

nuwave®

PIC® Flex

Precision Induction Cooktop

Owner's Manual

Model No: 30501



Questions or Concerns?

Toll Free: 1-877-689-2838 • help@nuwavenow.com

(Mon-Fri 7:30am-4:30pm CST)

PRODUCT REGISTRATION

Thank you for purchasing the NuWave PIC® Flex

**REGISTER
NOW!**



REGISTER YOUR PURCHASE

1. Visit nuwavenow.com/QR
2. Scan the QR code using your mobile device.
3. Fill in the information requested on the website.

RECORD THIS INFORMATION

Model Number: _____

Serial Number: _____

Date of Purchase _____
(Keep receipt)

Store of Purchase _____

TECHNICAL SPECIFICATIONS

Voltage: 120V, 60Hz
Wattage: 1300 watts

TIP: You can locate the model and serial numbers, as well as the QR code, on the label on the bottom of the unit.

CUSTOMER SERVICE

Phone: **1-877-689-2838**
(Mon - Fri 7:30am - 4:30pm, CST)
Email: help@nuwavenow.com

Welcome to the NuWave® Family!

Congratulations on getting your new NuWave PIC Precision Induction Cooktop! We are incredibly excited to be able to join in your home cooking journey and want to make sure you get the most out of your PIC experience.

That's what this manual is all about. In it, we have provided detailed operating and care instructions covering every aspect of your new induction cooktop to make sure the NuWave PIC is meeting your needs.

Here at NuWave, the relationship we have with our customers only begins with the purchase. We are with you every step of the way because we are dedicated to making your experience as easy and rewarding as possible. So, if you have any questions, comments, or concerns, please don't hesitate to contact Customer Service by calling 1-877-689-2838 (Mon-Fri 7:30am-4:30pm CST) or emailing us anytime at help@nuwavenow.com

We're glad you're with us, and we know that you will be, too!

Connect with Us!



#nuwavenow

Visit nuwavenow.com to see other great products and accessories.

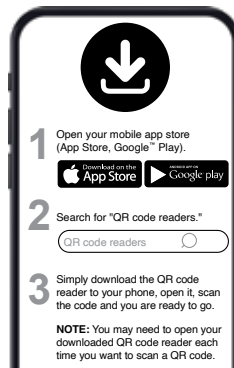


TABLE OF CONTENTS

Safeguards & Information.....	4-7
Parts & Accessories.....	7
Getting Started	7-10
Cooking Functions.....	10-12
Care & Maintenance.....	13
Troubleshooting.....	14-15
Precision Induction Cooking products	15
Limited Warranty	16-18
Warning	18
Notes	19



Para la versión en español de este manual, visita www.nuwarennow.com

SAFEGUARDS & INFORMATION

ALWAYS KEEP THIS MANUAL HANDY FOR FUTURE REFERENCE.

WARNING: When using the PIC, basic safety precautions should always be followed:

1. There may be residual heat on the surface. Do not touch.
2. To protect against electrical shock, do not immerse the plug, cord, or the PIC Flex in water or other liquids.
3. Do not operate the PIC with a damaged cord, plug, after the appliance malfunctions or has been damaged in any manner. Return the appliance to the nearest authorized service facility for examination, repair, or adjustment.
4. Close supervision is necessary when the PIC is used near children. This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning the use of the appliance by a person responsible for their safety.
5. The use of accessories that are not intended to be used with the PIC Flex is not recommended. Doing so may damage the PIC Flex and can cause accidents.
6. NOT INTENDED FOR OUTDOOR USE.
7. Do not use the PIC for anything other than its intended use.
8. Do not let the cord hang over the edge of any table or countertop or touch hot surfaces.
9. Do not let the cord come into contact with sharp edges.
10. Do not place the PIC Flex on or near a hot gas or electric burner, on a stovetop, or in a heated oven. Never use the PIC Flex on a flammable surface (e.g., tablecloth, carpet, etc.).
11. Remove any pot or pan, especially if it contains hot oil or liquid, before moving the PIC Flex to another location.
12. To disconnect, turn the PIC Flex off by pressing Pause/Clear twice, and then removing the plug from the wall outlet.
13. When unplugging the PIC Flex, do so by the plug, not the cord.
14. Never put the PIC Flex against a wall or other appliances. There should be at least 3 inches of free space behind, to the sides, and over the top of the PIC Flex.
15. Unplug the PIC Flex when not in use and before cleaning. Allow the PIC Flex to cool before cleaning, putting on or taking off parts.
16. INTENDED FOR HOUSEHOLD USE ONLY.
17. Keep this manual handy for future reference.
18. Do not place or use the PIC Flex in close proximity to open fires or other heat sources, flammable materials, or in wet environments.
19. It is normal for some smoke to escape the PIC Flex when heating for the first time. If a lot of smoke is escaping from the air vent during operation, unplug the PIC Flex immediately and contact Customer Service.*
20. Place the cooktop on a stable, level, non-metallic surface.
21. Do not move the PIC Flex while in operation. Only after the PIC Flex has completely cooled should moving be attempted.
22. The cooktop's surface is designed with temperature-resistant glass. In the event that damage to the PIC Flex is observed, even a small crack on the glass surface, immediately disconnect the PIC Flex from the power supply to avoid the possibility of electric shock.

