

Care & Maintenance

At Ancerre Designs we're passionate about our handcrafted products. Our products are meticulously crafted and to be cherished for a lifetime. Like everything in life, there will be some care & maintenance that will be involved in prolonging the beauty of our products.

Wood Products: Frequent dusting of your bath furniture & mirror will help maintain the luster finish. Use a dry soft cotton cloth to dust. For cleaning use a clean non-abrasive slightly damp towel with warm water. Wipe of any excess water with a clean dry non-abrasive towel - do not leave siting water on any wood parts. Do Not use all purpose cleaner or any cleaner that is not approved for paint or stain finish. Keep your furniture out of the sun. The temperature of the summer sun coming through a window can go above 140 degrees. It will damage the fine finish and dry out and shrink the wood, which will cause cracks. Don't place wood furniture near heating units or vents. Dry heat will cause the wood to dry and shrink, leaving cracks.

IMPORTANT

Natural Stone: Please clean natural stone (marble | granite) top with a clean soft microfiber towel. We recommend using a natural stone cleaner to protect the finish. DO NOT use bleach, acidic cleaners, or any abrasive household cleaners with natural stone, as etching, dullness & staining may occur. Never leave a chemical, citric or acidic item, or substance on natural stone. **Please seal the top with a natural stone sealer before use**. The sealant will protect it from staining. You can purchase this stone sealant at any home improvement store.

Quartz Stone: Top: Simply clean with a slightly damp cloth and then dry with a soft towel. Do Not use bleach, acidic cleaners, or any abrasive household cleaners with quartz stone, as etching and dullness may occur - this will void the warranty. DO NOT use abrasive or harsh scrub pads. DO NOT apply any sealers, penetrants or topical treatments.

Matte Solid Surface: To clean solid surface countertops, use a damp microfiber cloth to wipe down. For more dirty or stained areas, try a mild dish soap and water. Towel dry the surface. For tougher stains, you can use an abrasive cleaner such as baking soda.

Ceramic Products: Clean with a sponge with warm water. Do Not use bleach, acidic cleaners, or any abrasive household cleaners as etching and dullness may occur - this will void the warranty. DO NOT use abrasive or harsh scrub pads.

IMPROPER CARE WILL VOID THE WARRANTY

Customer Service:

To better serve you, please call 888.830.8828

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