

MATERIAL CARE | GENERAL MAINTENANCE

Our products that consist of natural materials like yarn for upholstery and rugs / leather/ solid wood are living materials that deliver and absorb moist according to the surroundings. Cracks caused by desiccation or color, grain differences are not under warranty (a valid claim).

Avoid issues: materials cannot withstand sudden changes in humidity and temperature.

Unless stated products are only suitable for indoor use. Do not stand on the product, and while seat-ed, try to distribute the overall weight uniformly on the supporting surfaces. In order to be well maintained the product should never be located close to heat or damp sources or directly exposed to direct sunlight (UV)

Treating stains as soon as possible within 24 hours increases the possibility of successful stain removal, nevertheless, complete removal can never be guaranteed. The usage of a cleaning agent that is not tested on our products cannot be guaranteed for safe cleaning.

Wet stains need to be removed immediately, before the yarn absorbs the fluid. Absorb the stain using a strong absorbing paper (like kitchen paper). Do not, in any case, rub or put pressure on the rug when wet. Highly acidic cleaning agent will cause discolouration of the yarn..

ALL WOOD FINISHES Remove dust with a soft, slightly damp cloth and use specific wood cleaning products only if and when strictly necessary. Pay the maximum attention while cleaning, in order to avoid scratching the wood surface. Direct sun exposure will alter the colour of the wood. Avoid the use of products containing acetone, ammonia, chlorine and solvents, any abrasive product and wax for furniture.

Wood is a "living" material, whose characteristics remain unchanged, even when turned into the required shapes. Therefore, both the wood grain and the shades of colour might show some variations; this is not a defect; it is a value that emphasises the uniqueness of the product.

MATT / GLOSSY LACQUERED /

METAL Remove dust with a soft, slightly damp cloth. Pay the maximum care while making these operations in order to avoid scratching the surface. Direct sun exposure can alter the color of the lacquering. Avoid the use of products containing acetone, ammonia, chlorine and solvents, any abrasive product and wax for furniture.

MARBLE AND STONE

Remove dust using a damp cloth. In case of stains caused by liquids or greasy

substances, immediately remove with an absorbing cloth and, later, wipe the whole surface with a cloth dampened in lukewarm water. Pay the maximum care while making these operations in order to avoid scratching the surface. Do not use any products containing acetone, ammonia, chlorine or solvents, abrasive products and furniture polish, since these might permanently damage the surface of the product, making it look opaque, with marks.

Marble, granite, onyx and stones are natural materials, whose characteristics remain unchanged during every working phase. Therefore, both the grain and the shades of colour might show some variations; this is not a defect; it is a value that is natural.

GLASS Remove dust using a damp cloth. The glass part should be cleaned with either alcohol diluted with water or glass cleaners, and then dried with a soft cloth. Pay the maximum care while making these operations to avoid scratching the surface. Avoid the use of products containing acetone, ammonia, chlorine and solvents, any abrasive product and wax for furniture.

CUSHIONS Fluff regularly and softly to regain original volume. Never use vacuum-cleaner or rug beater. Oxygenate outside periodically

FABRIC COVERS

Follow the instructions on the data sheet.

ELECTRICAL APPLIANCES

Unplug prior to any maintenance.

RUGS/CARPETS

Vacuum the rug daily with a normal (upright or cylinder) vacuum cleaner but without the brush or beater bar engaged. Rugs with a high pile need to be vacuumed

even more often. A vacuum with a rotating brush, this will damage the yarn. Rugs made from natural materials are subject to some pilling during the months. This is a common characteristic of natural cut fibres and will disappear after 24 months of normal use.

Please do not hesitate to contact us if any doubts