SAFEGUARDS & INFORMATION

ALWAYS KEEP THIS MANUAL HANDY FOR FUTURE REFERENCE.

23. Do not use if the vents on the unit are covered or blocked in any way. This may cause the PIC Flex to overheat.
24. Make sure the cord is not compressed beneath the PIC Flex.
25. Do not place devices or objects that are sensitive to magnetic fields on top of or next to the PIC Flex, e.g., credit cards, cellphones, radios, TVs, video recorders, etc.
26. Prior to connecting the PIC Flex, confirm that the voltage needs indicated in this manual correspond to the voltage supply in your home. A wrong connection may damage the PIC Flex and possibly injure those near the unit.
27. If any trouble arises during operation, any service **MUST** be done by NuWave LLC or by a repair facility authorized by NuWave LLC.
28. The appliance is not intended to be operated by means of an external timer or separate remote-control system.
29. Do not disassemble the PIC Flex or replace any parts without prior written consent from the manufacturer.
30. Make sure the PIC Flex is always clean prior to cooking.
31. Use extreme caution when operating the PIC or any other appliance.

Question?

*The Answer is At
Your Fingertips*

If you can't find your answer here in the Owner's Manual, just contact our friendly and knowledgeable Customer Service staff from 7:30am–4:30pm, CST Monday–Friday, at **877-689-2838** or reach us via email anytime at help@nuwavenow.com

ELECTRICAL INFORMATION

A short power-supply cord is provided to reduce the risk of becoming entangled in or tripping over a longer cord. Longer detachable power-supply cords or extension cords are available and may be used if care is exercised in their use. If a longer detachable power-supply cord or extension cord is used:

1. The marked electrical rating of the extension cord should be at least as great as the electrical rating of the appliance.
2. The longer cord should be arranged so that it will not drape over the countertop or tabletop where it could be pulled on or tripped over. The PIC should be operated on a separate electrical outlet from other operating appliances due to wattage limitations. The appliance has a polarized plug (one blade is wider than the other). To reduce the risk of electric shock, this plug is intended to fit into a polarized outlet only one way. If the plug does not fit fully into the outlet, reverse the plug. If it still does not fit, contact a qualified electrician. Do not attempt to modify the plug in any way.

SAFEGUARDS & INFORMATION

SEE CARE & MAINTENANCE BEFORE USE

SAVE THESE INSTRUCTIONS

Read and understand the entire manual before using the PIC.

ONLY USE THE PIC FLEX FOR ITS INTENDED USE.

Note: Put the PIC on a surface that is horizontal, even, and stable. This appliance is intended for normal household use. It is not intended to be used in environments such as staff kitchens/cafeterias of shops, offices, farms, or other work environments, nor is it intended to be used by clients in hotels, motels, bed and breakfasts, and non-residential environments.

NOTICE: THE FAILURE TO FOLLOW ANY OF THE IMPORTANT SAFEGUARDS, ADDITIONAL SAFEGUARDS, OR THE INSTRUCTIONS FOR SAFE USE IS A MISUSE OF YOUR PIC THAT CAN VOID YOUR WARRANTY AND CREATE THE RISK OF SERIOUS INJURY.

WARNING

In case of malfunction, immediately unplug and contact Customer Service Department.

