



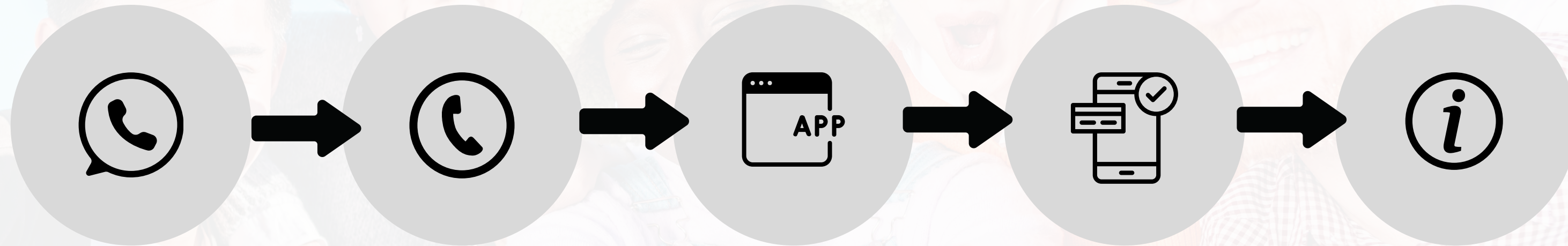
QUICK SIM ACTIVATION GUIDE

Welcome to Crave Connect





Getting Started:



1.RICA

- Send the word "RICA" to 063 901 0001 via WhatsApp.
- You will need your ID number or passport number.

2.Number

- You can choose to get a brand new number or port your existing number.
- Keep in mind that you need to be on a prepaid plan to port your number or cancel your contract.

3.App

- Download our app, available on the Play Store, App Store, and AppGallery.
- Where you can manage your account, gain access to the best data & airtime rates, shop on our marketplace and much more!

4.Top-up

- You can top up using our app or via USSD: *136#.
- Purchase these vouchers for airtime: OTT Voucher, TVoucher, or BluVoucher.

Help

- **If you need assistance, please WhatsApp us on 063 901 0000.**



Buy airtime vouchers:

Dial ***136*0*vouchercode#** on your phone to apply your voucher.
It becomes **airtime** once redeemed.



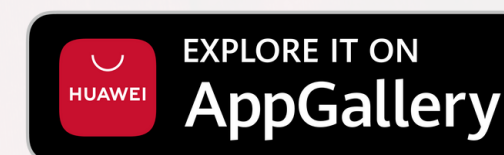
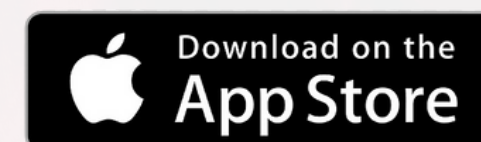
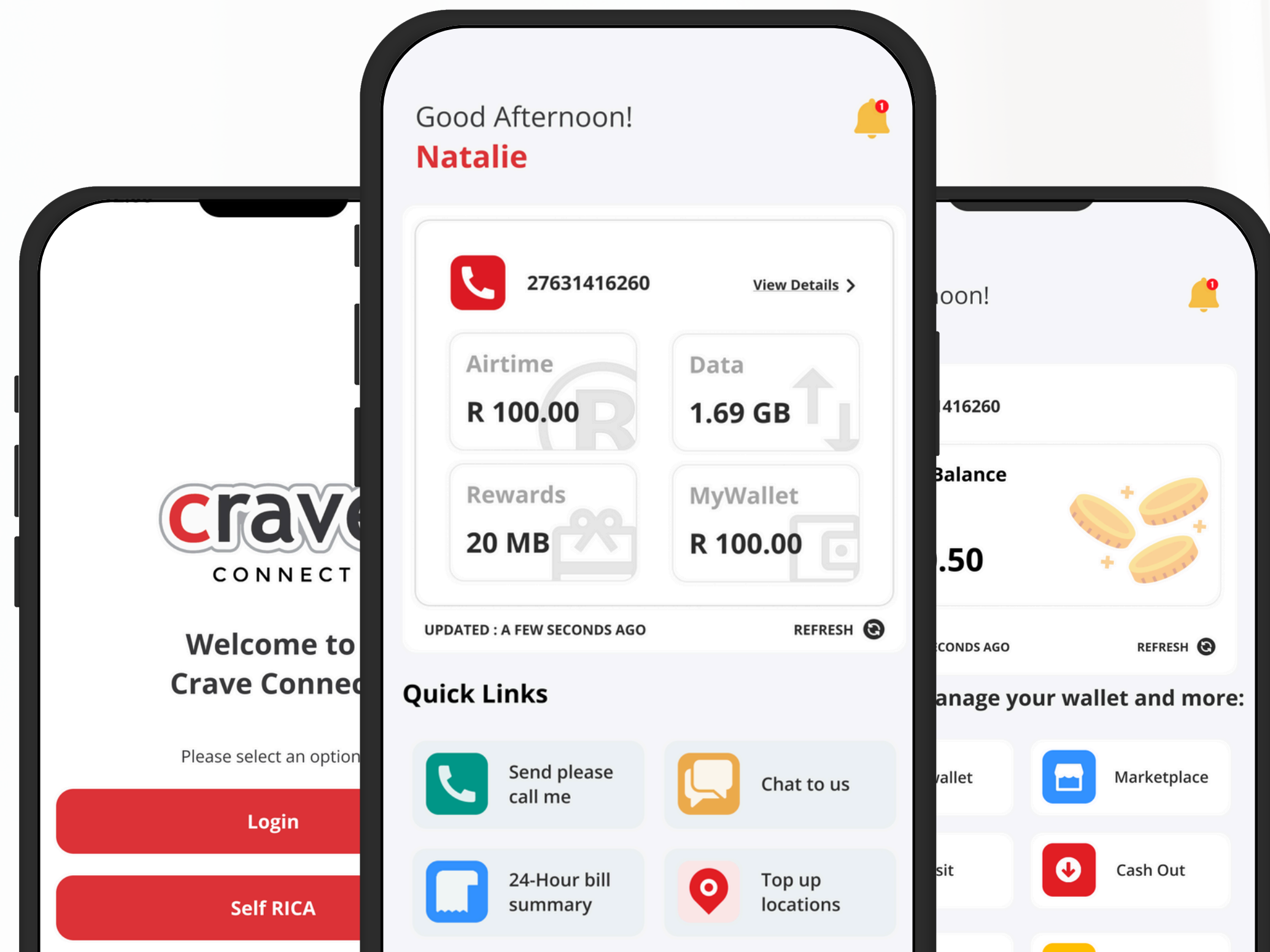
Available at these locations:





Manage your account and more with our app!

- Data-FREE access: Use our app without using any of your data.
- Manage your usage: Keep track of your data and airtime effortlessly.
- Easy and secure top-ups: Top up your account quickly and safely.
- Shop and save: Explore our marketplace for great deals and discounts.
- BONUS data: Get bonus data on selected non-expiring bundles each time you recharge through our app.
- Digital Wallet: Buy airtime, data, electricity, pay bills and your DSTV account - all in one place.





We appreciate you!

A huge thank you for joining the Crave Connect family! We're excited to be part of your journey and thrilled to support you. Your trust means a lot to us, and we're here to make your experience as smooth and rewarding as possible. If you have any questions or need anything, just give us a shout! Thanks again for being with us.

