

Use & care manual

Vibration Foot Massager

CPL-5591



Safety Instructions



Please read the following instructions carefully before putting your massage device into use to ensure trouble-free operation and optimum efficiency. Please retain these instructions for further reference!

- The device conforms to recognized technical principles and the latest safety regulations.
- This item is NOT A TOY. Close supervision is necessary when this appliance is used by, on, or near children or disabled persons. Do not allow children to play with product.
- Do not allow more than one person to use this product at a time.
- The device should never be left unattended when plugged in.
- Never use any power sources other than UL standard home adapter provided as original equipment with this massage device.
- Any possible repairs may only be carried out by authorized expert staff. Improper use and unauthorized repairs are not permitted for safety reasons and lead to loss of warranty.
- Please avoid contact of the device with water, high temperatures and direct sunlight.
- Do not damage, process, excessively bend, pull hard, twist or knot power cord.
- Do not use any damaged cables, plugs or loose sockets.
- Do not use the product when the power cord is damaged.
- In case of malfunction, disconnect immediately from the mains.
- Misuse or incorrect use excludes any liability for damage.
- Do not use while you sleep.
- In order to avoid excessively stimulating the muscles and nerves, the recommended massage time should not be exceeded 15 minutes at a time.
- Do not use this product for medical treatment.
- People who are insensitive to heat must be accompanied by normal person when using this massage device.
- During use, if you feel abnormal, please stop using this product immediately, and then consult your doctor.
- The device is not to be used for commercial use or medical purposes.
- Do not use with infants, a helpless person or a person insensitive to heat.
- Overlong application can result in skin burns.



We recommend that those with any of the following conditions consult a doctor before using this massage device.

1. Those who are using electronic medical instrument imbedded in the body, such as cardiac, pacemaker etc.
2. Those who are being treated by doctors, especially those who feel uncomfortable.
3. Those who are malignant tumor patients, heart disease patients, acute patients.
4. Women who are pregnant or menstruating.
5. Those with osteoporosis or fracture spine.
6. Those with skin disease or those whose skins are injured.
7. Those whose body temperature is over 38 degrees (Febrile Phase).

Failure to observe the above instructions may constitute misuse of the product and can cause serious injury or burns.

Have question ?



Tel: (248) 819-2623
Monday-Friday 9:00AM-4:30PM



Email: service@mycupilo.com

Instruction

Thank you for purchasing CUPILO Massager.

With normal care and proper treatment, it will provide years of reliable service.

Please read all instructions carefully before using this product.

Please retain this manual for future reference.


FEATURES

- Vibratrimon massage for feet, legs, back
- Optional heat function
- 2 levels of heating
- 3 levels of vibration intensity
- 3 massage modes
- Wireless remote controller
- Removable and washable cover

CONTENTS



TECHNICAL DATA

Measurements:	15.4 x 12.7x 4.1 inches
Weight:	5.8 lbs
Voltage:	Input: AC 100-240V ~50/60Hz Output: 24V  1.5A
Rated Power:	max. 36Watt
Automatic runtime:	15 minutes

Setup and Operation

1. Place the massager on the floor or a support (like chair, sofa, etc)

Please use in the manner shown below



Exercised
whole body



foot



calf or thigh



back

*Note, if use the massager by standing posture, the user must stand on the massager with both feet and weight no more than 200 pounds.

2. Connect the adapter cable to the corresponding port on the foot massager.



3. Plug the home adapter into electrical outlet (the adapter is safe to use with both 110-120V & 220-240V)

4. Turn on the massage device through operating wireless remote controller or control panel (instructions on page 5).

- This device will switch off automatically after 15 minutes timer run out.
- Do not setup or use the device in a bathroom or similiary wet / damp areas.



- Before plug ,please check and make sure the power cord is undamaged.
- Do not use the wet hand to plug in or pull out the adapter in order to avoid any electric shock
- When moving the product, please don't pull the power cord or drag the product directly to avoid any damaged caused.
- Please don't let children and pets play the products for preventing any accident happened.
- Do not use this product in damp environment to avoid electric shock.

Controller Instructions

Option 1: Wireless remote controller



POWER button: After the adapter is powered on, press the POWER button to turn the device on or off.

MODE button: The default mode upon powering on is Mode 1.

Press the MODE button to switch between Mode 1, Mode 2, and Mode 3.

Mode 1: one beep

Mode 2: two beeps

Mode 3: three beeps

INTENSITY button: The default intensity upon powering on is High.

Press the INTENSITY button to switch between high, medium, low, and off.

High: three beeps

Medium: two beeps

Low: one beep

Off: no beep

HEAT button: The default heating level upon powering on is 2nd level.

Press the HEAT button to choose the heat level : 2nd level, 1st level, and heat off.

2nd level: two beeps, red heating indicator light

1st level: one beep, purple heating indicator light

Off: no beep, blue heating indicator light

Option 2: Use control panel on the product



When the adapter is powered on, the heating indicator light will breathe slowly with a red light, indicating that the device is in standby mode.

Power button: Press the POWER button to turn the device on or off.

Upon powering on, the default mode is Mode 1 with high Intensity vibration and high heat.

Press the POWER button again to switch to medium vibration.

Press it once more to switch to low vibration.

The cycle goes: High - Medium - Low - OFF - High - Medium - Low.

Heat button:

Press the HEAT button to choose the heat level : 2nd level, 1st level, and heat off.

2nd level: two beeps, red heating indicator light

1st level: one beep, purple heating indicator light

Off: no beep, blue heating indicator light

After use:

- Turn off the massager by pressing the power button on the remote controller or control panel.
- Remove the plug from the power supply socket.

