

SERVICE BULLETIN # 00011

DATE: 9/03/2022

PRODUCT LINE: OTA firmware update with iAquaLink App for EXO FW70

REVISION	REVISION DESCRIPTION	BY	DATE
A	INITIAL RELEASE – March 2	DDaft	9/03/22

OVERVIEW:

The Zodiac EXO and HYDROX Saltwater/Mineral Chlorinators have a new firmware update (FW70)

DISTRIBUTION RELEASE NOTES:

This Service Bulletin is to be made available to:

Fluidra - Internal	Fluidra - Export	Dealers	Warranty Agents	Trade Portal
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As part of our continuous work to enhance user experience with our connected solutions, we are happy to announce that we have released a new firmware for the Zodiac eXO iQ & Hydroxinator iQ connected saltwater and mineral chlorinators.

The new device firmware – named “FW V70” – is now implemented in all new devices manufactured since February 21st, 2022, along with an improved WIFI chip.

Furthermore, we are pushing for free this new firmware ‘Over The Air” to all devices that are connected and managed by consumers using our iAquaLink app (whether they are already installed or first connected after installation if device was stored in a warehouse for example)

How it works A “firmware update available” will automatically pop up in the app as soon as the consumer opens it. Everything is automatic and OTA update will last up to 30 min maximum (can run in the Smartphone’s background)

Here are the enhancements delivered by this new firmware “V70”

- Backup battery depletion issue (loss of time clock risk) fully fixed
- pH /ORP sensors(s) calibration procedure enhanced with narrower allowed buffer values to ensure a better reading accuracy over time.
- Water temperature offset setting will not disappear anymore after OFF/ON, on the device.
- Enhanced factory reset in the Service Menu (no need to select amps settings anymore)
- LCD screen will now correctly display the default chlorine output after having disabled ORP regulation in the Service Menu.

Please note for our service teams who have the Portable Flasher. We will be emailing the updated “V70” firmware and instructions so you can update your flashers for those situations where the EXO or Hydroxinator are not connected to WIFI and there is no 3/4/5G networks available to use your Smartphone as a hotspot.

We hope all users will enjoy this product upgrade to live a perfect pool experience.