

RETURNS FORM



Your Order Summary

ORDER DATE: ____ / ____ / ____

ORDER NUMBER: _____

1. Fill in product code, description and reason code below.
2. Ensure all original packaging is intact or we will be unable to process your return.
3. Include returns form in parcel.
4. Send to address:

Customer Service
Madras Link Online Store
17 Beaufort St
Preston VIC 3072

QTY	PRODUCT CODE	DESCRIPTION	REASON CODE	REASON FOR REFUND CODE
				1. Looks different to image on website 2. Incorrect item received 3. Faulty item 4. Doesn't satisfy me

Returns Policy

All Madras Link products are sold with a 14 day, money-back guarantee. Items must be in their original packaging and must be unused and unwashed. Products returned without their packaging, that have been washed or used and do not have the accompanying returns form purchase will not be approved for refund. Approved refunds cover the original product purchase price. Delivery charges from Madras Link as well as the cost to return the product to Madras Link are not reimbursed. Once approved, returns may take up to 2 weeks to process.

Faulty Items

When considering whether an item is faulty, please consider the handmade nature of the product. In the unlikely event where an item is found to be faulty, Madras Link will provide a replacement (where we are able), or offer a full refund.

NOTE: This policy applies only to products purchased directly from www.madraslinkonline.com.au. If you have purchased a Madras Link product from a retail store, you are required to return it to that store.