

With 34 St John brassware products you have purchased high-quality Italian products, we want to ensure that you enjoy and have a positive experience with our products for a very long time. We can help you do this with our maintenance tips and cleaning recommendations.

Robust cleaning methods and corrosive cleaning detergents may not just damage the surface of our taps and showers but can also affect the inner workings of the products. Avoid using these corrosive detergents on our products to take away limescale and dirt, if the incorrect treatment damages our products this will void the warranty.

Our recommendation for cleaning is warm soapy water and a microfibre cloth.

Never spray a cleaning detergent directly onto the product itself, instead, the spray should be applied to the clean cloth (microfiber) then applied directly to the taps or showers.

Make sure to rinse the mixers and showers with clean water after cleaning.

Do not use any cleaning detergents containing;

- formic acid
- chlorine bleach
- hydrochloride acid
- acetic acid

As this could cause significant damage to the products.

Electroplated Cleaning instructions:

The electroplating on this product is finished to the highest standard. Due care needs to be taken to ensure the appearance is retained.

We recommend cleaning all products with a soft damp cloth ONLY and advise strongly against the use of all aggressive/corrosive cleaning products i.e. powders and liquids. If these instructions are not followed, this may invalidate your guarantee in the event of a problem occurring.

The aerator can be cleaned using vinegar or diluted essence of vinegar or vinegar based household cleaners. Stubborn scale can be removed mechanically, e.g. with an old toothbrush.

We do not recommend bleach based chemical household cleaners.

Should the aerator need to be removed, please use the provided aerator key.

PVD Cleaning instructions:

The physical vapor deposition coating on this product is finished to the highest standard. Due care needs to be taken to ensure the appearance is retained. We recommend cleaning all products with a soft damp cloth ONLY and advise strongly against the use of all aggressive/corrosive cleaning products i.e. powders and liquids. If these instructions are not followed, this may invalidate your guarantee in the event of a problem occurring.