NAME:	ADDRESS:		NUMBER:	Rye Street Website Bishops Stortford Hertfordshire CM232HG	Displaysense.co.uk Displaysense.co.uk Displaysense.co.uk
PRODUCT CODE:	PRODUCT NAME:	QTY RECEIV	QTY RETURNING	ENTER RETURN CODE	RETURN CODE LIST: 101 I have changed my mind 102 I received the wrong product 103 The item(s) was faulty 104 Other (provide details in comments)
					ADDITIONAL COMMENTS:

ORDER

HOW TO RETURN ITEMS:

Credit card / PayPal)

CUSTOMER

All Returns need to be received back to our location within 28 days of your purchase.

The product should be unused, unassembled and in its original packaging. Please do not write on the surface of the box.

CUSTOMER

Please ensure you have visited our website helpdesk which can be located www.displaysense.customerdesk.
io
before completing this sheet and your intention to return part/all of your order has been confirmed by the customer service team.

- **Step 1:** Once the returns process has been confirmed and you have downloaded this form (the form may already be attached in the despatch notes) please fill in and insert this form into the re packaged parcel. Failure to insert this form will result in your return not being able to processed.
- **Step 2:** Ship your Return via a courier of your choice to the following address Direct Transportation, FAO Displaysense Returns, Coggeshall Road, Earls Colne, Colchester, CO6 2JX all Postal charges are at the cost of the customer and we recommend using registered post.
- **Step 3:** Our Returns Team will inspect the goods up to 5 working days of receipt and provided the goods are in a sellable condition they will authorise your refund. Please allow up to 10 working days after payment has been made for the funds to appear in your account. We will only refund using the original Payment method used (i.e.,



Displaysense Ltd Phone: 01279 460 460

Direct Transportation
FAO Displaysense Returns
Coggeshall Road
Earls Colne
Colchester
CO6 2JX