1-877-689-2838 (Mon - Fri, 7:30am to 4:30pm, CST) or help@nuwavenow.com

IMPORTANT - FCC Information:

Warning: Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a consumer ISM equipment, pursuant to Part 18 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions,

may cause harmful interference to radio communications. However, there is no guarantee that the interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio TV technician for help.

The device complies with part 18 of the FCC rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) This device must accept any interference received, including interference that may cause undesired operation.

WARNING

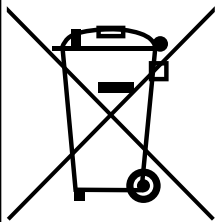
Electric shock hazard. Use with adequate electrical system. Do not use if cord or plug is damaged.

WARNING

All items on the cooktop can get very hot during cooking. Please be careful when removing these items from the unit.

Always wear oven mitts or use pot holders. Cooktop may retain residual heat after cookware has been removed. Allow everything to cool completely before cleaning.

WARNING

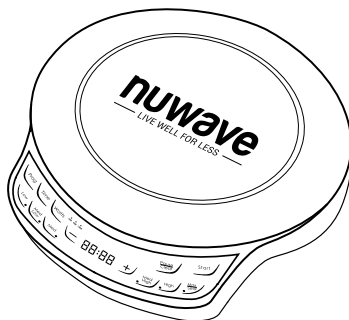


Correct Disposal of this Product

This marking indicates that this product should not be disposed of with other household wastes throughout the EU. To prevent possible harm to the environment or human health from uncontrolled waste disposal, recycle it responsibly to promote the sustainable reuse of material resources. To return your used device, please use return and collection systems or contact the retailer where the product was purchased. They can handle environmentally safe recycling.

PARTS & ACCESSORIES

PIC Flex
Part #: 30501



GETTING STARTED

Prog:

Set your own cooking stages.

Time:

Adjusts the cooking time.

Watts

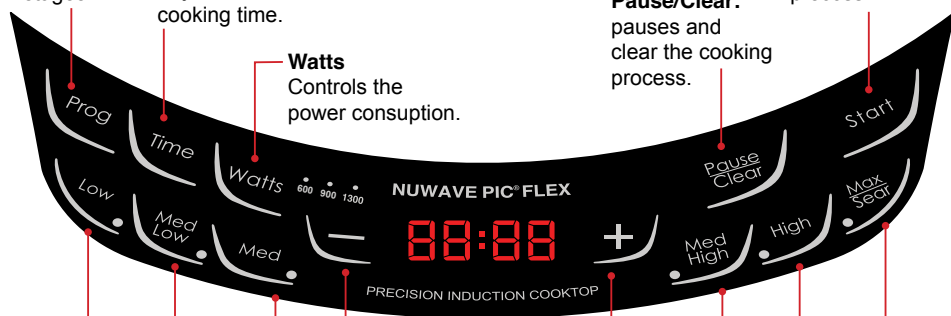
Controls the power consumption.

Pause/Clear:

pauses and clear the cooking process.

Start:

Begins the cooking process.



Adjustable set temperatures: 100°F, 175°F, and 275°F.






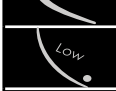




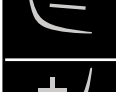


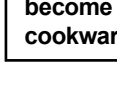
Decrease cooking temperature or time.

Increase cooking temperature or time.

Adjustable set temperatures: 375°F, 425°F, 500°F (Sear).

GETTING STARTED

Primary Controls

	Control	Function
	Start	Press Start to begin cooking. If you have paused cooking, pressing Start will begin the cooking process again.
	Pause/ Clear	Press Pause/Clear to pause cooking. To clear out a set cooking sequence, press Pause/Clear a second time.
	Prog	Set up to 10 cooking stages.
	Watts	Controls the power consumption of your PIC. The default wattage is 1300W. The lower wattage will consume less energy, ideal if your home does not take 1300 watts. Press WATTS to adjust from 1300W to 600W to 900W.
	Time	Allows you to adjust the cooking time before and during the cooking process.
	Low	Left side set temperature buttons: Low (100°F), Med Low (175°F), and Med (275°F). Use the - or + keys to further adjust the cooking temperature in 10°F increments.
	Med Low	
	Med	
	Med High	
	High	Right side set temperature buttons: Med High (375°F), High (425°F), and Max/Sear (500°F). Use the - or + keys to further adjust the cooking temperature in 10°F increments.
	Max/Sear	
	(-)	Allows you to decrease the cooking temperature and time before and during the cooking process.
	(+)	Allows you to increase the cooking temperature and time before and during the cooking process.

