



# LIMITED WARRANTY

You've always been able to count on the quality and long service life of Pentair products. We use the very best standards of workmanship, materials, and manufacturing processes to deliver value and peace of mind. Please review the Limited Warranty and Extended Warranty terms and tables below for information on coverage length and warranty exceptions for your pool and spa equipment. Pentair offers:

**LIMITED WARRANTY:** Pentair warrants its products to be free from defects in material and/or workmanship for a **period of sixty (60) days (parts only) from the original date of purchase and/or installation.** Customer agrees to prepay all shipping charges to Pentair.

**EXTENDED WARRANTY:** To receive a product extended warranty (longer than 60 days from the original date of installation), customer must:

- 1. register their product,
- 2. provide a copy of sales receipt & 3. the qualified installer's invoice within 60 days of installation.

Certain products do not require qualified installation but still require product registration and copy of the sales receipt to receive the extended warranty. See below for details on warranty length and exceptions for residential and commercial applications.

## Extended Warranty Coverage for Products

PRODUCT CATEGORY	EXTENDED WARRANTY LENGTH	WARRANTY EXCEPTIONS
Automation Control Systems Equipment	1 Year	SUNTOUCH solar & SOLAR TOUCH Solar Systems – 3 Years
Filters and Valves	1 Year	MINIMAX 75/100 Heaters – 1 Year
Heaters	2 Years	Compressor Parts and Labor – 10 Years, Titanium Heat Exchanger – Lifetime
Heat Pumps	2 Years Parts & Labor	Compressor Parts and Labor – 10 Years, Titanium Heat Exchanger – Lifetime
Lights	1 Year	IBLITS - 60 Days INTELLIBRITE 56 White LED Lights – 2 Years
Single and Dual Speed Pumps	1 Year	SUPERLO & SUPERMAX VS Variable Speed Pumps – 2 Years
Variable Speed Pumps	3 Year	INTELLIFLO & INTELLIPRO (Part # 01018 & P66V54H-209L) Variable Speed Pumps – 2 Years INTELLIFLO 2 VST & INTELLIPRO 2 VST Variable Speed Pumps – 3 Years?
Sanitizers	1 Year	BIOSHIELD UV Sterilizer – 2 Years UV Quartz Sleeve – 1 Year
White Goods and Water Features	1 Year	Aboveground Systems
Automatic Pool Cleaners?	1 Year	Suction Seal, Foot Pad, Wings, Bumper Strap, Seal Flaps – 1 Year Brushes, Climbing Rings, Cartridge Filters – 60 Days
INTELLICHLOR Salt Chlorine Generator (w/o power center)	2 Year	Refer to product specific warranty card for REBEL and WARRIOR warranty terms (packaged with cleaner)
Maintenance Equipment/Replacement Parts (w/o power center)	60 Days	Qualified Installation NOT Required (Product Registration & Sales Receipt only)
PRODUCT CATEGORY	WARRANTY LENGTH	WARRANTY EXCEPTIONS
ACU-TROL AK Color and Accessories	1 Year	ACU-TROL Equipment Repairs – 60 Days (For Non-Warranty Repairs)
ACU-TROL Commercial Controllers	5 Years	
ACU-TROL Commercial pH or ORP Probes	2 Years	
ACU-TROL Electronic Modules	5 Years	
INTELLICHLOR (IC60) Commercial Salt Chlorine Generator (w/o power center)	15,000 Operating Hours OR 2 Years	
Heat Pumps	2 Year Parts & Labor	Compressor Parts and Labor – 10 Years, Titanium Heat Exchanger – Lifetime
STARK Commercial Filters	15 Years	
THS Series Commercial Filters	10 Years	

Products used in commercial applications have a 1 Year warranty. See below for warranty exceptions.

For warranty purposes, a commercial facility is defined as any facility other than a single family dwelling.

### Exceptions that may result in denial of a warranty claim:

- Damage caused by careless handling, improper repackageing, or shipping.
- Damage due to misapplication, misuse, abuse or failure to operate equipment as specified in the owner's manual.
- Damage caused by failure to install product modifications or failure to use Pentair original replacement parts.
- Damage due to unauthorized product modifications or failure to use Pentair original replacement parts.
- Damage caused by negligence, or failure to properly maintain products as specified in the owner's manual.
- Damage caused by failure to maintain water chemistry in conformity with the standards of the swimming pool industry for any length of time.
- Damage caused by water freezing inside the product.
- Accidental damage, fire, acts of God, or other circumstances outside the control of Pentair.

