

nuwave®

MEDLEY® XL DIGITAL SKILLET

16" x 12" Skillet

Owner's Manual

Model: 31828

Rev.2



Questions or Concerns?
help@nuwavenow.com

PRODUCT REGISTRATION

Thank you for purchasing the NuWave Medley® XL Digital Skillet and welcome to the NuWave Family!



WELCOME

Congratulations on getting your new Medley XL Digital Skillet! We are incredibly excited for you and want to make sure you get the most out of your new skillet and your cooking experience.

That's what this manual is all about. In it, we have provided detailed operating and care instructions covering every aspect of your new skillet to make sure it fully meets your needs.

NuWave prides itself on the relationships it builds with its customers - a relationship that only begins with the purchase. So, if you have any questions, comments, or concerns, please don't hesitate to contact Customer Service. We'll take good care of you!

We're glad you're with us, and we know that you will be, too!

The NuWave Team

Connect with Us!



#nuwavenow

Visit nuwavenow.com to see other great products and accessories.

REGISTER YOUR PURCHASE

1. Scan the QR code or visit www.nuwavenow.com/QR to Register.
2. Have your proof of purchase! you will need it to register your product.
3. Locate your serial and model numbers to have ready.

TECHNICAL SPECIFICATIONS

Voltage: 120V, 60Hz
Wattage: 1500 watts

Note: You can locate the model and serial numbers, as well as the QR code, on the label on the back of the unit.

CUSTOMER SERVICE

Email: help@nuwavenow.com

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The NuWave® Medley XL Digital Skillet features the technologically advanced Duralon® Blue Ceramic Non-Stick Coating. This coating is extremely convenient because food easily slides off. Cleanup is simple because the ceramic surface easily washes clean.

Unlike other traditional skillets, cooking with NuWave® Medley XL Digital Skillet is healthier because unwanted fats and oils are not necessary. Ceramic coating, in general, is stronger and more resistant to abrasions than other non-stick materials that may contain chemicals such as perfluorooctanoic acid (“PFOA”), which has been linked to certain types of cancer, or polytetrafluoroethylene (“PTFE”), which may start to degrade at temperatures over 500°F. Our NuWave® Duralon® Blue Ceramic Non-Stick Coating does not contain either and has been developed to provide many years of satisfaction and enjoyable cooking!



Intertek

**Intertek Electrical
Testing Lab**

Para la versión en español de este manual, visita www.nuwarennow.com

SAFEGUARDS & INFORMATION

ALWAYS KEEP THIS MANUAL HANDY FOR FUTURE REFERENCE.

READ ALL INSTRUCTIONS and WARNINGS The failure to follow any of the important safeguards, warnings, or instructions for safe use is a misuse of the Medley XL that can void your warranty and create the risk of serious injury. When using Medley XL, only use the appliance as intended and for no other use, and always follow basic safety precautions.

WARNING: When using your unit, basic safety precautions should always be followed:

1. Read all instructions, safeguards, and warnings before using the appliance.
2. **Do not** touch hot surfaces. Use handles or knobs.
3. To protect against electrical shock, do not immerse cord, plugs, or digital temperature control in water or other liquids.
4. Close supervision is necessary when the Medley XL is used by or near children. The Medley XL is not intended for use by children, persons with reduced physical, sensory, or mental capabilities or those with lack of expertise or knowledge of this unit.
5. Unplug the Medley XL from outlet when not in use and before cleaning. Allow the Medley XL to cool before cleaning, putting on or taking off parts.
6. **Do not** operate any appliance with a damaged cord or plug, after the appliance malfunctions, or has been damaged in any manner. Return appliance to the nearest authorized service facility for examination, repair, or adjustment.
7. The use of other accessories that are not intended to be used with the Medley XL is not recommended. Doing so may damage the Medley XL and can cause accidents.
8. **NOT INTENDED FOR OUTDOOR USE. HOUSEHOLD USE ONLY.**
9. **Do not** let cord hang over edge of table or counter or touch hot surfaces.
10. **Do not** place on or near a hot gas, electric burner, or in a heated oven.
11. Exercise extreme caution when moving any appliance containing hot oil or other hot liquids.
12. Never put the Medley XL against the wall or other appliances. There should be at least 3 inches of free space for the back side, left/right sides, and the upper side of the Medley XL.
13. **Do not** place anything on top of the Medley XL.
14. To disconnect, turn the temperature control "OFF", and then remove plug from the wall outlet.
15. **Do not** use Medley XL for other than intended use.
16. **Do not** clean with metal scouring pads. Pieces can break off the pad and touch electrical parts, creating a risk of electric shock.
17. Use extreme caution when removing or disposing of hot grease.
18. The Medley XL is not intended to be operated by means of an external timer or separate remote-control system.
19. Keep manual handy for future reference.