CAUTION

While the PIC Flex is in operation, do not touch the appliance's surface as it may become very hot, leading to the risk of burns. Cooktop may retain residual heat after cookware has been removed.

GETTING STARTED



- 1 Ventilation:** Air vents are located on the back of the product to allow any heat generated by the unit to escape. This design feature prevents heat transfer to the cooking surface and ensures efficient performance of the NuWave PIC Flex.
- 2 Surface:** The NuWave PIC Flex's heat-resistant glass surface stays cool to the touch and cleans easily with the simple wipe of a damp cloth.
- 3 Control Panel with LED Display:** Clearly lit, easy-to-read control panel.
- 4 Heat Source:** Electromagnetic coils located below the glass surface generate heat within the induction-ready cookware.

INDUCTION COOKING

As induction technology is based on magnetic principles, compatible cookware must have a ferrous (iron-based, magnetic) bottom. Some types of cookware are made of naturally

magnetic metals (such as pure iron), while others are rendered magnetic by “sandwiching” a thin layer of a ferrous metal within the base. This layer will be acted upon by the magnetic field of the induction cooktop to distribute heat. High-quality stainless-steel and cast-iron cookware will work with induction cooktops. Copper, glass, and aluminum cookware will not work unless they have a magnetic base. Pots that function optimally with the PIC Flex tend to be medium to heavy gauge.

ATTENTION:

The heating surface is located inside the thicker silver ring. The minimum diameter of acceptable cookware is 3 inches. Always place cookware in the center of the heating circle. You may use pans measuring up to the total width of the PIC Flex, which measures 10 inches. However, in these situations, heat will transfer more slowly to the outer edges. Not recommended for pans larger than 10 inches.

COOKING FUNCTIONS

Examples of compatible cookware:

- All NuWave Cookware, NuWave Duralon® Healthy Ceramic Non-Stick Cookware
- Cast iron
- Enameled iron and steel
- Stainless steel with magnetic base

Incompatible non-induction cookware:

- Copper
- Glass
- Aluminum
- Pottery-type vessels

How do I check my cookware for induction compatibility?

Three simple ways to check if existing pots and pans, or future cookware purchases, are compatible with the PIC Flex:

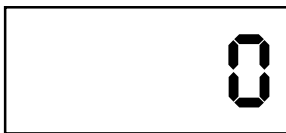
1. A magnet is typically a great indicator. If it sticks to the bottom of a piece of cookware, this typically means the pot or pan is induction-ready. However, be cautioned that there are instances when a cooking vessel's magnetic properties may not be strong enough for the pot to work efficiently with the PIC Flex.
2. Place a small amount of water in a pot or pan and place on the PIC Flex while operating. If induction compatible, water will begin to boil.
3. An induction-ready symbol may be printed on the bottom of the cookware.



Induction

Note: Do not remove pots and pans during cooking process. If necessary, press Pause/Clear to pause before removing.

Getting Started



1. Set the cooking time (see Setting Cooking Time on page 11) and press Start to begin cooking. Default temperature is 375°F.
 - Temperature can be adjusted by pressing - or +.



Watts

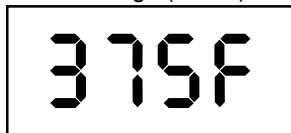
The default wattage of the PIC Flex is 1300 watts.

1. To change the wattage, press Watts once. The light will illuminate above 600, indicating that the PIC Flex is now set to 600 watts.
2. Press Watts again. The light above 900 will illuminate, indicating the PIC Flex is now set to 900 watts.
3. Press Watts once more and the light above 1300 will illuminate, indicating that the PIC Flex is now set to the default 1300 watts.



Start

The PIC Flex is preset to cook on Med/High (375°F) for 1 hour.



1. Place an induction-ready pot on the cooktop. Press Start.
 - To cook at a different temperature, press the desired temperature setting or the - or + keys. See the Panel Display Chart for more details (page 7).
 - The PIC Flex will automatically stop cooking once time has expired, beep three times and display "0".

