



## **Important information**

We hope you are happy with your new Equivizor Fly mask, we would like to pass on some tips which may help you and allow you to take advantage of all the features and benefits this mask provides.

We believe our product is one of the best on the current market although we know our mask will not stop every horse Houdini out there we have sure helped a lot of happy owners put their Houdini's out of the Fly mask disappearing act business. We are always open to feedback from our customers so we can continue to improve our service to all our clients.

The Equivizor mask is made with very durable 3 dart visor design that keeps the fly mask up and away from your horse's eyes, which helps to decrease the risk of eye injury to your horse as they rub the mask against various objects. Traditional fly masks typically lay straight down and flat on the horses face which can bother some horses. The difference with Equivizor fly masks is that when a horse rubs, they will rub on one of the 3 dart points that protrude out and not against their eye because that is the area where we have focused on for the superior eye protection. This feature helps decrease the risk of an eye injury such as a scratch or something worse.

The Fly mask will not look picture perfect for ever as the horse rubs the darts those areas will begin to fray, how much will depend on the horses' environment and their activity level. What is key to understand is that even when these points fray and don't look brand new anymore, turn the mask over and look inside the soft EVA lining of the visor. It will always be

intact! So, it may not look aesthetically picture perfect anymore, but it will continue to do exactly as its designed to do..... Protect your horses' eyes!

It also offers superior UV protection from harmful sun rays as it provides 95% UV eye protection, Traditional fly masks are typically only 70-80% and when the mesh on those masks fray more light will be let in. so instantly the UV protection goes down. The vizor gives your horse great shade protection to and the holes in the vizor provide heat dissipation as well as ventilation. Lastly, we think the fact the masks are actually designed to stay on a horse is quite a unique and novel idea!! The quick release clips are adjustable which gives you a more custom fit for your horse.



## Now you have learnt a little more about your product let me tell you some rather important tips to enable easy fitting and care of your Equivizor Fly mask.

- Please make sure to pop out the 3 darts of the vizor after removing from package that may have been flattened during delivery.
- When you first open the fly mask, any wrinkling that may have occurred during shipping will soon straighten out.
- After you have adjusted the straps, make sure you have a snug fit usually not more than one finger width.
- If the mesh is too close to your horses' eye and is hitting their eye lashes then the mask is either too small or you have the vizor part of the mask adjusted to high.
- Adjust the straps with your horses' head in an upright position because if you adjust it when they are
  leaning over and eating as they straighten their head back to the upright position the straps would be
  too loose (We recommend you watch your horse eat the first time you apply your new mask so you
  can see how snug or loose the straps might be)
- The quick release clips are just that. If your horse was to get caught on something they are designed for safety to break away and release, they will break if the horse pulls hard enough (Extra replacement clips are available)
- When measuring your horse for the mask, please see our guidelines on our website. The Equivizor sizing is different than traditional fly masks but and issues or questions you can reach us via our contact section on our site.
- If you purchase our mask with the nose flap protection option and your horse is rough with masks, this style may not be a solution, our nose flap is made of solid soft EVA lining and is heavier than a traditional mask that is only mesh on the nose. Our nose flaps provide 100% sun block but if your horse is in an environment where they can get caught or rub it against trees etc., then there is more chance of the nose section getting damaged.
- It is important to clean your horses mask regularly and inspect their face and eyes with it off so you can make sure all is well. You can hose if off with water and mild liquid soap but don't forget to rinse really well so no soapy residue gets in your horses' eyes!

^^ Please check fences and the areas your horse is in, check fence line on a regular basis for sharp edges. A little tip if you find sharp edges that your horse could possibly get caught on is to put black duct tape over the damaged section. Also, be sure to check your feeders and water drinkers for any sharp points or protruding areas ^^

In an effort to provide excellent customer service, we would welcome you to send us pictures of your mask in use. this could help us help you with the fitting of your mask and allow us to hear your thoughts on our product.

(please send at least 1 front view and one each side, while taking the photos please make sure they are as parallel as possible so we can see it at the correct angle)

Please find us on Facebook Equivizor UK, if you are satisfied with our product we always appreciate a review on our social media account and on our website.

Please don't hesitate to contact us with any questions or concerns

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