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## Information notice pursuant to Article 13 of EU Regulation 2016/679 Complaints

Pursuant to EU Regulation 2016/679 (hereinafter referred to as the “**Regulation**”), we would like to inform you that your personal data will be processed by SEVEN S.P.A with registered office in VIA FORNACINO 96, 10040 LEINI (TO), Italy, in its capacity as Data Controller (hereinafter referred to as the “**Controller**”).

The Controller will process your personal data (Article 4(1) of the Regulation) for the following purposes:

- **to manage complaints** (for example, to respond to complaints, reports or disputes).

The **legal basis** for the processing of your personal data is the performance of a contract to which the data subject is party or in order to take steps at the request of the data subject prior to entering into a contract (Article 6(1)(b) of the Regulation) and compliance with a legal obligation that the Controller is subject to (Article 6(1)(c) of the Regulation).

You may decide whether to consent to the processing of your personal data for the aforementioned purpose, however, without your consent, we will not be able to manage your request for information.

Your personal data may be shared with:

- natural persons authorised by the Controller to process personal data further to signing a confidentiality agreement (e.g. employees and system administrators);
- external subjects involved in the management of activities related to the aforementioned purposes, some of whom acting in their capacity as Data Processors (“to obtain a full updated list of Data Processors, please write to [servizio.privacy@sevenspa.it](mailto:servizio.privacy@sevenspa.it)”);
- subjects, bodies or authorities to whom disclosure of your personal data is mandatory in accordance with provisions of law or orders from authorities.

The Data Controller will not transfer your personal data outside of the European Economic Area.

In accordance with the principle of data minimisation referred to in Article 5, paragraph 1, letter c) of the GDPR, your personal data will be retained until consent is withdrawn. Further information is available from the Data Controller.

You have the right to obtain access to your personal data at any time whatsoever. You also have the right to have your personal data rectified or deleted, as well as to request that the processing of your data be restricted. You are further entitled to receive any personal data concerning you in a structured, commonly used and machine-readable format in the instances provided for in Article 20 of the Regulation.

All requests are to be made in writing to the Controller at the following e-mail address [servizio.privacy@sevenspa.it](mailto:servizio.privacy@sevenspa.it) or to Seven’s DPO (Data Protection Officer) at the following e-mail address [dpo@sevenspa.it](mailto:dpo@sevenspa.it).

In any event, you have the right to lodge a complaint with the competent supervisory authority (personal data protection authority) pursuant to Article 77 of the Regulation, if you believe that the processing of your data is contrary to current law.

(Version dated 2021\_12\_02)