SEE ASSEMBLY INSTRUCTIONS BEFORE USE

SAFEGUARDS & INFORMATION

ALWAYS KEEP THIS MANUAL HANDY FOR FUTURE REFERENCE.

Electrical Information

1. A short power-supply cord (or detachable power supply cord) is provided to reduce the risk resulting from becoming entangled in or tripping over a longer cord.
2. The Medley XL should be operated on a separate electrical outlet from other operating appliances due to wattage limitations. The appliance has a polarized plug (one blade is wider than the other). To reduce the risk of electric shock, this plug is intended to fit into a polarized outlet only one way. If the plug does not fit fully into the outlet, reverse the plug. If it still does not fit, contact a qualified electrician. Do not attempt to modify the plug in any way.
3. If the appliance is of the grounded type, the cord set or extension cord should be a grounding type 3-wire cord.

Read and understand the entire manual before using the Medley XL.

NOTICE: THE FAILURE TO FOLLOW ANY OF THE IMPORTANT SAFEGUARDS, ADDITIONAL SAFEGUARDS, OR THE INSTRUCTIONS FOR SAFE USE IS A MISUSE OF YOUR MEDLEY XL THAT CAN VOID YOUR WARRANTY AND CREATE THE RISK OF SERIOUS INJURY.

SAVE THESE INSTRUCTIONS

WARNING

While the Medley XL is in operation, do not touch the appliance's surface as it may become very hot, leading to the risk of burns.

Digital temperature control may retain residual heat after it has been removed.

DO NOT USE THE MEDLEY XL FOR ANYTHING OTHER THAN INTENDED USE.

Note: Place the Medley XL on a surface that is horizontal, even, and stable. The Medley XL is intended for normal household use. It is NOT intended to be used in environments such as staff kitchens of shops, offices, farms, or other work environments. It is NOT intended to be used by clients in hotels, motels, bed and breakfasts and other non-residential environments.

Question about your Medley XL?
Contact our friendly customer service staff via email anytime at help@nuwavenow.com

SAFEGUARDS & INFORMATION

ALWAYS KEEP THIS MANUAL HANDY FOR FUTURE REFERENCE.

ADDITIONAL SAFEGUARDS

1. Add only enough oil to coat the bottom of the Medley XL. **Do not** use larger amounts of oil.
2. The steam vent on the lid should always be positioned away and at the back of the skillet. Lift the lid from the back to the front to prevent steam burns.
3. Use pot holders to lift lid or move skillet.
4. **Do not** lift or move skillet while cooking.
5. The display on the temperature control must always show “**OFF**” before the unit is unplugged.
6. **Do not** knock or drop the temperature control as this can damage the control. **NOTE:** Temperature control can be hot.
7. Place the Medley XL on a stable, level surface.
8. Never use the Medley XL on a flammable surface (e.g., tablecloth, carpet, etc.).
9. Maintain a minimum distance of 3-5 inches from walls and other objects, appliances, etc.
10. Ensure that the power cable is not compressed beneath the Medley XL.
11. The power cable must not come into contact with sharp edges.
12. Before using the Medley XL, confirm that the outlet’s voltage supply meets the unit’s voltage needs. Failure to do so may result in damage to the Medley XL, physical damage, or bodily harm.
13. In the event the Medley XL is damaged, immediately disconnect from the power supply.
14. **Do not** place on a stovetop.
15. **Do not** use the Medley Skillet in the proximity of open fires, heaters, or other sources.
16. Never immerse the temperature probe” in water or liquid.



WARNING

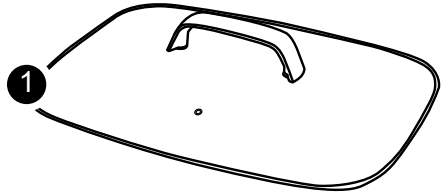
All items in the Medley XL can get very hot during cooking. Please be careful when removing these items from the unit. Always wear oven mitts or use pot holders. Skillet may retain residual heat after food has been removed. Allow everything to cool completely before cleaning.

