

SERUM TOTAL CLEANSE INSTRUCTIONS

CLEANER HOT TUB WATER IS JUST A PURGE AWAY

Please follow these instructions to purge and clean your hot tub for the first time.



1) REMOVE FILTERS

Pull your filters out and let them float in the hot tub foot well.



2) TURN PUMP ON WITH JETS.



3) ADD 1 LEVEL TEASPOON CLEANSE PER 100 GALLONS. (3 teaspoons max)

You will see the spa water begin to foam. In some cases the foam may be substantial. This is normal and an integral part of the purge process. If it gets too foamy and starts to spill over the edge, just turn off the jets and the bubbles will subside. Then restart jets again. Repeat steps until the total running time is 20-25 minutes. **(Remember Serum Cleanse is a concentrated formula so if in doubt use less than you think you need.)**



4) DRAIN WATER FROM HOT TUB AND WIPE DOWN HOT TUB SHELL.

Remove as much spa water as possible from the hot tub. A pump is preferred but gravity drain will also work. Rinse the filters with hose (outside of hot tub).



5) REINSTALL FILTERS AND REFILL HOT TUB WITH WATER.

Add your normal sanitizer & chemicals. Purge is now complete.

OPTIONAL: KEEP YOUR HOT TUB CLEAN WITH TOTAL WEEKLY MAINTENANCE

For best results, we recommend that you add 1 capful of Serum Weekly Maintenance per 100 gallons ([Amazon http://amzn.com/B00SFZOABC](http://amzn.com/B00SFZOABC)) to your spa every 7-10 days. It will keep the spa in great shape for up to 6-months between purges and keep the pipes pristine. Otherwise you should do a Serum Cleanse Purge again every 3-4 months as contaminants can build quickly when the spa is not in use.

Drop us an email or a photo to show us the before/after results. We are confident you will be amazed with the results.

*Thanks again for purchasing watercareRX.
~watercareRX Customer Support*



SERUM TOTAL CLEANSE FAQ's

HOW DOES SERUM CLEANSE WORK?

Essentially, surface grit, oils and other hard to remove substances are broken down by the gel and combined with the water after the initial "purge". This initial "purge" is a one-time requirement to get rid of the previous build-up on the shell and in the plumbing infrastructure that has accumulated over the years. Even brand new Hot Tubs must be purged. You won't believe all the gunk and manufacturing byproducts that can be eradicated.

HOW MANY USES CAN I GET OUT OF SERUM TOTAL CLEANSE JAR?

Big things come in a small package. Our 2oz cleanse will typically do 2-3 complete water care purges. If in doubt, using too little Cleanse is always better than using too much product.

HOW LONG SHOULD I PURGE MY HOT TUB?

We recommend that you purge your hot tub for 45-min to 1 hour (in total) with the jets on full. In rare case, a hot tub may need to be purged a second time if you see a lot of organic material and contaminants after the purge. This is very common for heavy usage spas or those that sit idle for long period of time.

SHOULD I TURN ON THE JETS?

YES. It is very important that the jets are on during the purge process.

I'M GETTING A LOT OF FOAM WHEN I PURGE. WHAT SHOULD I DO?

This is exactly what we want to happen! It's the foam that breaks everything down for your sanitizer. However, remember Serum Cleanse goes a long way (less is more). Its better to purge it twice than use too much and have an overly active foamed spa. If your spa generates too much foam this likely means there is a lot a material build-up in your pipes, so simply turnoff the hot tub and let the foam subside before restarting for the remainder of the 1-hour period. Don't be surprised if there is a ton of black gunk and other containments floating in the water. This is normal and ultimately this "stuff" is what we are trying to get ride of once you drain the tub. In rare cases, you may need to drain your hot tub a second time to get rid of all the contaminant build-up if 1) foam continues to be overly active after refilling or 2) you continue to see substantial black, white or other spa contaminants floating after refilling.

DOES THE HOT TUB HAVE TO HEATED WHEN USING THE SERUM TOTAL CLEANSE?

Honestly it doesn't matter if the hot tub is heated or cold. Our products will work in either environment. That said, many clients have shared their great results when the spa is between 95-98 degrees for optimized cleaning power.

THE DIRECTIONS SAY TO PLACE THE FILTERS IN THE HOT TUB WHILE PURGING... DOES THAT MEAN LITERALLY THROWING THEM ON THE TUB OR INSTALL THEM IN THE FILTER CHAMBERS?

If you are using old filters and plan to reuse them again they can be thrown in the tub either floating in the foot well or kept in their normal operating filter chamber. The purge will work everything out. If you are using new filters than keep the new filters out during the cleaning process and install them once completed.

IS THERE ANY ONGOING MAINTENANCE I SHOULD BE AWARE OF AFTER I PURGE.

None required. However for best results, we recommend that you add a single capful of the Serum Weekly Maintenance ([Amazon http://amzn.com/BOOSFZOABC](http://amzn.com/BOOSFZOABC)) to your spa every 7-10 days. It will keep the spa in great shape for up to 6-months between purges and keep the pipes pristine. If you decide not to treat your spa water with the weekly maintenance product (Step #2) we recommend a Serum Cleanse Purge again every 3 months as biofilm and other spa contaminants build quickly when the spa is not in use

GENERAL QUESTIONS

CAN SERUM BE USED IN A REGULAR JETTING BATHTUB OR WHIRLPOOL TUB?

Yes, Just add 1/2 teaspoon of Cleanse gel. Our unique and environmentally friendly gel formula when used as directed, breaks down the build-up of biofilm - oils, lotions, cosmetics, ex-foliated skin and other organic contaminants - from the plumbing, jets, and shell of typical jetted bathtubs... making it easier for your approved sanitizer super effective at its job of killing the biologics in your hot tub water.

IS SERUM SAFE FOR SEPTIC SYSTEMS?

Absolutely!

DO I STILL USE A HOT TUB SANITIZER?

Yes. Hot Tub Serum products work in conjunction with you regular sanitizer. It is important that you maintain sufficient sanitizer in your hot tub at all times. Do not let your sanitizer run out! If you hot tub water becomes cloudy/foaming/yellow/green/smells then you should shock the water and increase sanitizer level. If poor water conditions persist, Clean your cartridge filters and repeat step 1: Serum Cleanse.

DO YOU SHIP INTERNATIONALLY?

Sorry. We only ship WatercareRX products in the USA