

Frequently Asked Questions Brita® Hydration Station® Fundraising Program

How long does it take to receive the Brita® Hydration Station® and bottles?

From the day the order is submitted, it takes 5-7 business days for the Brita® Hydration Station® unit to be delivered. For the bottles, it takes approximately 2-3 weeks to deliver from the day the order is approved.

Is installation of the unit included?

Installation is not covered by the program. We recommend you have your maintenance contact do the installation, if possible. If not, we recommend getting a quote from a local plumber. You can find the installation manuals for both the 2000S (recessed) and 2000SMS (surface mounted) on www.britahydrationstation.com.

Can I purchase more or less than 300 bottles?

Yes. 300 bottles is the recommended quantity to order and sell to ensure you cover all the costs of the program. The minimum bottle order is 120.

Are there different bottle design options?

Yes. Please contact Samantha Hoch at Samanthah@hawsco.com or 775-353-8362 to get the list of other bottle options. Prices vary depending on bottle type.

How often do I need to change the filter?

The filter needs to be changed every 2,500 gallons or at least once a year, depending on usage. The program includes one filter and additional filters are \$90.00.

When will I be invoiced?

You will receive (2) invoices that need to be paid separately. One will come from the bottle printing company called TeamWorld. The other will come from Haws Corporation® for the Brita® Hydration Station® unit. You have 90 days to pay from the day the order is placed.

Can I have more than one color in the logo?

Yes, for an additional set up fee and additional cost per bottle.

Is the water chilled?

The Brita® Hydration Station® alone provides ambient water. There is an optional accessory remote chiller, model HCR8, you may purchase for chilled water.

Can I just purchase the Brita® Hydration Station® without the bottles?

Yes, and you will receive a \$100 discount off of the fundraising discounted price if you pay immediately with a credit card or check.

How much should I sell the bottles for?

If you purchase 300 bottles, we recommend you sell the bottles at \$10 each. This will ensure you cover the costs of the entire program, although you may sell them at any price you'd like.

Do you have any case studies about the program?

Yes, visit www.britahydrationstation.com/resources.