

RETURNS FORM

Step 1 Check that you have met all of the conditions of our returns policy to return your item

Step 2 Complete the form below and return it with your item/s to: Something Snug 42 Hofmann Drive, Noosaville **QLD 4566 AUSTRALIA**

Step 3 Once your item has been received at our warehouse we will be in touch regarding your refund.

Our return of goods policy accords with the Australian Consumer Law. Customers seeking to return garments for incorrect colour, style or change of mind, please make sure that:

- Ο The product is in its original condition.
- Ο Returns are within 10 days of delivery.

- Ο Items are not damaged or altered and do not smell of perfume, deodorant, washing powder and/or other products).
- Ο You have read our full terms & conditions regarding returns (available on our website).

Something Snug is not obliged to accept returns if the full terms & conditions are not met.

| Name On Order | Order # | | |
|---------------|---------|----------------|--|
| Item Name | QTY | Reason Code | Reason for Return |
| | | | Colour not right Does not suit my needs Change of Mind Faulty Other please specify: |
| Comments: | | | |

If you have received a faulty or incorrect item, please email us immediately so we can resolve this for you as soon as 0 possible.

> View our full returns policy online at: https://somethingsnug.com.au/pages/returns-exchanges

> > Any further questions? Email us at somethingsnug@gmail.com