

Assembly Instructions & Care Guide

Installation in this guide are for reference only and may differ slightly from the actual product.

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Before You Start

Overview

No matter what problems or questions you encounter during the installation or use of the chandelier, please feel free to contact us, we will reply to you within 24 hours and quickly solve or answer for you!

When you leave a message to us online, please leave your order ID and case details. The more detailed and accurate descriptions you provide the faster and more accurate solutions we will offer!

Important Safety Instructions

These instructions are provided for your safety. It is very important that you read the instructions completely before starting the installation of your fixture.

1. We recommend installation by a licensed electrician.
2. This fixture requires G9 bulbs (INCLUDED) and bulb rated wattage: Max 10W. Low wattage LED bulbs are recommended. To avoid risk of fire, do not exceed the recommended wattage.
3. If any special control devices are used with this fixture, follow the instructions carefully to assure full compliance with N.E.C. requirements. If there are any problems, contact a qualified electrical contractor.
4. Please ensure that you shut off the main electrical supply before installation, changing bulb or cleaning the fixture.

Warning

This is not a toy and the product has no play value.

Keep at least 3 ft away from cribs, bassinets, and toddler beds.

Keep out of reach of children under 3 years old.

Preparation

1. Please prepare the G9 bulb of the packing in advance.
2. Please keep the installation place clean and tidy to avoid missing tiny accessories.

Material Specifications

Solid Metal Frame

This lighting fixture features a solid metal frame that ensures excellent durability and structural stability.

The surface is treated with multiple finishing processes to provide rust and corrosion resistance, while offering a refined metallic texture that combines functionality with decorative appeal.

Crystal

Made with high-quality K9 crystal, the lighting fixture radiates brilliance with exceptional clarity and light refraction. Each crystal piece is precisely cut to create dazzling visual effects, delivering a luxurious sparkle that enhances the ambiance of any space. The crystal is durable, easy to maintain, and exudes timeless elegance, making it both a functional and decorative highlight.

If you encounter any questions or problems during the assembly process, please do not hesitate to contact us. We strive to provide excellent customer support and will respond to your inquiries within 24 hours. Our team will offer you a suitable solution to address any concerns you may have. Contact us.

