

Factoria TLB, S.A.U.
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07300 Inca, Islas Baleares
España
Telf.: +34 971 500 810
info@tlbmallorca.com

Order ID



RETURNS FORM

Name: _____

Surname: _____

e-mail: _____

Phone number: _____

Which is the reason for the change or return?

- I need to change the size.
- Is not the product ID that I ordered.
- The article is damaged or has imperfections.
- Not what I expected.
- Others (specify reasons): _____

Fill in the CHANGE or RETURN option boxes according to the request you wish to make:

CHANGE

ORIGINAL ARTICLE	SIZE	NEW ARTICLE	SIZE

* The change request information must be informed to eshop@tlbmallorca.com.

RETURN

RETURNED ARTICLE	SIZE

* The return of any item that has been damaged or is not in the conditions in which it was sent will not be accepted.

Before making a return or change is essential to send us an email to eshop@tlbmallorca.com to receive the proper authorization.