

DiablerieTM

To start a return, you can contact us at hello@diablerieshop.com. Please send all returns/exchanges to 235 Lawrence Street, Apt. 2, New Haven, CT, 06511, United States.

Name: _____

Order #: _____

Email: _____

Date of order: _____

Address: _____

Return or exchange (check only one)

City/State/ZIP _____

Reason for return

A. Defective	B. Wrong Item	C. Too Large	D. Too Small	E. Other
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If "Other," please explain: _____

Item	Size	Qty	Reason Code

Return/Exchange Policy:

- All return/exchange requests must be made within 30 days of the purchase date.
- To be eligible for a return, your item must be in the same condition that you received it, unworn/unused, unwashed, undamaged, with tags, and in its original packaging.
- All returns require the inclusion of the Diablerie Return/Exchange Form and the original packing slip. The form must be filled out and a reason code must be included. ****No exceptions.****
- Original items must first arrive at our location before the new items can be sent out.
- We do not refund original shipping fees and/or return costs for return/exchange items.
- Diablerie reserves the right to refuse return/exchange requests that do not meet the requirements listed above.
- Unfortunately, we cannot accept returns on sale items or gift cards.

Refund Policy:

- A refund may be requested for defective, damaged, or incorrect purchase items.
- Please include the packing slip form with your return and provide reason code.
- Original items must first arrive at our location before refund is issued.
- Please allow up to 15 business days for the amount to show up on your account after the refund has been processed.
- Diablerie reserves the right to refuse refund requests that do not meet the requirements listed above.