Houlte Customer Help Center



service@houlte.com



www.houlte.com



213-270-4973



Website



Youtube



Facebook

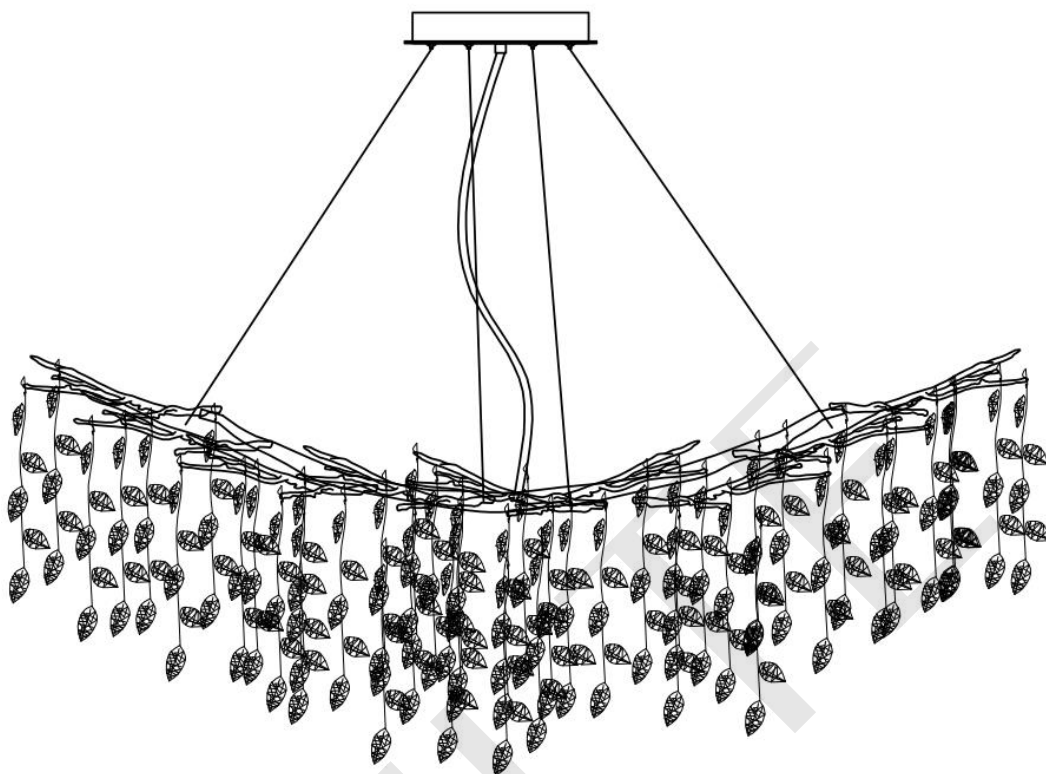





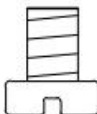



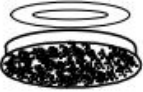



Instagram



Tiktok

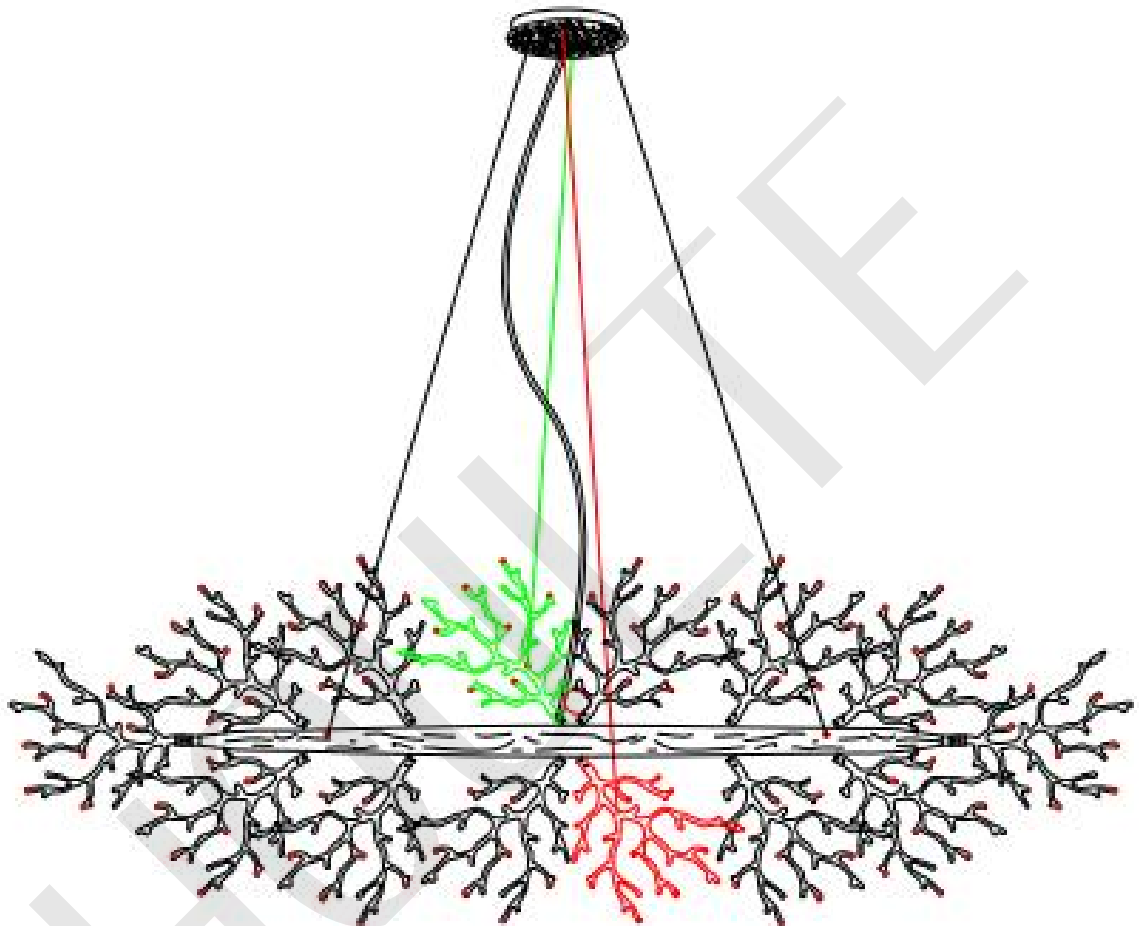
Component Part



accessories list				
Ax14 	Bx3 	Cx28 	Dx4 	Ex4 
Fx2 	Gx2 	Hx1 	Ix98 	Jx1 
Kx1 	Lx0		Mx0	Nx0

STEP I Unpacking

Open the box, and take out all the accessories, you will get the following items.



