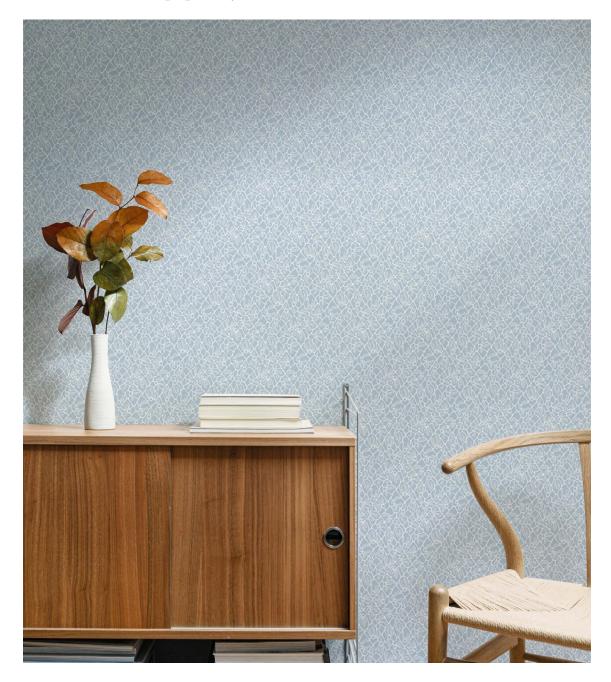
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Wallpaper Information & Installation Guide



<u>IT IS IMPORTANT</u> that you read this product sheet before you start installing your wallpaper. Installing wallpaper is not difficult, but must be done right for a good result. Norrviva does not take responsibility for how the wallpaper is installed. It is the customer's obligation to make sure it's done professionally. We recommend hiring a professional if you are inexperienced or unsure how to install wallpapers. Norrviva does not refund wallpapers with cuts, glue or any other defects caused by the customer.



INFORMATION ABOUT THE WALLPAPER

This wallpaper is printed by traditional surface printing technique. This technique makes the pattern truly come alive, whereas an experienced printer still does every single machine setting by hand. Weather, humidity, the paper's material properties and other external factors may influence the final result. If colours are a little faded, edges charmingly uneven, or pattern matching is slightly different*, it results from the meeting of technique and true craftsmanship. Sometimes the difference is barely noticeable, while other times, it is more visible. It is part of the technique and the magic of surface printing. It makes an incredibly vibrant wallpaper with beautiful depth and detail.

*The difference in the pattern matching should not exceed 2 mm.

WALLPAPER PASTE

For best results we recommend using a high quality wallpaper paste for heavy Non-Woven wallpapers.

BEFORE YOU START

CONTROL THE PRODUCT - Control that you have the number of rolls you ordered, that none is damaged, and that all rolls have the same serial/batch number. Make sure that the pattern is installed in the right direction.

TEMPERATURE - Wallpaper, paste and installation surface should be at room temperature, not lower than 18°C. For the wallpapers to dry properly after installation, keep normal room temperature and air the room.

PREPARATION OF THE WALL

Ensure the base is dry, clean and free from dust and old wallpaper. Shiny surfaces need to be matted with sandpaper. Painted surfaces must be cleaned with a cleaning agent (paint wash/sugar soap?) and rinsed well with clean water. Use a primer on, or pre-paste, highly absorbent surfaces. Priming is essential when there are high contrast or significant colour differences between the surface and the new wallpaper.

When installing dark wallpaper, the best result is when the walls are primed with a primer of the same colour shade as the wallpaper.

If you are inexperienced or unsure of how to install wallpapers, we recommend hiring a professional to install your wallpapers. Norrviva does not take responsibility for wallpapers being installed correctly, nor do we refund wallpapers with cuts, glue or any other defects caused by the customer.

HOW TO INSTALL NON-WOVEN WALLPAPERS

Roll the paste directly on the wall and then apply the wallpaper length. Around corners and wall edges, it is easier to apply the paste with a smaller brush. You can also use a pasting machine, but in that case, hang every length immediately.

Normally, wall-pasting produces the best results and reveals hidden blisters that must be removed. Any blisters must be worked out with appropriate wallpaper tools.



Gently fasten the wallpaper length at the top of the ceiling, with a little margin, making sure it is installed straight with a spirit level or plumb.

The lengths should be placed edge to edge. Pasting 1,5-2 widths of wallpaper length each time. It is better to work with a margin at the top and bottom of the wall, to remove excess wallpaper with a wallpaper knife later.

Firmly apply the wallpaper length to the wall by using a wallpaper brush, wiping the wallpaper length, starting from the middle and working out to the sides. It is important that you wipe the entire wallpaper length.

After hanging two or three lengths, check the results for any differences in colour or other defects. Pattern matching is the most important at the height of eye level.

If, despite precautions, paste has come out on the front of the wallpaper, remove it immediately with a damp cloth or sponge and lukewarm, clean water. When doing so, make sure to clean and dry the entire length.

Deficiencies like gaps in the seams, corners rising, or blisters forming are caused by the wall surface, the amount of paste and/or the way of installing the wallpaper. These kinds of flaws are not caused by deficiencies in the wallpaper.

Never leave the room of a newly wallpapered room closed. Air it out and keep normal room temperature for the wallpapers to dry after installation.

If you encounter uncertainties about the material or its application, stop immediately and contact your retailer. Attach the roll label when making complaints.

CARE INSTRUCTIONS

Allow wet stains (mud, for example) to dry thoroughly, to later remove them by brushing them with a soft brush. Many light stains can be removed with a piece of old white bread. Gently rub a bit of moist bread on the stain until it fades.

Remove grease stains on wallpaper by scraping excess grease with a blunt knife. Start at the edges and work the way in to avoid spread-out the stain. Put some potato flour or baby powder on the stain to help absorb the grease. Let the powder rest a little, and then brush away the powder with a soft brush. If the stain remains, place a clean piece of tissue on top of it and iron it at a low temperature.

Please note that the care instructions provided are general guidelines, and Norrviva cannot guarantee their effectiveness. We recommend exercising caution to prevent any staining on your wallpaper.