COOKING FUNCTIONS

- The display will always show the current temperature during the cooking cycle.
3. To display the remaining cook time, press Time and a countdown will appear, showing the duration before the cycle or stage is complete.

Note: “0” will appear on the control panel when the program is clear or the power is on with no set temperature. See Pause/Clear Function for more information.

Setting Temperature



This appliance is preset to cook on Med/High (375°F).

1. Select the desired temperature on the control panel then press Start. The temperature range will be displayed.
2. To raise or lower the temperature in 10-degree increments press + or -.

Refer to Panel Display Chart on page 7 for preset temperatures.

°F to °C

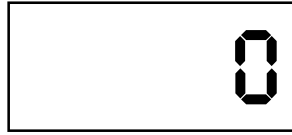
The PIC Flex is set to default to Fahrenheit (°F).



1. To switch the display to Celsius (C), press Prog, followed by -. Press - again to convert to Celsius.
2. To return to Fahrenheit press - once more.
3. To exit from the F/C conversion option press Pause/Clear until “0” is displayed.



Setting Cooking Time



1. Press Time. A “0” will flash in the far right corner.
2. Press + to reach your desired time.

Example 1: To program 5 minutes, press Time once, then press + until “00:05” is displayed. Press Start.

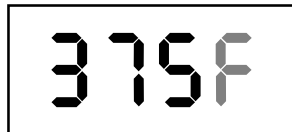
Example 2: For 20 minutes, press Time twice, then press + until “00:20” is displayed. Press Start.

Example 3: For 2 hours and 30 minutes, press Time twice, then press + until you reach “00:30”, then press Time again. Press + until 02:30 is displayed, then press Start.

- The blinking “0” indicates the digit you can adjust. The maximum time is 99 hours and 99 minutes.
- The display shows hours and minutes, but not seconds.



Pause/Clear Function



1. Press Pause/Clear once to pause the cooking process. This will pause the PIC regardless of cooking stage.
 - The temperature will remain displayed, but the “F” will be blinking.
2. Press Start to resume cooking.

Note: Press Pause/Clear twice to clear the cooking mode or display while the PIC Flex is in operation. The screen will be cleared and “0” will appear.

COOKING FUNCTIONS



Program Function (Stage Cooking)



1. Press Prog.
2. Pro will be displayed. Set the cooking temperature from Low to Max/Sear.
3. Press Time. "00:00" will be displayed then press - or + until the desired time is reached. See Setting Cooking Time (page 11) for entering minutes and hours.
 - To add additional stages, repeat steps 2 and 3 then press Start to begin the program.
 - You may program up to 10 stages (delay is considered a stage).
 - Press Pause/Clear twice to change any part of your program or start over.

Example: Boil for 5 minutes before reducing to a simmer for 20 minutes:

Press Prog. Press Max/Sear. Press Time once, and then press + until "00:05" is reached. Press Med/Low. Press Time twice, and then press + until "00:20" is reached. Finally, press Start.

Note: Maximum programmable cook time is 99 hours and 99 minutes.

Delay Function:

Delay lets you set programs to start at a later time.



1. To delay a program, press Prog.
2. Press Time. A "0" will flash in the display panel.
3. Press + until the desired amount of time to delay the program start is reached. See Setting Cooking Time (page 11) for more.
4. Press Prog again to set the cooking program. The amount of time selected for delay is included in the programmed stages.
 - To continue to the next stage enter the cooking temperature. Continue with step 2 from Programming Function.
5. To begin the countdown press Start. When delay countdown reaches "0" the PIC Flex will beep twice. The cooking time will start and the temperature will be displayed.

Panel Display Chart

	Press Button	Temperature	Panel Display	Examples
	Low	100F	100F	Warm
	Med/Low	175F	175F	Simmer
	Med	275F	275F	Steam
	Med/High	375°F	375F	Stir/Deep-Fry
	High	425F	425F	Boil/Saute
	Max/Sear	500F	SEAR	Sear
<p><i>The minimum is 100F while the maximum temperature reaches 500F.</i></p>				

CARE AND MAINTENANCE

BEFORE USE:

Wipe the cooking surface with a cloth soaked in warm, soapy water. Dry thoroughly.

