# **babybrezza**° Customer Service

If you need help with your Baby Brezza Product in the UK or Ireland, visit **www.babybrezza.co.uk** or email **help@cheekyrascals.co.uk**. Returns should be made to the store you purchased it from, but before you do, please first contact either Cheeky Rascals or Baby Brezza so that we can give you expert advice customised to your particular situation. Returns cannot be accepted once water has been added to the machine unless there is a fault covered by the Warranty.

#### Limited 1-Year Warranty

The limited warranty is valid only on products bought through authorized resellers and used in the UK and Ireland. Buying through an unauthorized reseller or using this product outside of the UK and Ireland automatically voids this warranty.

This warranty is available to consumers only. You are a consumer if you own a Baby Brezza Product that was purchased at retail for personal, family or household use. Except as otherwise required under applicable law, this warranty is not available to retailers or other commercial purchasers or owners. We warrant that your Baby Brezza Product will be free of defects in material or workmanship under normal home use for one year from the date of original purchase when used in accordance with the instructions and maintained correctly. Customer will be required to present original proof of purchase in order to obtain the warranty benefits. In the event that you do not have proof of purchase date, the purchase date for purposes of this warranty will be the date of manufacture. If your Baby Brezza Product should prove to be defective within the warranty period, we will repair it or, if we consider it necessary, replace it.

To obtain warranty services, in the UK or Ireland, please visit www.babybrezza.co.uk Alternatively, contact help@cheekyrascals.co.uk

# baby brezza<sup>®</sup> one step<sup>®</sup> steriliser dryer advanced



# Instructions

Please read and follow all instructions carefully before first use of your steriliser, and keep for future reference.

PLEASE NOTE: It is extremely important to descale & clean the steriliser once a week or as necessary All bottles, pump parts & accessories must be empty, clean and rinsed before use in the steriliser-dryer



#### IMPORTANT SAFEGUARDS

When using electrical appliances, basic safety precautions should always be followed, including the following:

#### Essential Safeguards for the wellbeing of you and your baby

- 1. This appliance not intended for food or infant formula warming and cooking.
- 2. Not for space heating purpose.
- 3. Do not allow children to touch or use the appliance. The appliance becomes very hot and the steam can cause severe scalding.
- Children should be supervised to ensure that they do not play with the appliance. User maintenance shall not be made by children with supervision.
- 5. Always use on a level heat resistant surface.
- 6. Ensure water has been added to the base unit before the sterilisation cycle is switched on.
- 7. Use only distilled water, bottled water or fresh running water to sterilise.
- 8. Never use any additives.
- 9. Always add 165ml of distilled water before use. If you put too little or too much water into the steriliser, the sterilisation efficiency may not be reached.
- 10. There is a risk of injury from misuse of this appliance, such as putting liquid that other than water to the steriliser base.
- 11. Do not open while in use as this product contains boiling water. Beware of escaping steam from the vent holes in the lid.
- 12. Allow at least 30 minutes interval between operations and make sure the unit has been cooled down before pressing the start button for sequential use.
- 13. After heating or all the water is removed from the steriliser base, the heater surface is subject to residual heat after use.
- 14. Steam escaping from the unit can cause burns. Always allow 5 minutes to cool down after the cycle finishes before lifting the lid.
- 15. Do not move the appliance when it is in use or contains hot liquids.
- 16. Do not touch the hot surfaces.
- 17. Always unplug from the electric outlet when not in use. Allow to cool before putting on or taking out any parts.
- 18. Unplug the appliance from the power supply before cleaning or storage.
- 19. Always keep the electric steriliser and its plug out of reach of small children.
- 20. Do not let cord hang over edge of table or counter or touch hot surface.
- 21. This appliance can be used by children aged from 8 years and above and reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning used of the appliance in a safe way and understand the hazards involved.
- 22. This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.

