

TAKE THE TIME TO TALK!

Conversation stalled? Use one of these phrases to keep the conversation flowing. Asking for more details, what happened before, how people felt or what happened next can keep a conversation going and help take it deeper. Ask open-ended follow-up questions that clarify or repeat what you've heard to show you understand and are listening. Making eye contact and nodding show you are engaged and find it interesting.



What happened next?



What else can you tell me about that?



How did that happen?



What was the best part of it?



What did you learn from it?



What was the hardest part?



Was that the strangest thing that happened?



Was there anything else going on?



What happened before?



I've experienced something similar. What happened to me was...



Who had the hardest time and who had the best time during the event?



How did you feel at the time?



How do you feel about it now?



Was there anybody else there?



Why do you think that happened?