



Warranty Form

Name: _____

Address: _____

City, State, Zip: _____

Phone: _____

Email Address: _____

Original Purchase Date: _____

Originally Purchased From: _____

(Note: Must include the original receipt)

Which of these shafts did you purchase:

Ultra-X Ultra-X LD Pro-X IB Carom-X Carom-X LD Carom-X Pro

Other products _____

Description of Issue:

Please do not send the cue butt, when sending it for shaft repair - only shaft.

Please do not include the joint protectors or cue cases with the shaft.

Warranty only covers if all of the above requirements are met, otherwise you will be charged for the repairs.

You must be the original purchaser in order to qualify for warranty, no excuses, no exceptions.

Warping after 60 days of original purchase date does not qualify under the warranty - no excuses, no exceptions.

If any of the shafts have been altered, misused and do not have the original products, warranty will

not cover any of the repair cost. If the shaft is more than .25mm thinner than what was the standard size of the shaft

it is not covered by the warranty. Return SH. & H. charges do apply, even if the shaft is covered by the warranty.

Final decision for warranty is made after shaft is shipped for evaluation.

Shipping address: Tiger Products, Inc. - 175 W. Magnolia Blvd. Burbank, CA 91502 USA