Question about your Medley XL?
Contact our friendly customer service staff via email anytime at ***help@nuwavenow.com***

PARTS & ACCESSORIES

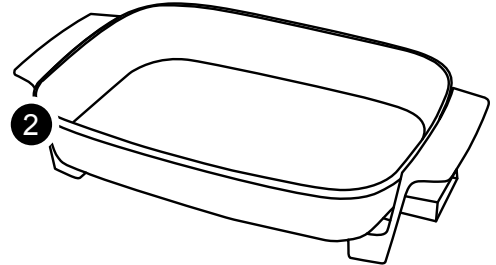
- 1 **Vented Tempered Glass Lid with Cool-to-Touch Handle**

Part #: MSA1



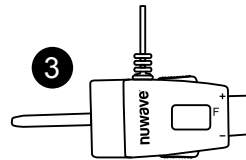
- 2 **16" x 12" Base with Duralon Blue Healthy Ceramic Non-Stick Coating**

Part #: MSA2



- 3 **Digital Temperature Control**

Part #: MSA3



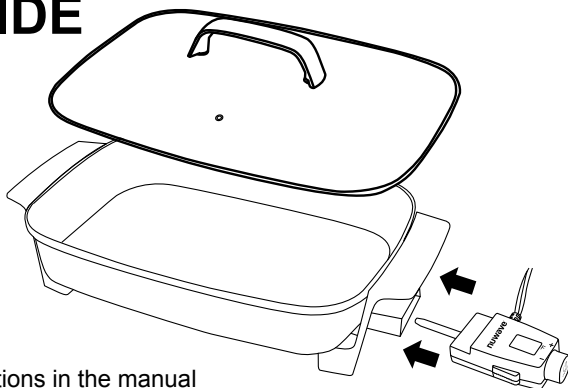
ORDERING PARTS

Over the lifetime of your Medley XL, you may find yourself needing a new part or accessory, and if you do, NuWave has you covered.

Ordering new parts and accessories is quick and easy. Have ready down the name and number for the part you want, then contact Customer Service Email: help@nuwavenow.com

You can even order directly online. Just visit www.nuwavenow.com

ASSEMBLY GUIDE



Before First Use

1. Read all safeguards and instructions in the manual
2. Remove all packaging materials, labels, and stickers.
3. Clean all non-electrical parts with hot soapy water.
4. Wipe the Digital Temperature Control with a damp cloth. Can see "Care and Maintenance" for more instruction.

COOKING

Utensils

The NuWave Culinary Team recommends the use of high-heat-rated, silicone-based tools for cooking foods. Do not use metal utensils while cooking. Never attempt to cut foods while they are in the skillet. Any misuse of the coating will void the warranty; refer to the Limited Warranty.

Recommended Heating

Your NuWave Duralon® Blue Ceramic Non-Stick Coating can handle high heat. It has been tested at temperatures up to 900°F, coming out unscathed.

However, long-term or repeated exposure to such heat can cause food to scorch, burn, or discolor the skillet and potentially damage the coating. You may sear foods in your skillet at high heat for short periods of time but note that keeping the temperature down to 450°F or below will increase the useful life of the ceramic coating from 30%–50%. For best results, allow skillet to heat between 280°F~300°F for up to 1 minute before inserting and cooking foods. Avoid preheating empty skillet above 300° F.

Smoke Point

If using oil, do not exceed the oil's smoke point.

The smoke point of oil is the temperature at which it begins to break down to glycerol and free fatty acids, producing bluish smoke. The smoke point also signifies the beginning of flavor and nutritional degradation.

Smoke points can vary dependent upon many different factors. Consult the list of common oil types (*right*) and their median smoke point. Always practice caution when cooking with oil.