<sup>1</sup> Qualified installer's invoice is not required if product does not require professional installation in order to receive extended warranty.  
<sup>2</sup> Three year extended warranty is only applicable to pumps purchased from a retail store (brick and mortar), pool builder or pool service company. Pumps purchased online (the internet) will only receive a 30/60 Day limited warranty.  
<sup>3</sup> Automatic Cleaners purchased in the USA from entities outside the USA do not qualify for any USA programs including warranty, trade-in or rebate programs.  
1620 HAWKINS AVE., SANFORD, NC 27330 • 10951 W. LOS ANGELES AVE., MOORPARK, CA 93021  
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## PRODUCT WARRANTY REGISTRATION CARD

Please detach along dotted line and mail this section. Keep the warranty card for your records.



Please promptly complete your product registration. In the unlikely event we must notify you of safety modifications to your product, under the Consumer Product Safety Act, this will allow us to communicate with you quickly. Incomplete or missing information such as your serial number will prevent your product from being registered. Your Limited Warranty is attached to this card. Please detach and review thoroughly so you are familiar with the terms of your warranty coverage. Please keep in a safe place.

### TO RECEIVE EXTENDED WARRANTY: 1. REGISTER YOUR PRODUCT AND PROVIDE 2. SALES RECEIPT & 3. QUALIFIED INSTALLER'S INVOICE WITHIN 60 DAYS OF INSTALLATION.

#### TWO WAYS TO COMPLETE YOUR PRODUCT WARRANTY REGISTRATION:

- ONLINE:** visit [www.pentairpool.com/pool-owner/warranty](http://www.pentairpool.com/pool-owner/warranty) to complete registration, upload sales receipt and installer invoice (best for registering multiple products).
- BY MAIL:** Complete this card and attach sales receipt, and installer's invoice.

### 3 PURCHASE & QUALIFIED INSTALLER INFORMATION

Please attach a copy of the sales receipt and qualified installer's invoice to this card as proof of qualified installation and purchase.

- Be sure your documents include the following purchase and installation information:
- Company name and location of purchase
  - Date of purchase
  - Name, location, and phone number of installer
  - Date of installation

### 1 PRODUCT INFORMATION

Serial Number(s): \_\_\_\_\_

Product Name(s): \_\_\_\_\_

This product:  Replaced an existing unit  Did not replace an existing unit (New)

Where did you purchase your Pentair product(s)?

Pool Builder  Pool Store  Pool Service Co.  Mail Order  Internet  Other

### 2 POOL OWNER INFORMATION

Pool Type:  Inground  Inground Pool/Spa Combination  Aboveground  Spa Only

Name: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Phone: \_\_\_\_\_ Email: \_\_\_\_\_

I do not wish to receive promotional emails or surveys from Pentair.

ALL INFORMATION REQUESTED ABOVE OR ONLINE IS REQUIRED IN ORDER TO RECEIVE AN EXTENDED WARRANTY

<sup>1</sup> A qualified installer's invoice is not needed if your product does not require professional installation in order to receive an extended warranty. See Extended Warranty for details.

NO POSTAGE  
NECESSARY  
IF MAILED  
IN THE  
UNITED STATES



**BUSINESS REPLY MAIL**  
FIRST-CLASS MAIL PERMIT 8 FARMINGTON MO

POSTAGE WILL BE PAID BY ADDRESSEE

**PENTAIR WATER POOL AND SPA, INC.**  
**PO BOX 1228**  
**FARMINGTON MO 63640-9852**



FOLD IN HALF AND SEAL FOR MAILING



TO OBTAIN AN EXTENDED WARRANTY, PLEASE SEE THE FIVE (5) OPTIONS BELOW:

