





PORTABLE WATER FLOSSER USER GUIDE

Please read this manual carefully before using this product and keep it safe for future reference.



FIRST THINGS FIRST, SCAN THIS QR CODE TO
ACTIVATE YOUR PRODUCT LIFETIME LIMITED
WARRANTY.
PLEASE DO SO NOW!

Want to watch this product tutorial videos online? Visit this link:
vitchelo.com/PWF15video

Download the FREE eBook that comes with your purchase here:
vitchelo.com/PWF15ebook

COMMON PROBLEMS AND SOLUTIONS		
Problems	Reason	Method of Handling
Leaking water between the jet tip and screw part	The seal ring on the fixed socket for the jet tip is damaged, and the jet tip cannot be installed properly. Alternatively, the jet tip is not inserted in place.	-Contact the retailer for repair. -Install the jet tip properly. Insert it until you hear a clicking sound
Water tank leaks water	Seal ring of the reservoir cover is loose.	Re-install correctly
Inadequate pressure	Low battery	Use after recharging
The device cannot be switched on	Low battery	Use after recharging
No water flow when working	Filtration net is clogged	Clean the filtration net
Water leaking from water tank edges between the main body	Water comes out from an air-entry hole	Standard phenomenon - high air pressure principle.
If the above methods cannot resolve these problems, please consult with the retailer or process to the designated after-sales repair site for repairs.		

CONTENT	
Content	3
Precautions	3
Product Description	6
Product Accessories	6
Operating Procedures	7
Usage Instructions	8
Recommended Techniques	9
Disassembly Procedure	10
Battery Maintenance and Handling	11
Common Problems	12
After-sales Services	14
Frequently Asked Questions	15
Contact	21

PRECAUTIONS	
IMPORTANT SAFEGUARDS	
When using electrical products, especially when children are present, the necessary safety precautions below should always be followed.	
READ ALL INSTRUCTIONS BEFORE USING.	

DANGERS:

To reduce the risk of electrocution:

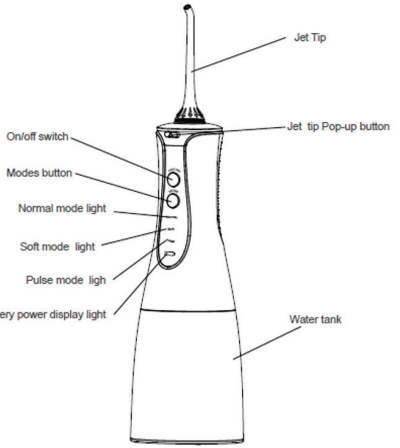
- Do not handle charger with wet hands.
- Do not immerse in water or other liquid.
- Do not use while bathing.
- Do not place or store the product where it can fall or be pulled into a tub, shower stall or sink.
- Do not reach for a product that has fallen into the water. Instead, unplug it immediately.
- Check the charger cord for damage before the first use and during the life of the product.

To reduce the risk of burns, electric shock, fire, severe injury or damage to tissue:

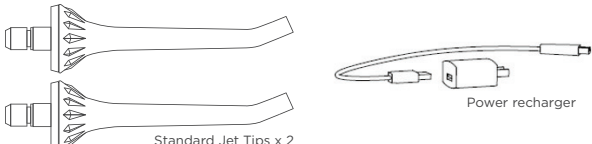
- Do not plug this device into a voltage system that is different from the voltage system specified on the device or charger.
- Do not use this product if it is not working correctly, or has been dropped into any liquid. Contact your local distributor.
- Do not direct water flow under the tongue, into the ear, nose or other delicate organs. This product is capable of producing pressures that may cause severe damage to these organs. Refer to operating instructions for correct usage.

- Use this product only as indicated in these instructions or as recommended by your dental professional.
- It's a normal phenomenon if gum bleeds a little when using the water flosser for the first time. If it bleeds too much, please stop using and ask for your dentist advice.
- Fill the reservoir with water or other solutions recommended by a dental professional.
- Do not drop or insert any foreign object into the product.
- Keep charger and cord away from heated surfaces.
- Do not operate where oxygen or aerosol sprays are being used.
- Do not use while wearing any oral jewelry. Remove before use.
- Do not use mouthwash/rinses that obtain iodine, bleach, or tea tree oil.
- Do not use if you have an open wound on your tongue or in your mouth.
- If your physician advises you to receive antibiotic premedication, you should consult your dentist before using this instrument or any other oral hygiene aid.
- For household use only. Do not use outdoors.
- Strictly instruct and supervise children and individuals with special needs in the proper use of this product.
- Children should be supervised to ensure that they do not play with the appliance.