Oil Type	Smoke Point
Rice Bran Oil	490°F
Grapeseed Oil	485°F
Canola Oil	435°F
Extra-Virgin Olive Oil	405°F
Peanut Oil	440°F
Sesame Oil	410°F
Sunflower Oil	440°F
Almond Oil	420°F

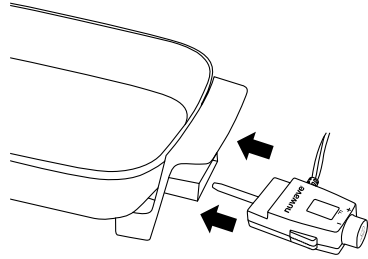
OPERATING DIGITAL TEMPERATURE CONTROL

The temperature range is 100°F-425°F, adjustable in 5° increments. The timer range is 0:01-9:59, adjustable in 1-minute increments.

- Turn the dial clockwise towards the (+) to increase the temperature or time.
- Turn the dial counterclockwise towards the (-) to decrease the temperature or time.

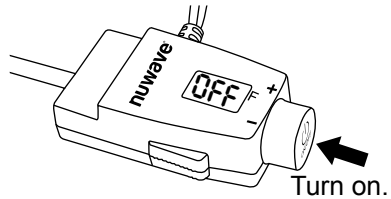
1. Set the Medley XL base on a clean, flat surface.

2. Insert the Digital Temperature Control by gripping each side firmly and pushing it into the receptacle until it will no longer slide in. Ensure the display is facing upwards when inserting.

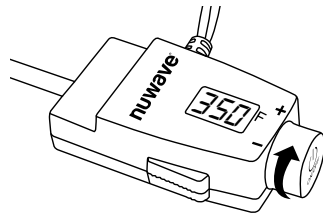


3. Once secured, plug the Control into an electrical outlet. “OFF” will be shown on the display.

4. Press the **ON/OFF** button once. The default temperature of 350°F will appear on the display.

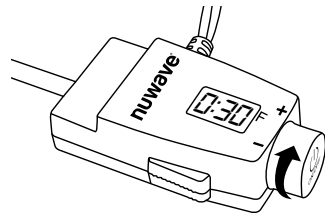


5. Turn the dial to set your desired temperature. The Medley XL will immediately preheat to the selected temperature. The temperature will flash on the display until the Medley XL finishes preheating at which point cooking will begin.



Default temperature appears

6. Once the Medley XL finishes preheating, press the **ON/OFF** button to switch the display from the temperature to time. Turn the dial to select your desired cooking time.



NOTE:

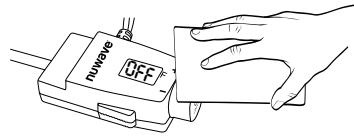
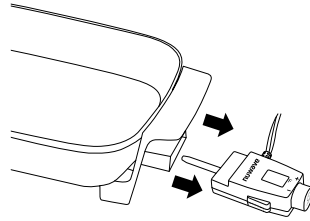
- When the cooking time has finished, the unit will display “OFF”.
- Allow the unit and the Digital Temperature Control to cool before moving or disconnecting.
- You can turn the Medley XL at any point by pressing and holding the **ON/OFF** button until “OFF” appears on the display.
- The default time of 0:30 will begin counting down as soon as the preheat starts.
- When the temperature changes the unit will start to preheat again.

Caution: Allow all parts to cool off before handling.

CARE & MAINTENANCE

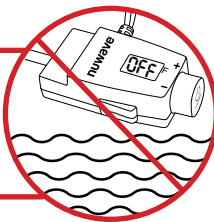
CAUTION: To prevent personal injury or electric shock, unplug first, and **ALWAYS** remove the digital temperature control **BEFORE** cleaning. Do not immerse temperature control, cord, or plug in water or other liquids.

1. Allow the Medley XL to cool before cleaning.
2. Once unit has cooled, remove the digital temperature control.
3. The temperature control should not be immersed in water or other liquids. Remove and wipe down with a clean, slightly damp cloth.
4. To clean the skillet, first remove excess food and oil with a clean cloth. Wash with warm soapy water, using a non-abrasive cloth.
5. Dry thoroughly before each use, including the area surrounding the digital control receivers.



NOTE: DO NOT USE HARSH ABRASIVES. THE SKILLET AND ALL REMOVABLE PARTS ARE NOT DISHWASHER SAFE.

Caution: Do not submerge the Control in water or clean in a dishwasher. Wipe with damp cloth.