- A) **One (1) Year Warranty:** Pentair warrants certain products listed in the extended warranty section to be free from defects in material and/or workmanship for a period of one (1) year from the original date of installation on a single product if installed by a qualified installer. Products must be registered within sixty (60) days of installation at [www.pentairpool.com/pool-owner/warranty](http://www.pentairpool.com/pool-owner/warranty).
- B) **Two (2) Year Warranty (Heaters, Intelliflo® [P/N 011018] and Intelliflo® [P/N P66V54H-209L] Variable Speed Pumps):** Pentair warrants these products to be free from defects in material and/or workmanship for a period of two (2) years from the original date of installation on a single product if installed by a qualified installer. Products must be registered within sixty (60) days of installation at [www.pentairpool.com/pool-owner/warranty](http://www.pentairpool.com/pool-owner/warranty).
- C) **Three (3) Year Warranty for Intelliflo and Intelliflo Variable Speed Pumps not specifically mentioned above in option "B":** Pentair warrants these products to be free from defects in material and/or workmanship for a period of three (3) years from the original date of installation if installed by a qualified installer. Products must be registered within sixty (60) days of installation at [www.pentairpool.com/pool-owner/warranty](http://www.pentairpool.com/pool-owner/warranty).
- D) **Three (3) Year Warranty for Intelliflo 2 VST and Intelliflo 2 VST Variable Speed Pumps:** Pentair warrants these products to be free from defects in material and/or workmanship for a period of three (3) years from the original date of installation if installed by a qualified installer. Products must be registered within sixty (60) days of installation at [www.pentairpool.com/pool-owner/warranty](http://www.pentairpool.com/pool-owner/warranty). Pumps purchased online (via the internet) will be ineligible for the extended three (3) year coverage on bundled products defined in option "E" below. Intelliflo 2 VST and Intelliflo 2 VST pumps purchased in this manner will receive a sixty (60) day warranty only.
- E) **Three (3) Year Warranty on Selected Bundled Products:** This applies to purchases and qualified installations of a minimum of a pump and filter, and one or more of the following: heater, heat pump, control system, automatic cleaner, lighting, salt chlorine generator or UV sterilizer. \*Note: Bundled products must be purchased on the same invoice and installed at the same time. Pentair warrants these products to be free from defects in material and/or workmanship for a period of three (3) years from the original date of installation if installed by a qualified installer. Products must be registered within sixty (60) days of installation at [www.pentairpool.com/pool-owner/warranty](http://www.pentairpool.com/pool-owner/warranty). If any product within a bundle is ineligible for the bundled warranty coverage then all products within the same bundle will be disqualified from receiving the three (3) year extended coverage for bundled products.

- The above extended warranty is applicable to the original owner only, beginning on the date of installation and is not enforceable by any third party. Proof of purchase and date of installation by a qualified installer will be required to register a warranty claim.
- **Warranties by others:** Some Pentair products incorporate components manufactured by other manufacturers. Some of these manufacturers provide warranties in addition to the warranty provided by Pentair herein. In all such cases, a copy of the third party manufacturer's warranty will be provided with the product. To the extent protection provided under any such third party warranty exceeds the Limited Warranty provided herein, the Customer will have to contact the specific manufacturer for the additional protection.

**Pentair Warranty Obligations**

Should a defect in workmanship and/or material in any item covered by this warranty become evident during the term of the warranty, then upon the customer following the procedures set forth below, Pentair will, at its sole option, repair or replace such product or part of equal value, in lieu of repair.

Pentair is not, however, responsible under this warranty for any cost of shipping or transportation of the product or parts thereof to or from the Technical Service Department. Also, Pentair is not liable for any loss of time, inconvenience, incidental expenses such as telephone calls, labor or material charges incurred in connection with the removal or replacement of the equipment, or any other incidental or consequential damages.

The above mentioned warranties are void if the product is repaired or altered in any way by any persons, agents or representatives other than those authorized by Pentair. Expandable including, but not limited to refrigerant, recovery of refrigerant, or transportation for components are not covered under this limited warranty. Reasonable vehicle trip and evaluation charges may be assessed by a Pentair service representative.

**No Other Warranties**  
To the maximum extent permitted by applicable law, Pentair disclaims all other warranties, either expressed or implied, including, but not limited to, implied warranties of merchantability and fitness for a particular purpose, with regard to the product(s), part(s) and/or any accompanying written materials.

**Procedure for Obtaining Performance**

In order to obtain the benefits of this warranty, the consumer who made the original retail purchase must contact the Pentair Technical Service Department as soon as possible after discovery of the product related issue, but in no event later than the expiration date of the respective warranty periods provided herein. Upon receipt of this communication, Pentair will promptly notify the customer of the address to which the product may be shipped. The customer shall then ship the product, freight prepaid, to the address indicated, together with a "RETURN GOODS AUTHORIZATION" form obtained from Technical Service and a brief description of the problems encountered. Unauthorized returns will not be accepted. Freight must be prepaid by customer.

**Warranties or Representations by Others**

No third party has any authority to make any warranties or representation concerning Pentair or its products. Accordingly, Pentair is not responsible for any such warranties or representations.

**Other Rights**

This warranty gives you specific legal rights and you may also have other rights, which vary from state to state.

**Sole Warranty**

Supersedes all previous warranty publications.



**LIMITED  
WARRANTY**