PRODUCT DESCRIPTION



PRODUCT ACCESSORIES

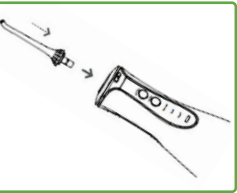
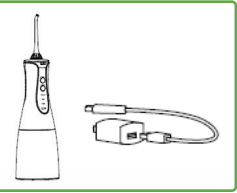


The different jet tips and other changeable components can be purchased at retail stores.

OPERATING PROCEDURES

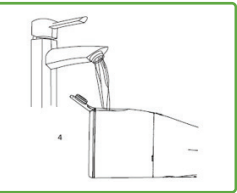
Preparation:

Important! Please fully charge the device before using it for the first time. Insert the USB plug into the power socket, and connect to a power supply. Please do not use the device while it is charging.

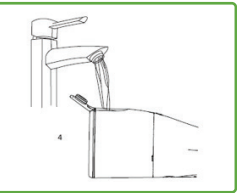


Installation of Jet Tip:

Insert the jet tip into the spray head hole, until you hear a clicking sound.

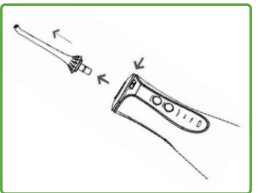


As shown in Diagram 4, open the water tank lid and pour water into the water tank.



Note: Make sure that the device is switched off when filling out water.

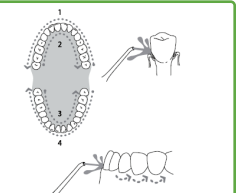
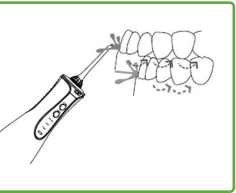
To remove the jet tip, please press on the disassembly button on the jet tip handle before removing the jet tip.



USAGE INSTRUCTIONS

- This product has a memory function. When you turn it on the next time, the water pressure mode will be the same when you switch it off.
- The modes can be chosen whether the device is on or off.
- At any mode, the product will automatically switch off after operating for 120 seconds.
- Power light color varies from green, blue to red. When it is a low battery, the power light is red, and once it blinks, it will switch off.
- When the light is red, please recharge.
- The power light flashes when it is charging. The product cannot be used when it is charging.
- Rotate the jet tip to adjust the direction of the water flow.

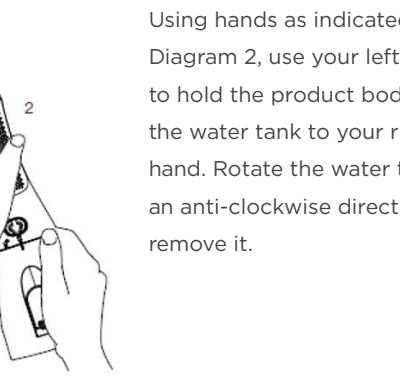
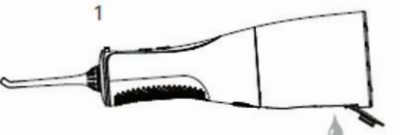
RECOMMENDED TECHNIQUES



Hold the device downward and aim the jet tip to the teeth by rotating the tip base before switching on the device.

When the water flow and the gums are at a 90-degree angle, slightly close your mouth to avoid the water spraying out. For best results, start from the molar area to the incisors. Slide the water flow along the gums, and stay a while between the teeth, until the area around the gums and the spaces between the teeth are thoroughly cleaned.

DISASSEMBLY PROCEDURE



Please switch off the power and empty the water tank.

Using hands as indicated in Diagram 2, use your left hand to hold the product body and the water tank to your right hand. Rotate the water tank in an anti-clockwise direction to remove it.

BATTERY MAINTENANCE AND HANDLING

BATTERY MAINTENANCE

Before primary usage, the device must be fully charged for approximately four hours. If it needs to be stored for an extended period, please fully charge the device in advance. To maximize the life of the battery, charge when in low battery.

BATTERY HANDLING:

The device includes a lithium battery which cannot be changed. Towards the end of the battery life, please dispose of in a local recycling center.

CONTACT

Las Vegas, Nevada 89135

(888) 996 8677

support@vitchelo.com

www.vitchelo.com

/VitcheloProducts

vitchelo.com/PWF15video

Again, we thank you for purchasing the VITCHELO® Water Flosser. We believe this product will meet your expectations and if it does, please remember to leave us a review by visiting this link:
vitchelo.com/ReviewPWF15

Have a wonderful day!