IMPORTANT - Do not immerse the PIC Flex in water or attempt to cycle it through the dishwasher. The outer surface may be cleaned by wiping carefully with a damp dishcloth or sponge. Make sure the PIC Flex has cooled completely prior to cleaning.



General Cleaning Instructions:

1. Unplug the PIC Flex before cleaning.
2. Clean after each use.
3. Make sure the PIC Flex has cooled completely prior to cleaning.
4. The outer surfaces of the PIC Flex - Top, Sides, and Bottom - may be cleaned by wiping carefully with a damp dishcloth or sponge.
5. Unplug the PIC Flex before cleaning. Do not use caustic cleaning agents and water must not penetrate the interior of the induction cooktop.
6. Never immerse the PIC Flex's cables or plug in water or other liquids.
7. Do not use oil-based cleansing products as their use may damage plastic parts or the casing/operating panel.
8. Do not use flammable, acidic or alkaline materials or substances near the PIC Flex, as this may reduce the service life of the induction cooktop or pose a fire risk when the induction cooktop is in use.
9. Ensure that the bottom of any cookware does not scrape the PIC Flex's glass surface, although a scratched surface will not impair the use of the induction cooktop.
10. Properly clean the PIC before storing it in a cool, dry place.
11. Clean any dust or debris from the air vents and fan area with a dry dish brush, then wipe them with a clean cloth.

IMPORTANT TIPS:

1. Check power outlets to ensure proper operation. Do not use in an outlet where other major appliances are engaged. Check the wattage and temperature settings if the PIC Flex is cooking too slowly.
2. The electrical plug must be properly plugged into the outlet.

TROUBLESHOOTING

Error Messages

Error Message:	Solution(s):
E1	An E1 reading typically means the PIC Flex does not detect cookware on its surface. This can occur for one of two reasons: 1. The induction coils contained within the PIC Flex will only work when they are in direct contact with a piece of cookware. To maintain your appliance's effectiveness, always ensure that it rests on a flat surface and that contact is consistent with your cookware. 2. The chosen cookware is not induction-ready.
E2	The PIC Flex is malfunctioning. Contact Customer Service.
E3	The PIC Flex's voltage is too low. Minimum = 85 volts
E4	The PIC Flex's voltage is too high. Maximum = 144 volts
E5	The PIC Flex is malfunctioning. Contact Customer Service.
E6	The PIC Flex is malfunctioning. Contact Customer Service.
E7	Overheating, or the PIC's ventilation is obstructed. If internal temperature exceeds 230F, operation will cease, and the PIC Flex will beep. Press Pause/Clear twice. Wait for the PIC Flex to cool.
E8	Overheating, if PIC Flex exceeds a temperature 20F higher than sear, the appliance will turn off. Contact Customer Service.
E9	The PIC Flex is malfunctioning. Contact Customer Service.
FULL	In programming mode, when the total entered time reaches the appliance's limit of 99:99, no additional stages can be added.
NuWave Customer Service: 877-689-2838 (M-F, 7:30am-4:30pm,CST) or help@nuwavenow.com	

- When any of the error messages are displayed, the PIC Flex will beep at least once.
- The fan will run up to a maximum of 60 seconds after pressing Pause/Clear once. Continue cooking by pressing Start within 45 minutes.
- The PIC Flex will turn off after 45 minutes if no buttons (such as Start or Pause/Clear) are pressed. When the PIC Flex displays "0" it will clear all previous cooking history.
- After pressing Pause/Clear twice, or when cooking has stopped, the fan will run up to a maximum of 60 seconds until the PIC Flex cools. At that point, the NuWave PIC Flex will display "0".

TROUBLESHOOTING

After Removing Cookware:	Beep Sound:	Display:	Reference:
Initial	Single Beep	F or C or Sear or : flashing.	Return cookware to PIC Flex. Cooking will automatically resume.
< 10 seconds	None	F or C or Sear or : flashing.	
11- 70 seconds	Yes	E1	If an error is displayed, return cookware to PIC Flex and press Start to automatically resume cooking.
After 70 seconds	None	0	Cooking stops. Choose desired temperature setting and press Start.

Precision Induction Cooking



PIC Gold (Induction Cooktop)
Model #: 30242



PIC Flex (Induction Cooktop)
Model #: 30537



PIC Double (Induction Cooktop)
Model #: 30602



PIC Pro Chef (Induction Cooktop)
Model #: 30702



Mosaic®
Precision Induction Wok
Model #: 30802

Visit
www.nuwarennow.com
to see our other
NuWave products
and accessories.

