



No More Pain
Ergonomics

Work Comfortably. Work Productively.



User Manual & Quick Start

Ergo Comfi Vertical Mouse

CONTACT US

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Quick Start →

Specifications



Quick Start

Battery Model

1. Plug the USB receiver¹ into a USB port in your computer.
2. Remove the battery cover² from the battery compartment,³ install 1 x AA battery and snap the battery cover² back into position.
3. Turn the On/Off switch to on⁴.
4. The mouse will then automatically connect to your computer.

Adjusting the DPI:

The DPI button⁵ adjusts the speed and sensitivity of the mouse cursor movements. To adjust the DPI, simply press the DPI button.⁵ It will switch from the present DPI speed to the next DPI speed. There are a total of 3 DPI speed settings - 800, 1200 and 1600 DPI.

Troubleshooting

Mouse has stopped working:

- Check if On/Off switch⁴ is in the correct position.
- Remove USB receiver¹ and plug into USB port again.
- Turn your computer on and off, if the above doesn't work.
- Update the mouse drivers on your computer using the Device Manager. Then, remove USB receiver¹, restart your computer again and plug USB receiver¹ into USB port again.
- Try using the mouse on another computer, if available.

Mouse cursor has disappeared:

The mouse will go into sleep mode when unused for a short time. To wake the mouse, simply click the Left-Click button⁷ once and the mouse will awaken again.



About us

No More Pain Ergonomics was established in 2013 to help people work comfortably and pain-free. Since our establishment, we have helped over 10,000 people to work more comfortably and productively. By 2020 we plan to have helped over 100,000 people. Our vision is to create healthy, comfortable and productive workplaces through correct ergonomic setups.

Our Guarantee

We want to help people be more comfortable and eliminate their aches and pains. We stand by our products and their results, so much so that if your purchase doesn't resolve your aches or pains, simply send it back to us and we'll provide you with a full refund. That's the No More Pain Ergonomics promise!

All products can be returned to us within 30 days of purchase for either an exchange or full refund.

Please note:

Product must be in "as new" condition and in the original packaging. Items considered to be subject to "wear and tear" or not in their original packaging will not be accepted for refund. **A refund excludes any shipping or freight costs to customer and any shipping or freight costs of the product.**

Warranty

We believe quality is an important part of our business and therefore strive to source and supply our clients with the highest-quality products on the market. Unfortunately, at times, our products can become faulty or stop working. However, rest assured that your product is covered by a full warranty. All of our products come with a minimum 12-month warranty from date of purchase. Should your ergonomic product become faulty or malfunction, simply lodge a warranty claim on our website and we will get in contact with you 'in order to find' the best solution.

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