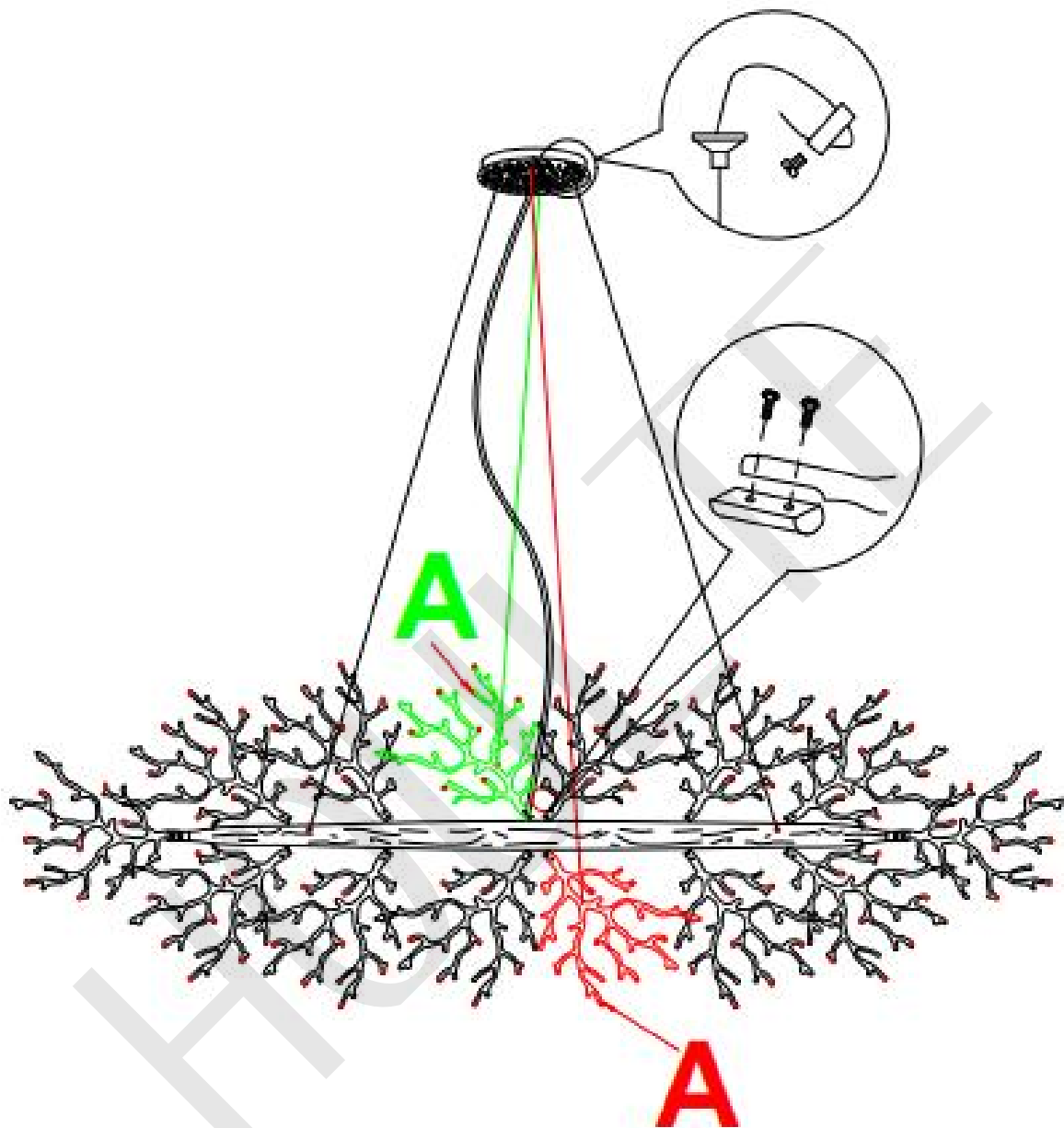
FAQ

Q:When I opened the box,I found some hanging parts were broken.