FREQUENTLY ASKED QUESTIONS

1. Can you mix mouthwash in with the water?

Yes, you can mix mouthwash in with water or use mouthwash only. Do not use mouthwashes/rinses that contain iodine, bleach, or tea tree oil.

2. What is the capacity of the water tank?

The water tank is 300ml or 10.14 oz.

3. Is it dual voltage?

Yes it is 100-240V. You can charge it using a USB charging port or with the help of the USB plug adapter provided for wall outlet.

4. What is the psi range?

The PSI range is 10 - 100.

5. Are there settings so that water comes out slowly?

The settings are pressure settings. They control the force of the water coming out of the jet tip and range from 10 PSI on low to 100 PSI on high.

There are designed to give enough pressure on each mode to ensure efficient cleaning.

6. How do you know it works?

You will see food particles in the sink if there are any to wash out. Regular visits to your dentist can also confirm that it's been working.

7. Is it safe for kids?

It is not recommended to be used by children under 7 years old, or people with dental implants, oral ulcers or open oral sores.

8. Is it ok to use it for braces?

It is perfect for braces! This unit comes with an Orthodontic Jet Tip designed explicitly for braces.

9. How long does the tip last?

Many years depending on usage.

10. How many picks does it come with?

It comes with 2 standard tips, 1 orthodontic tip and 1 plaque brush tip.

11. Can different people use the same device with different picks?

Yes, but it is recommended that each person use their own tip (pick), and since the device comes with 2 standard tips two different people can use it.

12. Will I be allowed to carry it in my carry-on bag?

No, you will not be able to carry it on the plane since it has a built-in rechargeable battery.

13. Is there a water tank/compartiment replacement?

No, there is none.

14. Is there a way to clean the water container?

Yes, you can remove the water tank and clean it separately.

15. Does the reservoir lock in place?

You can lock and unlock the reservoir.

16. Does the tip swivel?

Yes, the tip swivels.

17. How do I know when it's time to charge this electric water flosser?

You can press the "Mode" button for about 5 seconds when the water flosser is off, then remaining power will be displayed. There is also a flashing light when the battery is low.

18. Can I charge it off laptop and power bank?

Yes, you can.

19. Does this have a magnetic base?

No, it has not.

20. Is it waterproof? I want to use it in the shower.

Yes. The water flosser has a rating of IPx7. It can be used in the shower. Just make sure that the part where you connect the USB is always closed to avoid the water from coming in.

21. How many water pulses per minute does it offer for the different modes?

1400 to 1800 times per minute.

22. How long will the battery last between charges?

If you are using the unit continuously, the battery will last at least 40 mins. However, if the device is used for about 2 mins twice a day, it can last 7-10 days.

23. Can this be locked so it doesn't turn on while traveling?

It comes with a waterproof storage bag for travel designed to make it easy to carry and protect it. Therefore, it is unlikely it will turn on by itself if it is carried in the storage bag.

24. Is it BPA free? What type of plastic is it made of?

Yes, it is BPA free. The material is ABS plastic, FDA approved.

25. Will this hurt people that have gum sensitivity/recession?

No, it won't if you use it according to the recommendations and start with the gentle mode in order for you to get accustomed to the device. However, if you feel any inconveniences, pain or experience excessive gum bleeding we recommend stopping using the device immediately and consult with a specialist for advice before resuming usage.

26. Does it have an indicating light to show when charging is complete?

Yes, when the device is charging, the lights are flashing. Once completed, they will automatically stop flashing.

27. Does this has over charging protection? Can someone leave the unit charging overnight (about 8 hours) without defecting the battery?

Yes, it does. There is no risk of overcharging the battery. However, to save energy, we recommend you to always unplug all devices of your home once their charging is complete.

28. Does it work upside down?

Yes, it does. Make sure the water reaches the conduit level.

29. How loud is this product / How many decibels?

Less than 75db, It is not noisy.

30. Is this helpful for tonsil stones?

Yes, it is.

31. What are the overall dimensions of the water flosser?

The water flosser dimensions are 3.35*2.67*8.58 inches

32. What is the product weight?

The product weight 0.53lbs.

33. How long does it run per use?

About 2 minutes.

For questions or suggestions, please reach out to us by email at support@vitchelo.com, a VITCHELO® customer happiness team member will take care of you within 24 hours.

CONTACT

Las Vegas, Nevada 89135

(888) 996 8677

support@vitchelo.com

www.vitchelo.com

/VitcheloProducts

vitchelo.com/PWF15video

Again, we thank you for purchasing the VITCHELO® Water Flosser. We believe this product will meet your expectations and if it does, please remember to leave us a review by visiting this link:
vitchelo.com/ReviewPWF15

Have a wonderful day!



VITCHELO