TROUBLESHOOT GUIDE

Error Message:	Solution(s):
Er1	Digital Temperature Control not properly connected to the unit.
Er2	Digital Temperature Control Contact Customer Service Department at help@nuwavenow.com .
Er3	Temperature Sensor overheated. Turn unit off to cool. If the unit is not working after it cools down, contact Customer Service.

The Skillet is not turning on or working.

1. The unit is not plugged in.
2. Did not press "ON/OFF" button.
3. Insert the Digital Temperature Control properly into the unit.

The ingredients are not completely cooked.

1. The cooking temperature is too low.
2. The cooking time is too short.
3. Set to cook for a longer time.

White smoke is coming out of the product.

1. You are frying greasy foods. The skillet may contain greasy residue from previous uses.
2. When preparing greasy ingredients, large amounts of oil can cause smoke. Oil can produce white smoke and might become hotter than usual. This will not affect the final cooking result.
3. Clean the skillet properly after each use.

LIMITED WARRANTY

THE MANUFACTURER WARRANTIES

NuWave, LLC warrants that Medley XL 16" X 12" Digital Skillet will be free from manufacturer defects for 1 year from the date of purchase, under normal household use, and when operated in accordance with the Manufacturer's written instructions. The Limited Warranty covers the Original Purchaser only and does not cover the coating. The Manufacturer will provide the necessary parts and labor to repair the product at the NuWave LLC Service Department. After the expiration of the warranty, the cost of the parts and labor will be the responsibility of the owner.

THE WARRANTY DOES NOT COVER

The Limited Warranty is voided if repairs are made by an unauthorized dealer, or the serial number data plate is removed or defaced. Normal deterioration of finish due to use or exposure is not covered by this Warranty. This Limited Warranty does not cover failure, damages, or inadequate performance due to accident, acts of God (such as lightning), fluctuations in electric power; alterations, abuse, misuse, misapplications, corrosive-type atmospheres, improper installation; failure to operate and maintain the unit in accordance with the Manufacturer's written instructions; NuWave LLC reserves the right to void the Limited Warranty, where allowable by law, for products purchased from an unauthorized dealer.

TO OBTAIN SERVICE

The owner shall have the obligation and responsibility to pay for all services and parts not covered by the warranty; prepay the freight to and from Service Department for any part or system returned under this warranty; and carefully package the product using adequate padding material to prevent damage in transit. The original container is ideal for this purpose. Include in the package the owner's name, address, daytime telephone number, a detailed description of the problem, and your Return Goods Authorization (RGA) number. email help@nuwavenow.com to obtain the RGA number. Provide the cooking system model & serial number and proof of date of purchase (a copy of the receipt) when making claims under this warranty.

MANUFACTURER'S OBLIGATION

The Manufacturer's obligation under this Limited Warranty is limited, to the extent allowable by law, to repairing or replacing any part covered by this Limited Warranty which upon examination is found to be defective under normal use. The Limited Warranty is applicable only within the continental United States and only to the original purchaser of the manufacturer's authorized channels of distribution. **THE LIMITED WARRANTY MAY NOT BE ALTERED, VARIED OR EXTENDED EXCEPT BY A WRITTEN INSTRUMENT EXECUTED BY THE MANUFACTURER. THE REMEDY OF REPAIR OR REPLACEMENT AS PROVIDED UNDER THIS LIMITED WARRANTY IS EXCLUSIVE. IN NO EVENT SHALL THE MANUFACTURER BE LIABLE FOR ANY CONSEQUENTIAL OR INCIDENTAL DAMAGES TO ANY PERSON, WHETHER OR NOT OCCASIONED BY NEGLIGENCE OF THE MANUFACTURER, INCLUDING WITHOUT LIMITATION, DAMAGES FOR LOSS OF USE, COSTS OF SUBSTITUTION, PROPERTY DAMAGE, OR OTHER MONEY LOSS.**

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation exclusions may not apply. This Limited Warranty gives specific

LIMITED WARRANTY

legal rights, and there may also be other rights which vary from state to state. **EXCEPT AS OTHERWISE EXPRESSLY PROVIDED ABOVE, THE MANUFACTURER MAKES NO WARRANTIES EXPRESSED OR IMPLIED ARISING BY LAW OR OTHERWISE, INCLUDING WITHOUT LIMITATION, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE TO ANY OTHER PERSON. READ YOUR OWNER'S MANUAL. IF YOU STILL HAVE ANY QUESTIONS ABOUT OPERATION OR WARRANTY OF THE PRODUCT, PLEASE CONTACT NUWAVE LLC.**

