



## WARRANTY

In Air Master LLC., we are proud of our products, which we are constantly improving to satisfy the requirements and expectations of our customers. For this reason we offer a warranty to the original purchaser of our products that they shall be free of workmanship or material defects for the period and in accordance with the restrictions specified below. This warranty applies to the window/door under normal use and service. Air Master reserves the right to make changes in design or parts of its products understood necessary to improve design and/ or functionality. Should the component of the window/door originally installed not be available, Air Master shall have the right to substitute such part for another determined to be of equal quality and performance. Air Master reserves the exclusive right to determine whether to repair or replace the product for another same or similar; it does not include removal, installation, repair or replacement of trim, stucco or other finishes. This warranty does not cover damages attributable to improper installation, inadequate maintenance, improper product use, after market product modifications, normal weathering, highly corrosive environments, damages caused by fire, accident, flood, acts of God, vandalism, building settlement or structure failures, or other occurrences beyond Air Master's control. Merchandise should be carefully verified when received, save all purchasing documents (purchase order and invoice) to be able to claim any warranty. If there is no evidence of this it will be impossible for us to evaluate your petition.

### Glass

Breakage – AIR MASTER warrants against stress cracks in glass for a period of one (1) year from delivery (removal and installation excluded). Other imperfections such as scratches or reflected distortions from a tempering or heat strengthening process, are to be expected and are not covered under this warranty.

Laminated Glass – AIR MASTER warrants that for a period of three (3) years from delivery under normal conditions of use, that the products shall be free of defects resulting in material edge separation or obstruction of vision from delamination.

Insulated Glass – AIR MASTER warrants that the sealed glass component of insulated glass shall be free of defects resulting in material obstruction of vision or film formation caused by dust or moisture on the internal surface of a sealed unit for a period of three (3) years following delivery.

### Hardware, Screen and Moving Parts

Air Master warrants that for a period of one (1) year from delivery (removal and installation excluded), the mechanical operation of hardware, screen and moving components will be free of workmanship defects.

Normal wear and tear and naturally occurring changes such as corrosion, oxidization, tarnish or discoloration of hardware finishes or component parts are not considered defects and are specifically excluded from this warranty.

### Paint Finish

Air Master warrants that for a period of three (3) years following delivery that the paint finish will not blister or peel.

Corrosion is a very important subject in our warranty program. Various types of Corrosion exist that may affect our product, for this reason it is important to perform proper maintenance and care. These are:

1. **Galvanic Corrosion:** this type of corrosion is common due to the accumulation of electrolytes such as dust or in areas close to the sea due to salt water. Once there is the union of dissimilar metals and a third element is added (Dust or Salt) an electrical couple is created where the strongest metal consumes the weakest. For this reason Air Master will honor a limited warranty of **one (1) year** for products that are installed within three (3) miles of bodies of salt water. If there is no evidence of proper care and maintenance warranty will not be honored.(\*)  
The use of Penetrating Oils is not recommended, since these tend to foment the accumulation of sediments that promote the galvanic corrosion
2. **Caustic Corrosion:** This is a common type of corrosion due to the contact of our products with Chemicals and Abrasives. If at the time of an inspection it is found that the problem presented in our product is related to this type of corrosion, Air Master Inc. will NOT grant your warranty petition.. (\*)

Our paint coating is of best quality, tone variations may exist within the same color, due to variations of lots, these variations are not covered within the guarantee.

(\*) It is important that you request our Care and Maintenance document so you can conserve you're your products in optimum conditions, esthetical and operational.

#### WARNING

The lack of maintenance and misuse of this product voids the Manufacturer's Warranty