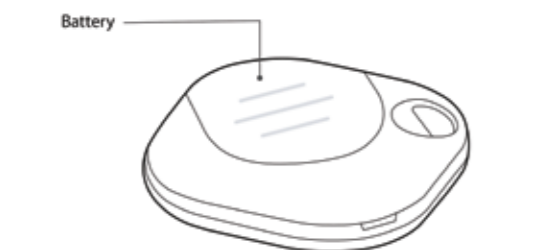


## Track Tag

Quick Start Guide



## Product Highlight



## Add a Track Tag

**If the item is registered to someone else's Apple ID, they need to remove it before you can add it.**

Add a Track Tag

1. Go to the Home Screen on your iPhone
2. Remove the battery tab from the Track Tag (if applicable), then hold it near your iPhone
3. Hold the button on Track Tag for 3 seconds until you hear a sound then release
4. Go to Find My app on your iPhone
5. Select the "Items" icon and Tap "+"
6. Select "Add Other Item" (Not Add AirTag)
7. Select Connect
8. Choose a name from the list or choose Custom Name to type a name and select an emoji, then tap Continue
9. Track Tag is now connected to your Apple ID

## Remove a Track Tag

**If the item is not near your device, you can still remove it from your account. However, the item must be reset before anyone can register it to their Apple ID.**

To remove a Track Tag from Find My app on iPhone:

1. Tap Items at the bottom of the screen, then tap the item you want to remove.
2. Bring the item near your iPhone. If the item is not near your device, you can still remove it from your account. However, the item must be reset before anyone can register it to their Apple ID.
3. Tap Remove Item, then follow the onscreen instructions.

## Reset the Track Tag

To reset the Track Tag:

1. Hold the button for about 12 seconds until you hear a sound then release the button
2. Press the button twice immediately and the Track Tag will beep twice to confirm the reset
3. The Track Tag is now ready to be paired with Find My app

## If you found an unknown Track Tag

If you have found an unknown Track Tag, you can follow these steps to see information about it or to disable it:

1. Go to the Home Screen on your iPhone
2. Go to Find My app on your iPhone
3. Select the "Item" icon and select Identify Found Item
4. Select ATAG01F on the screen and select Continue
5. Press the button on ATAG01F once and then select Continue On Website to view the Track Tag information.

To disable the Track Tag, or Find My network accessory and stop it from sharing its locations, tap Instructions to Disable and follow the onscreen steps.

1. Open the battery cover
2. Remove the battery from Track Tag

After the Track Tag or Find My network accessory is disabled, the owner can no longer get updates on its current location. You will no longer receive any unwanted tracking alerts for this item.

## Technical Support

If you need further assistance, please contact the Aluratek support department for troubleshooting prior to returning this device.

**E-mail: [support@aluratek.com](mailto:support@aluratek.com)**

**Web: [www.aluratek.com/helpdesk](http://www.aluratek.com/helpdesk)**

**Local (Irvine, CA): 714-586-8730**

**Toll free: 1-866-580-1978**

## Legal Notice

Use of the Works with Apple badge means that a product has been designed to work specifically with the technology identified in the badge and has been certified by the product manufacturer to meet Apple Find My network product specifications and requirements. Apple is not responsible for the operation of this device or use of this product or its compliance with safety and regulatory standards.

Apple, Apple Find My, Apple Watch, Find My, iPhone, iPad, iPadOS, Mac, macOS and watchOS are trademarks of Apple Inc. IOS is a trademark or registered trademark of Cisco in the U.S. and other countries and is used under license.

To use the Apple Find My app to locate this item, the latest version of iOS, iPadOS, or macOS is recommended.

## Warranty

Aluratek warrants this product against defect in material or workmanship for **1 YEAR** from the date of purchase.

This warranty becomes invalid if the factory-supplied serial number or "warranty void" sticker has been removed or altered on the product.

This warranty does not cover:

- A) Cosmetic damage or damage due to acts of God
- B) Accident, misuse, abuse, negligence or modification of any part of the product.
- C) Damage due to improper operation or maintenance, connection to improper equipment, or attempted repair by anyone other than Aluratek.
- D) Products sold AS IS or WITH FAULTS.

**IN NO EVENT SHALL ALURATEK'S LIABILITY EXCEED THE PRICE PAID FOR THE PRODUCT FROM DIRECT, INDIRECT, SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES RESULTING FROM THE USE OF THE PRODUCT, ITS ACCOMPANYING SOFTWARE, OR ITS DOCUMENTATION.**

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