A:The hanging parts are inherently fragile,and we have considered this situation.
We have prepared spare hanging parts in each box,which is enough for your installation.

STEP II Branch Adjustment

Unfold the branches and distribute them evenly.



FAQ

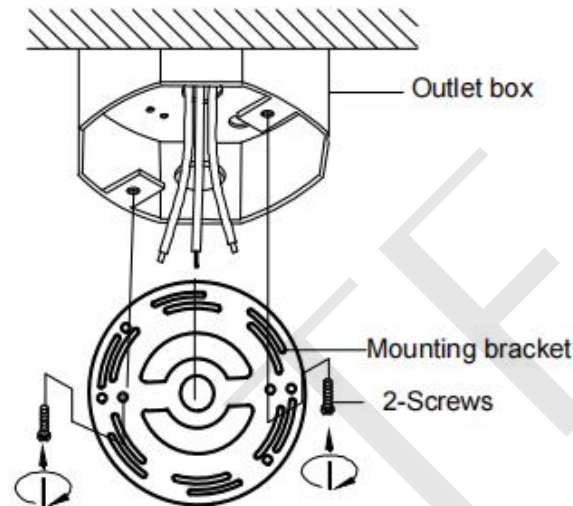
Q:Is there a specific standard for branch adjustment.

A:There is no rule on what shape you must adjust,just keep the branches evenly distributed.Use your artistic talent to obtain a unique shape that belongs to you

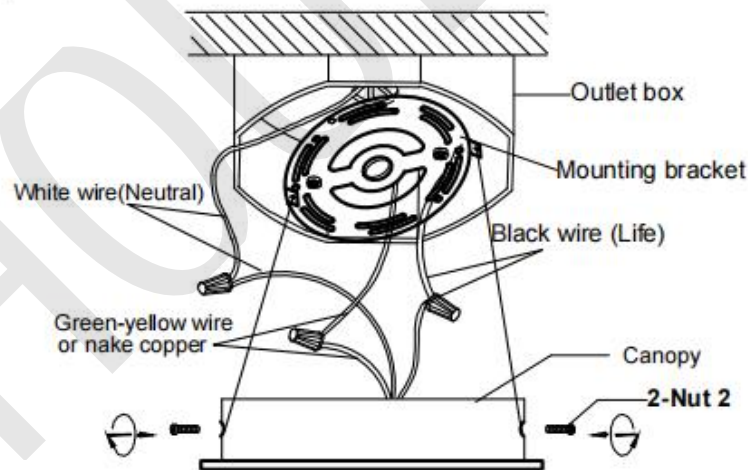
STEP III Wiring and Mounting

1. Adjust the length of hanging cable and wire according to your requirement.
2. Take off the mounting bracket from ceiling canopy, and install it on ceiling.
3. Connect lamp wires and your house wires together.
4. Install the lamp frame on ceiling.

