



WARRANTY FORM

Telephone: 1300 737 523

Email: info@openroadcycles.com.au

Warranty Procedure

1. Before returning your warranty item, please email our team so they can advise you on the next steps to take.
2. Due to health and safety regulations, ensure all used clothing is washed prior to returning.
3. The item(s) remains the responsibility of the sender until received by us. Please package well and send with adequate insurance to cover for loss/damage.
4. Return the item(s) along with this form to the below address:

1. Your Details

Name	
Order Number	
Order Date	
Telephone	
Address	
Email Address	

2. Brief History (with copy of invoice or receipt for item)

Item	
Details:	

3. Preferred Action

In the event that this item is deemed warrantable and a repair is not possible, please indicate which option would best suit your needs:

(a) Exchange for same

(b) Voucher Refund

(c) Monetary Refund (available within 30 days only)

4. Return Address

Returns & Warranty, OPEN ROAD CYCLES, PO BOX 1966, Geelong, VIC, 3220.