is ideal for this purpose. Include in the package the owner's name, address, daytime telephone number, a detailed description of the problem, and RGA (Return Goods authorization number). To obtain the RGA number, email us at:

For Amazon Purchases: support@nuwavenow.com For All Other Purchases: help@nuwavenow.com

Provide the product model & serial number and proof of date of purchase (a copy of the receipt) when making claims under this warranty.

MANUFACTURER'S OBLIGATION

The Manufacturer's obligation under this Limited Warranty is limited, to the extent allowable by law, to repairing or replacing any part covered by this Limited Warranty which upon examination is found to be defective under normal use. The Limited Warranty is applicable only within the continental United States and only to the original purchaser of the manufacturer's authorized channels of distribution. THE LIMITED WARRANTY MAY NOT BE ALTERED. VARIED OR EXTENDED EXCEPT BY A WRITTEN INSTRUMENT EXECUTED BY THE MANUFACTURER. THE REMEDY OF REPAIR OR REPLACEMENT AS PROVIDED UNDER THIS LIMITED WARRANTY IS EXCLUSIVE. IN NO EVENT SHALL THE MANUFACTURER BE LIABLE FOR ANY

LIMITED WARRANTY

CONSEQUENTIAL OR INCIDENTAL DAMAGES TO ANY PERSON, WHETHER OR NOT OCCASIONED BY NEGLIGENCE OF THE MANUFACTURER, INCLUDING WITHOUT LIMITATION, DAMAGES FOR LOSS OF USE, COSTS OF SUBSTITUTION, PROPERTY DAMAGE. OR OTHER MONEY LOSS.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation exclusions may not apply. This Limited Warranty gives specific legal rights, and there may also be other rights which vary from state to state. EXCEPT AS OTHERWISE EXPRESSLY PROVIDED ABOVE, THE MANUFACTURER MAKES NO WARRANTIES EXPRESSED OR IMPLIED ARISING BY LAW OR OTHERWISE, INCLUDING WITHOUT LIMITATION, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE TO ANY OTHER PERSON. READ YOUR OWNER'S MANUAL. IF YOU STILL HAVE ANY QUESTIONS ABOUT OPERATION OR WARRANTY OF THE PRODUCT, PLEASE CONTACT NUWAVE LLC.

DISPUTE RESOLUTION PROCEDURE

For disputes relating to use of the website or use or purchase of a NuWave product or service (collectively "Disputes"), you agree to first contact NuWave LLC at <code>legal@nuwavenow.com</code>. If we cannot resolve your dispute informally, any and all disputes shall be submitted to final and binding arbitration. You may start the arbitration process by submitting in writing a demand to the American Arbitration Association ("AAA") and sending a copy to NuWave. NuWave will pay all filing costs. A single arbitrator of the AAA will conduct the arbitration in a location convenient to you or by phone. The arbitrator's award will be binding and may be entered as a judgment in a court of competent jurisdiction. The arbitration will be conducted in accordance with the provisions of AAA's Commercial Arbitration Rules and Mediation Procedures in effect at the time of submission of your demand for arbitration. See <code>https://www.adr.org/sites/default/files/CommercialRules_Web.pdf</code>. Except as may be required by law as determined by an arbitrator, no party or arbitrator may disclose the existence, content, or results of any arbitration hereunder without prior written consent of both parties.

- **A. WAIVER OF RIGHT TO SUE.** By agreeing to arbitration, you understand that, to the maximum extent permitted by law, you are agreeing to waive your right to file suit in any court, to a court hearing, a judge trial, or a jury trial.
- **B. CLASS ACTION WAIVER.** To the maximum extent permitted by law, you expressly agree to refrain from bringing or joining any claims in any representative or classwide capacity, including but not limited to, bringing or joining any claims in any class action or class-wide arbitration.

LIMITED WARRANTY

- C. OPT OUT PROCEDURE. To request to opt out of arbitration you must contact NuWave LLC at legal@nuwavenow.com, NuWave LLC, 560 Bunker Ct., Vernon Hills, IL 60061, U.S.A. You will have thirty (30) days from the date of product delivery to opt out of arbitration with respect to any dispute arising out of or relating to use or purchase of any NuWave product. If more than 30 days have passed, you are not eligible to opt out of arbitration and will have waived your right to sue or participate in a class action with respect to the dispute arising out of your purchase or use of a NuWave product. For any dispute arising out of your use of NuWave's website, you have thirty (30) days from the date you provided information to the website to opt out of arbitration. If more than 30 days have passed, you are not eligible to opt out of arbitration and you will have waived your right to sue and participate in a class action with respect to the dispute arising out of your use of NuWave's website.
- D. SOME MATTERS ARE NOT SUBJECT TO ARBITRATION. Notwithstanding the foregoing, the following shall not be subject to arbitration and may be adjudicated only in the state and federal courts of Illinois: (i) any dispute, controversy, or claim relating to or contesting the validity of our intellectual property rights and proprietary rights, including without limitation, patents, trademarks, service marks, copyrights. or trade secrets; (ii) an action by a party for temporary, preliminary, or permanent injunctive relief, whether prohibitive or mandatory, or other provisional relief; or (iii) interactions with governmental and regulatory authorities. You expressly agree to refrain from bringing or joining any claims in any representative or class-wide capacity, including but not limited to, bringing or joining any claims in any class action or any class-wide arbitration.

READ YOUR OWNER'S MANUAL

If you still have any questions about operation or warranty of this product, please contact NuWave LLC by emailing

> For Amazon Purchases: support@nuwavenow.com For All Other Purchases: help@nuwavenow.com.

OXYPURE ZERO® E2000

SMART AIR PURIFIER

FOR HOUSEHOLD USE ONLY

120VAC / 60 Hz / 120W

Model: 47601

Rev. 1

Para la versión en español de este manual, visita www.nuwavenow.com.

For patent information please go to:

www.nuwavenow.com/legal/patent

Designed & Developed in USA

NuWave LLC 560 Bunker Ct. Vernon Hills, IL 60061, U.S.A.

Email:

For Amazon Purchases: support@nuwavenow.com For All Other Purchases: help@nuwavenow.com

Made in China

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