

# **SOTAR**

## **CUSTOM INFLATABLES**

**White Water Mfg. Inc.**

P.O. Box 649 / 724 Ort Lane – Merlin, OR 97532 (800)467-6827

### **LIMITED RECREATIONAL USE WARRANTY**

White Water Manufacturing Inc. (dba SOTAR) guarantees to the original RECREATIONAL use purchaser of SOTAR brand Rafts, CataRafts and Kayaks :

- 10 Years serviceability of Lexatron Fabric
- 10 Years on all welded seams
- 10 Years on D-rings, handles and components
- 6 Years on valves

In order to evaluate any warranty claim, the original owner of the SOTAR Raft, CataRaft, or Kayak must contact SOTAR Customer Service and upon request, provide a written notification and description of any suspect warranty defect to White Water Mfg. Inc., wherein owner will be instructed to deliver or ship the product, freight prepaid, to the factory authorized repair station for comprehensive evaluation and or repair.

The judgement of factory trained representative IS FINAL. Any repair not considered to the Warrantable will be paid by the customer after notification and approval. Once the repair work has been completed, for warranty and/or non-warranty service, the customer will have 30 days from notification to cover and arrange for shipment or pickup. Any boats left longer than 45 days after notification will incur a monthly storage fee due to space limitations.

This Limited RECREATIONAL Warranty is non-transferable and good to the original purchase only. Warranty does not include any damage caused by failure to comply with the Owner's Manual, excessive abuse, improper or over-inflation, or conditions not considered to be normal wear and tear. Normal care such as cleaning checking and tightening inflation and pressure relief valves, and proper storage to avoid damage is the customer's responsibility and we will not be covered under warranty.

If a boat under warranty is determined by SOTAR to be beyond economic repair, SOTAR will determine a fair trade in value based on the inflatable's purchase price depreciated for years of use, and the overall condition of the raft. When the factory determined trade value has been approved by the customer, SOTAR will then replace the boat at the lowest company advertised price less the approved trade in value.

\*\*If an inflatable is delivered for repairs, SOTAR or SOTAR's designated agent shall not be responsible for customer installed ropes, lines, hardware or accessories. Items may be removed to facilitate repair work. It is the customer's sole responsibility to remove any extra hardware (rope, grab loops, knotted or heat welded webbing or straps) prior to transportation to the repair facility. If cleaning is needed prior to repair, charges will incur at SOTAR's shop rate.