#### **Electrical Safeguards**

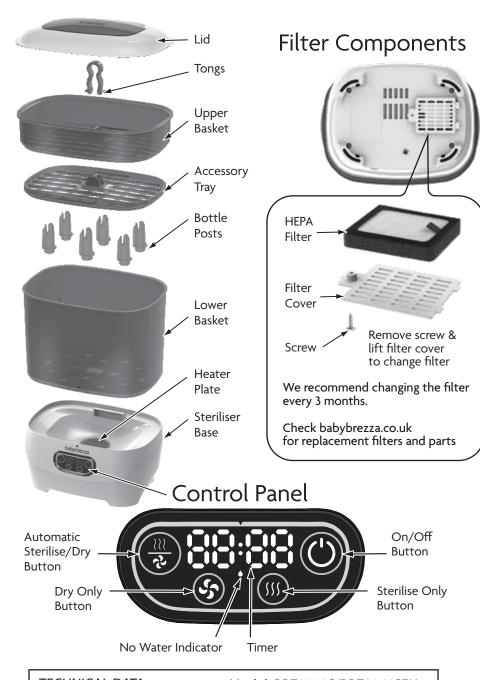
- 1. Do not place the appliance on or near hot surfaces, in a heated oven or near a gas or electric heater.
- 2. This sterilizer is intended to be used in household and similar application such as a. staff kitchen areas in shops, offices and other working environments. b. farm houses. c. by clients in hotels, motels and other residential type of environments. d. bed & breakfast.
- 3. This appliance is for indoor household use only. Do not use outdoors.
- 4. Ensure that the supply voltage marked on the appliance corresponds with your power supply.
- 5. To provide continued protection against risk of electric shock, connect to properly grounded outlets only.
- 6. This Steriliser base does not contain any user serviceable parts inside. Do not dismantle.
- 7. Except cleaning, any other servicing should be performed by an authorized service representative.
- 8. CAUTION: Risk of electric shock, disconnect electric power before servicing.
- 9. Do not immerse the supply cord, plug or base unit in water or any other liquid.
- 10. Avoid spillage on the power cord.
- 11. If there is any visible damage to the appliance, the plug or to the supply cord, disconnect the appliance immediately and do not use it.
- 12. Do not operate any appliance with a damaged cord or plug or after the appliance malfunctions or has been damaged in any manner. Return appliance to the nearest authorized service facility for examination, repair, or adjustment.
- 13. If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or a similarly qualified person in order to avoid a hazard.
- 14. The use of accessory attachments is not recommended by the appliance manufacturer as this may cause injuries.
- 15. a) Short power-supply cord is provided to reduce the risks resulting from becoming entangled in or tripping over a longer cord.
- b) Extension cords are available and may be used if care is exercised in their use.
- c) If an extension cord is used: The marked electrical rating of the extension cord should be at least as great as the electrical rating of the appliance; The longer cord should be arranged so that it will not drape over the countertop or tabletop where it can be tripped over, snagged, be a strangulation hazard, or pulled on unintentionally (especially by children).
- 16. To disconnect, turn any control "off", then remove plug from wall outlet.



This marking indicates that products should not be disposed of with other household wastes. To prevent possible harm to the environment or human health from uncontrolled waste disposal, recycle it responsibly to promote the sustainable reuse of material resources. To return your used device, please use the return and collection systems or Contact the retailer where the product was purchased. They can take this product for environmentally safe recycling.

#### Please save these instructions for future reference

## Steriliser Dryer Parts



TECHNICAL DATA Model: BRZ0069S/BRZ0069SEU Supply voltage: 220-240V ~ 50-60Hz Power: 700W

## Set-up and Use

Before placing items in the appliance for sterilisation it is important that All bottles, pump parts and accessories must be EMPTY, CLEAN & FULLY RINSED BEFORE USE in this steriliser dryer

- 1. Place the appliance on a flat surface where it is out of reach of children and it will not be knocked or moved during operation.
- 2. Remove the lid, baskets and accessory rack from the steriliser base.
- 3. Pour water on the base/heater surface to MAX line (165ml/5.5oz). Never fill past MAX line. We recommend using distilled water to avoid mineral scale build-up on the heating plate. However, you can use bottled water or tap water but you may need to descale more frequently.
- 4. Place the lower basket on the base.
- 5. Place clean bottles with their opening facing downward on the bottle posts
- 6. Place the accessory tray in the lower basket (tray not for use with tall bottles).
- 7. Place bottle accessories on the accessory rack (nipples, collars, caps, etc)
- 8. Place the upper basket on top of the lower basket, ensuring that it fits securely without any gaps.
- 9. Place breast pump parts or more accessories in the upper basket.
- 10. Press the On/Off button once and the function icons will light up. Choose your desired function following the instructions below. If no function is selected after pressing on/off button, the appliance will automatically switch off.

#### **Automatic Sterilise/Dry Function:**

- 1. Choose the drying time (after steam sterilisation): Press the Sterilise/Dry button 1 time for 30 minute dry time, 2 times for 45 minute dry time, 3 times for 60 minute dry time. The sterilise/dry cycle will start 3 seconds after the last button press.
- 2. When the sterilisation cycle starts, the timer will count up second-by-second for the duration of the sterilisation cycle.
- 3. When the sterilisation cycle is complete, the appliance will beep, pause for 3 seconds and begin the drying cycle for the amount of time selected in step 1. The timer will count down second-by-second until it reaches 00:00.
- 4. When the drying cycle is completed, the appliance will beep 5 times and switch off automatically.