Buzzer:

When pressing Mode button, the buzzer sounds “DI”/”DI DI”/”DI DI DI”, it indicates mode I/ mode II/ mode III respectively;

when pressing intensity button, the buzzer sounds “DI DI DI”/”DI DI”/”DI”/ no beep it indicates high/medium/low/off Vibration.

when pressing Heat button, the buzzer sounds ”DI DI”/”DI”/ no beep it indicates high/low/ off heating;

Non-volatile memory function: The device will remember the mode and intensity settings from the last time it was turned off, as long as it remains connected to power.

**Caution**

- Please don't put water or other liquid on the control panel.
- Please don't press the button too long time at a time to avoid the program confused.
- When power failure happens during massage, please turn off the power and pull out of the plug from socket.
- Please do not let your hand or fingers close to and inserted into the gap of products for preventing any injuries caused.
- Please do not let children and pets play the product for preventing any accident happened.

WARRANTY

If the product(s) is damaged or defective within a reasonable time, CUPILO offers the warranty as below.

Period	Return for refund	Return for replacement	Who paid shipping?
Within 30 Days	Yes	Yes if undamaged	Cupilo
31- 90 Days	Yes after being justified	Yes after being justified	Cupilo
91 Days - 1 Year	No	Yes after being justified	Buyer
1 Year - 3 Years	No	Only to buyers who have received extended warranty	Buyer

Cupilo warrants the product to be free from defects in workmanship and materials, under normal use, for a period of 12 months from the original invoice date, except as noted below. Cupilo products can be repaired or replaced within warranty period or returned for refund within 90 days if the products break down in the period of proper use.

The warranty extends only to consumers, NOT to any retailers or resellers. This warranty is effective only if the product is purchased and operated in the country in which the product is purchased. Warranty claims for product defects, unless extended warranty is registered, expire 12 months from the purchase day. Warranty claims CANNOT be processed for items that have exceeded the warranty period. The warranty does NOT cover the replaced, refurbished product. The warranty does have other limitations as below “Warranty Limitations”. To obtain warranty service on Cupilo products, follow “Warranty Claim Procedures” below.

Warranty Claim Procedures:

1. Any product the customer believes is defective and seeks for warranty, the customer must provide to Customer Support:
 - a) Valid proof of purchase (see below the definition of valid proof of purchase);
 - b) Pictures and/or description are required to claim defective merchandise;
 - c) Model number and Series Number label attached to each product
2. If the warranty claim is justified by Cupilo Customer Support, customer(s) will obtain from Cupilo a Warranty/Return Authorization Number (RMA Number)
3. Cupilo reserves the right to specify that items be returned to the designated warehouse for inspection or be inspected by our representative in the field or be retained by customer.
4. Any claim for defective merchandise returns must be packed in original packaging
5. The item(s) will be repaired or replaced or a refund credit will be issued once the item(s) are delivered. When returning items with RMA# and a prepaid shipping label provided by Cupilo, Cupilo takes responsibility for any damage or loss incurred in transit.

Valid proof of purchase under this Warranty:

Cupilo's direct-authorized resellers, currently only at Amazon/eBay/Walmart. For product(s) obtained from other Channels, please contact the customer service of the Channel directly for appropriate solution.

WARRANTY

Warranty Limitations(this warranty does not include):

Normal wear and tear; Any condition resulting from other than ordinary residential wear or any use for which the product was not intended, such as use in rental or contract trade or commercial use; Any condition resulting from incorrect or inadequate maintenance or care; Damage resulting from misuse, abuse, negligence, accidents or shipping damage, exposed to environmental conditions temperatures, water, improper operation,improper installation, improper use of electrical supply; transportation damage; theft,vandalism or;Damage resulting from the attachment or modification of any unauthorized accessories;Fail to show the valid proof of purchase;Lost or stolen products;Items that have expired their warranty period; No quality-related issues (after 30 days of purchase);Free product/ Gift offer by Cupilo; unauthorized repairs or modification; Replaced or refurbished product.Dissatisfaction due to buyer's remorse (after 30 days of purchase).

Refund Procedures:

(Refer to <https://www.mycupilo.com/pages/return-policy>)

Warranty Disclaimer

THE WARRANTY PROVIDED HEREIN SHALL BE THE SOLE AND EXCLUSIVE WARRANTY. CUPILO SHALL HAVE NO LIABILITY FOR, AND EXPRESSLY DISCLAIMS ANY WARRANTY OR AFFIRMATION OF FACT, EXPRESS OR IMPLIED, OTHER THAN AS SET FORTH IN THIS WARRANTY STATEMENT, INCLUDING, WITHOUT LIMITATION

- (1) THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE;
- (2) ANY WARRANTY OR AFFIRMATION OF FACT RELATED TO MISUSE, IMPROPER SELECTION, RECOMMENDATION, OR MISAPPLICATION OF ANY PRODUCT; AND
- (3) ANY WARRANTY OR AFFIRMATION OF FACT THAT THE CATALOGS, LITERATURE AND WEBSITES IT PROVIDES ACCURATELY ILLUSTRATE AND DESCRIBE PRODUCTS.

Cupilo reserves all the right for final interpretation of these Terms of Warranty and Return Policy above and the aright to change, modify, add or remove portions of these terms at any time without prior notification.

Extend Warranty for Free

- 1) Email us at service@mycupilo.com with "Warranty" as subject line to extend your warranty from 1 year to 3years.
- 2) Alternatively, like our CUPILO Facebook page at <https://www.facebook.com/icupilo> or scan the QR code below, to message us with your purchase proof.



Your application for a free warranty extension must be completed within 60 days of purchase.

Know more about Cupilo



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*Please provide your order number before contacting customer support