LIMITED WARRANTY

The NuWave PIC Flex® (Precision Induction Cooktop)

THE MANUFACTURER WARRANTIES

The PIC Flex is to be free from manufacturer defects. All electrical components are warranted for 1 year from the date of purchase, under normal household use, and when operated in accordance with the Manufacturer's written instructions. The Manufacturer will provide the necessary parts and labor to repair any part of the NuWave PIC Flex at the NuWave LLC Service Department. After the expiration of the warranty, the cost of the labor and parts will be the responsibility of the owner.

THE WARRANTY DOES NOT COVER

The Limited Warranty is voided if repairs are made by an unauthorized dealer and/or the serial number data plate is removed and/or defaced. Normal deterioration of finish due to use or exposure is not covered by this Warranty. This Limited Warranty does not cover failure, damages or inadequate performance due to accident, acts of God (such as lightning), fluctuations in electric power, alterations, abuse, misuse, misapplications, corrosive-type atmospheres, improper installation, failure to operate in accordance with the Manufacturer's written instructions, abnormal use or commercial use. NuWave LLC reserves the right to void the Limited Warranty, where allowable by law, for products purchased from an unauthorized dealer.

TO OBTAIN SERVICE

The owner shall have the obligation and responsibility to: pay for all services and parts not covered by the warranty; prepay the freight to and from Service Department for any part or system returned under this warranty; and carefully package the product using adequate padding material to prevent damage in transit. The original container is ideal for this purpose. Include in the package the owner's name, address, daytime telephone number, a detailed description of the problem, and your **"RGA number."** Call **1-877-689-2838** or email **help@nuwavenow.com** to obtain the **RGA number (Return Goods Authorization number)**. Provide the cooking system model & serial number and proof of date of purchase (a copy of the receipt) when making claims under this warranty.

MANUFACTURER'S OBLIGATION

The Manufacturer's obligation under this Limited Warranty is limited, to the extent allowable by law, to repairing or replacing any part covered by this Limited Warranty which upon examination is found to be defective under normal use. The Limited Warranty is applicable only within the continental United States and only to the original purchaser of the manufacturer's authorized channels of distribution. **THE LIMITED WARRANTY MAY NOT BE ALTERED, VARIED OR EXTENDED EXCEPT BY A WRITTEN INSTRUMENT EXECUTED BY THE MANUFACTURER. THE REMEDY OF REPAIR OR REPLACEMENT AS PROVIDED UNDER THIS LIMITED WARRANTY IS EXCLUSIVE. IN NO EVENT SHALL THE MANUFACTURER BE LIABLE FOR ANY CONSEQUENTIAL OR INCIDENTAL DAMAGES TO ANY PERSON, WHETHER OR NOT OCCASIONED BY NEGLIGENCE OF THE MANUFACTURER, INCLUDING WITHOUT LIMITATION, DAMAGES FOR LOSS OF USE, COSTS OF SUBSTITUTION, PROPERTY DAMAGE, OR OTHER MONEY LOSS.**

LIMITED WARRANTY

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation exclusions may not apply. This Limited Warranty gives specific legal rights, and there may also be other rights which vary from state to state. EXCEPT AS OTHERWISE EXPRESSLY PROVIDED ABOVE, THE MANUFACTURER MAKES NO WARRANTIES EXPRESSED OR IMPLIED ARISING BY LAW OR OTHERWISE, INCLUDING WITHOUT LIMITATION, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE TO ANY OTHER PERSON. READ YOUR OWNER'S MANUAL. IF YOU STILL HAVE ANY QUESTIONS ABOUT OPERATION OR WARRANTY OF THE PRODUCT, PLEASE CONTACT NUWAVE LLC.