#### **Sterilise only function:**

- 1. Press the Sterilise button one time, the timer will display "00:00" and the steam icon. The sterilisation cycle will start 3 seconds after pressing the sterilise button and the timer will count up second-by-second for the duration of the sterilisation cycle.
- 2. When the sterilisation cycle is complete, the appliance will beep 5 times and switch off automatically.

#### **Dryer only function:**

- 1. Press the Dry 5 button 1 time for 30 minute dry time, 2 times for 45 minute dry time, 3 times for 60 minute dry time. The drying cycle will start 3 seconds after the last button is pressed and the timer will count down second-by-second until it reaches 00:00.
- 2. When the drying cycle is completed, the appliance will beep 5 times and switch off automatically.

#### **Descaling:**

Please descale the heating plate of the Steriliser weekly to prevent overheating, malfunction or product failure.

- Mineral residue, particularly in hard water areas, may deposit on the heating plate after the sterilisation cycle. To avoid scale build up, wipe the surfaces with a soft moist cloth after each operation.
- Mineral Deposits can be removed with descaling solution or by leaving 60ml/2oz white vinegar on the heating plate for approximately 30 minutes. The plate should then be rinsed and wiped with a clean, dry cloth. Some harmless discoloration spots may remain after cleaning but they have no effect on performance.
- You can descale more frequently if necessary.

#### Cleaning

- Always unplug your product before cleaning.
- Do not immerse the base, the supply cord or the plug in water or other liquids.
- Do not clean base under water tap.
- Use a soft damp cloth to clean the base and control console.
- Never use abrasive pads to clean the plastic parts of the machine.
- The lid, accessory rack can be cleaned in hot soapy water.
- Do not use abrasives or solvents for cleaning; they may damage the appliance and the surface of the heating plate.

Caution: If it is necessary to remove water from the base, always POUR AWAY FROM FAN OPENING. Note water pour direction icon on base, and pour in direction of arrow.

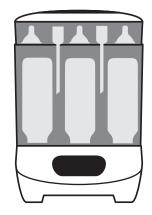
## Modular set-up options

# Upper & Lower Baskets With Accessory Tray

For use with short bottles, accessories & pump parts.



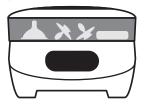
**Upper & Lower Baskets WITHOUT Accessory Tray**For use with tall bottles, and accessories.



Lower Basket only With Accessory Tray For use with short bottles, accessories & pump parts.



# Upper Basket only WITHOUT Accessory Tray For use with accessories pacifiers and small items.



Breast pump parts and any other items safe for steam sterilisation can be placed in the lower or upper baskets. Try different configurations to find what set-up works best for you.

TIP: For best drying performance, Do not overload the Steriliser Dryer.

# Using the tongs

The tongs can be inserted and stored in the upper basket or the accessory tray.
When the tongs are clicked into place, they can be used to lift the basket or tray.
Gently squeeze the tongs to remove them.
They can also be used to grasp parts and bottle nipples in the steriliser.



# Troubleshooting

Condition	Possible Cause	Remedy
Appliance will not start.	Unit is unplugged.	Make sure the plug is securely inserted into the power outlet.
	Unit is not turned on.	Press On/Off switch before choosing function.
	Insufficient water is in heater plate area.	Add 165ml (5.5oz) water to heater plate area.
Timer stops during sterilise cycle. "No Water Indicator" on.	Not enough water added to heater plate area.	Make sure to fill to max line, at least 165m (5.5oz) water to heater plate area.
Timer Stops During Sterilise cycle. "No Water Indicator" on while there is water remaining in the base	Scaling on water tank heater plate. The machine hasn't been descaled on a weekly basis.	Descale the machine following the weekly descaling instructions on page # 4
Scaling on water tank heater plate.	Mineral rich water used persistently.	Clean heater plate after each use and use distilled water.
Items not dry after drying cycle.	Water is collecting on recessed or indented areas of items placed in sterilizer.	Make sure parts are placed so they they do not collect water.
	Drying cycle selected not long enough to sufficiently dry items in sterilizer.	Select longer drying time.

If you can not remedy problems by using the troubleshooting chart above, visit babybrezza.co.uk to contact a customer service representative.

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