Step 1



Step 2



FAQ

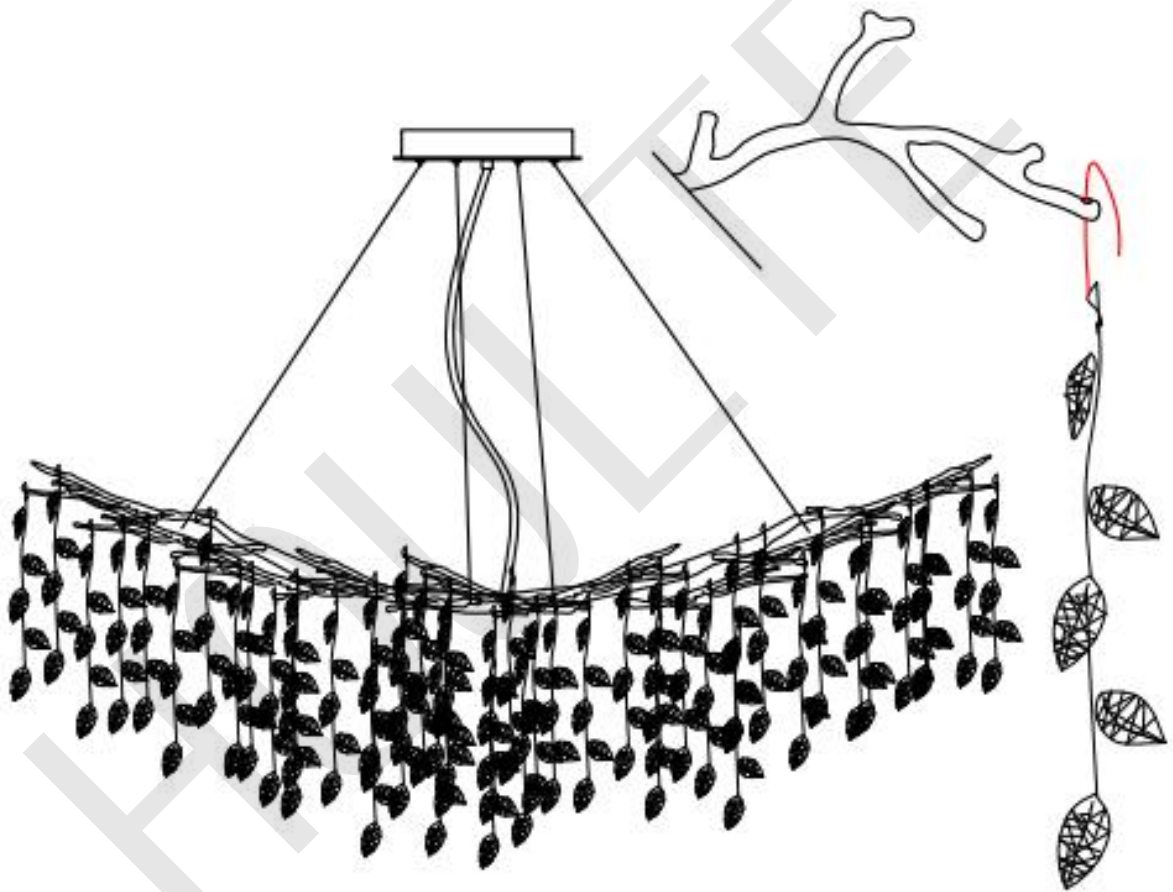
Q:How to distinguish N/L wires and which one is the ground wire.

A:Wires do not need to distinguish between N/L wires,The brass wire on Mounting bracket is the ground wire.

STEP IV Hanging Pendants

Hang the pendants evenly on the branches with holes.

Then you could fine-tune the branches for best effect.



FAQ

Q:Do I have to hang pendants on all the branches.

A:Only the branches with holes need be hang with pendants.

It's not necessary to hang all the branches full of pendants, everyone's judgment on the sparsity of pendants is different, What you see is just right.

Troubleshoot

Product Category	Fault	Cause Analysis	Handling Method
Pendants	The light will not turn on	A bulb is burned out	Replace the bulb
		The power is off	Ensure the power supply is on
		There is a faulty wire connection	Check the wiring. Contact A qualified and licensed electrician if you are not capable to solve wiring problems.
		There is a faulty switch	Test or replace the switch
	The fuse blows or the circuit breaker trips when the light is turned on	There are crossed wires or the power wire is grounding out	Discontinue use of the fixture. Check the wire connections or contact a qualified electrician.
	Strobe	Drive Failure	Contact our after-sales service, may need to replace the driver.
		Wiring Error	Rewire according to the manual
		Light Source Failure	Replace the light source, if the problem can not be ruled out. please contact customer service.
	Abnormal noise	Drive Failure	Contact our after-sales service, may need to replace the driver.

Usage and Maintenance

Use and Care

- Before you perform any cleaning or maintenance work, turn off the electricity at the main circuit breaker panel.
- Wipe the fixture with a damp, soft cloth.
- Do not use any abrasive cleaners or cleaners that contain alcohol.

When replacing bulbs, use 60-watt MAX for E26/27 bulb and E12/14 bulb, 40-watt MAX for G9 bulb, 20-watt MAX for G4 bulb.

Help Center

Treat your lighting furniture with care and follow the maintenance guidelines. In return, your furniture will provide you with lasting comfort and support. For any additional inquiries or assistance, please do not hesitate to contact us at service@houlte.com



Inquiry



Assembly issue



Missing parts



Returns& Refunds



[service@ houlte. com](mailto:service@houlte.com)

We look forward to seeing you again soon.