DISPUTE RESOLUTION PROCEDURE

For disputes relating to use of the website or use or purchase of a NuWave product or service (collectively "Disputes"), you agree to first contact NuWave LLC at (877) 689-2838 (phone), (847) 367-5486 (facsimile), or legal@nuwavenow.com (email). If we cannot resolve your dispute informally, any and all disputes shall be submitted to final and binding arbitration. You may start the arbitration process by submitting in writing a demand to the American Arbitration Association ("AAA") and sending a copy to NuWave. NuWave will pay all filing costs. A single arbitrator of the AAA will conduct the arbitration in a location convenient to you or by phone. The arbitrator's award will be binding and may be entered as a judgment in a court of competent jurisdiction. The arbitration will be conducted in accordance with the provisions of AAA's Commercial Arbitration Rules and Mediation Procedures in effect at the time of submission of your demand for arbitration. See https://www.adr.org/sites/default/files/CommercialRules_Web.pdf. Except as may be required by law as determined by an arbitrator, no party or arbitrator may disclose the existence, content, or results of any arbitration hereunder without prior written consent of both parties.

A. WAIVER OF RIGHT TO SUE

By agreeing to arbitration you understand that, to the maximum extent permitted by law, you are agreeing to waive your right to file suit in any court, to a court hearing, judge trial, and jury trial.

B. CLASS ACTION WAIVER

To the maximum extent permitted by law you expressly agree to refrain from bringing or joining any claims in any representative or class-wide capacity, including but not limited to, bringing or joining any claims in any class action or class-wide arbitration.

C. OPT OUT PROCEDURE

To opt out of arbitration you must contact NuWave. To request to opt out of arbitration contact us at legal@nuwavenow.com (email), NuWave LLC, 560 Bunker Ct., Vernon Hills, IL 60061, U.S.A., (847) 367-5486 (fax), or (877) 689-2838 or (224) 206-3019 (phone). You will have thirty (30) days from the date of product delivery to opt out of arbitration with respect to any dispute arising out of or relating to use or purchase of any NuWave product. If more than 30 days have passed you are not eligible to opt out of arbitration and will have waived your right to sue or participate in a class action with respect to the dispute arising out of your purchase or use of a NuWave product. For any dispute arising out of your use of NuWave's website, you have thirty (30) days from the date you provided information to the website to opt out of arbitration. If more than 30 days have passed you are not eligible

LIMITED WARRANTY

to opt out of arbitration and you will have waived your right to sue and participate in a class action with respect to the dispute arising out of your use of NuWave's website.

D. SOME MATTERS ARE NOT SUBJECT TO ARBITRATION

Notwithstanding the foregoing, the following shall not be subject to arbitration and may be adjudicated only in the state and federal courts of Illinois: (i) any dispute, controversy, or claim relating to or contesting the validity of our intellectual property rights and proprietary rights, including without limitation, patents, trademarks, service marks, copyrights, or trade secrets; (ii) an action by a party for temporary, preliminary, or permanent injunctive relief, whether prohibitive or mandatory, or other provisional relief; or (iii) interactions with governmental and regulatory authorities. You expressly agree to refrain from bringing or joining any claims in any representative or class-wide capacity, including but not limited to, bringing or joining any claims in any class action or any class-wide arbitration.

READ YOUR OWNER'S MANUAL

If you still have any questions about operation or warranty of the product, please contact NuWave LLC at: **1-877-689-2838** or email help@nuwavenow.com.

WARNING

WARNING

This product can expose you to chemicals including lead, which is known to the State of California to cause cancer, and Bisphenol A (BPA) and lead, which are known to the State of California to cause birth defects or other reproductive harm.

For more information go to: www.P65Warnings.ca.gov.

ADVERTENCIA

Este producto puede exponerle a químicos, incluidos el plomo, el cual es conocido en el Estado de California por causar cáncer y Bisfenol A (BPA) y plomo, los cuales son conocidos en el Estado de California por causar defectos de nacimiento u otros daños reproductivos.

Para mayor información, visite: www.P65Warnings.ca.gov.

Visit www.nuwavenow.com
to see our other NuWave products and accessories.



NOTES

nuwave®

PIC® Flex

Precision Induction Cooktop

FOR HOUSEHOLD USE ONLY

120VAC, 60Hz, 1300 Watts

Model: 30501

**Para la versión en español de este manual,
visita www.nuwavenow.com.**

For patent information please go to:

www.nuwavenow.com/legal/patent

Designed & Developed in USA

NuWave LLC

560 Bunker Ct.

Vernon Hills, IL 60061, U.S.A.

Customer Service:

Tel: 1-877-689-2838

Mon - Fri 7:30 am to 4:30 pm (CST)

Email: help@nuwavenow.com

Made in China

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