DISPUTE RESOLUTION PROCEDURE

For disputes relating to use of the website or use or purchase of a NuWave product or service (collectively "Disputes"), you agree to first contact NuWave LLC at legal@nuwavenow.com. If we cannot resolve your dispute informally, any and all disputes shall be submitted to final and binding arbitration. You may start the arbitration process by submitting in writing a demand to the American Arbitration Association ("AAA") and sending a copy to NuWave. NuWave will pay all filing costs. A single arbitrator of the AAA will conduct the arbitration in a location convenient to you or by phone. The arbitrator's award will be binding and may be entered as a judgment in a court of competent jurisdiction. The arbitration will be conducted in accordance with the provisions of AAA's Commercial Arbitration Rules and Mediation Procedures in effect at the time of submission of your demand for arbitration. See https://www.adr.org/sites/default/files/CommercialRules_Web.pdf. Except as may be required by law as determined by an arbitrator, no party or arbitrator may disclose the existence, content, or results of any arbitration hereunder without prior written consent of both parties.

A. WAIVER OF RIGHT TO SUE. By agreeing to arbitration, you understand that, to the maximum extent permitted by law, you are agreeing to waive your right to file suit in any court, to a court hearing, a judge trial, or a jury trial.

B. CLASS ACTION WAIVER. To the maximum extent permitted by law, you expressly agree to refrain from bringing or joining any claims in any representative or class-wide capacity, including but not limited to, bringing or joining any claims in any class action or class-wide arbitration.

C. OPT OUT PROCEDURE. To request to opt out of arbitration you must contact NuWave LLC email help@nuwavenow.com. You will have 30 days from the date of product delivery to opt out of arbitration with respect to any dispute arising out of or relating to use or purchase of any NuWave product. If more than 30 days have passed, you are not eligible to opt out of arbitration and will have waived your right to sue or participate in a class action with respect to the dispute arising out of your purchase or use of a NuWave product. For any dispute arising out of your use of NuWave's website, you have 30 days from the date you provided information to the website to opt out of arbitration. If more than 30 days have passed, you are not eligible to opt out of arbitration and you will have waived your right to sue and participate in a class action with respect to the dispute arising out of your use of NuWave's website.

D. SOME MATTERS ARE NOT SUBJECT TO ARBITRATION. Notwithstanding the foregoing, the following shall not be subject to arbitration and may be adjudicated only in the state and federal courts of Illinois: (i) any dispute, controversy, or claim relating to or con-

LIMITED WARRANTY

testing the validity of our intellectual property rights and proprietary rights, including without limitation, patents, trademarks, service marks, copyrights, or trade secrets; (ii) an action by a party for temporary, preliminary, or permanent injunctive relief, whether prohibitive or mandatory, or other provisional relief; or (iii) interactions with governmental and regulatory authorities. You expressly agree to refrain from bringing or joining any claims in any representative or class-wide capacity, including but not limited to, bringing or joining any claims in any class action or any class-wide arbitration.

STATE OF CALIFORNIA PROPOSITION 65

WARNING

This product can expose you to chemicals including lead and Bisphenol A (BPA), which are known to the State of California to cause cancer, birth defects and other reproductive harm.

For more information go to: www.P65Warnings.ca.gov.

ADVERTENCIA

Este producto puede exponerle a químicos, incluidos el plomo y Bisfenol A (BPA), los cuales son conocidos en el Estado de California por causar cáncer, defectos de nacimiento u otros daños reproductivos.

Para más información, vaya a www.P65Warnings.ca.gov

READ YOUR OWNER'S MANUAL

If you still have any questions about operation or warranty of this product, please contact NuWave LLC at help@nuwavenow.com.

nuwave®

MEDLEY® XL DIGITAL SKILLET

nuwavenow.com

FOR HOUSEHOLD USE ONLY

120VAC, 60Hz, 1500 Watts

Model: 31828

Rev. 2

Para la versión en español de este manual,
visita www.nuwavenow.com.

For patent information please go to:
www.nuwavenow.com/legal/patent

Designed & Developed in USA
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Email: help@nuwavenow.com

Made in China

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Item No: BM31828

Rev.2-V3-CB

04-10-23