



RETURN & EXCHANGE FORM

Refund or Replacement of Damaged or Defective Items.

Use this form for jackets, vests, chaps, corsets, rain coats, gloves, shoulder bags, saddle bags, arm bags, and tool bags.

IMPORTANT NOTE!

For returns or exchanges for the items listed above, please complete this form and email it to karlamotor@aol.com, or fax it to 407-290-5775.

Do not ship back any returning items until one of our representatives contacts you to provide the correct returning shipping address or additional instructions.

For further questions or to confirm we received your request, you may also call us at 407-290-8777.

RETURN POLICY

Unused / unworn merchandise may be returned or exchanged within 14 days of the purchase date. All items must be returned in original condition and with tags attached to ensure refund. You can expect a refund in the same form of payment originally used for the purchase, **within 14 days of our receiving the returned item**. Clearance items are not included in this return policy and are non-refundable. Under no circumstances we will accept items that are not on this form.

Important Note: MotorcycleRallyUSA.com cannot handle returns or exchanges of purchases made at any of our biker event tents.

SHIPPING FEES

Merchandise purchased from MotorcycleRallyUSA.com has to be returned by mail. Shipping and handling fees are not refundable. **A 20% restocking fee applies to returns and exchanges on these items.** You will need to pay for return shipping, but MotorcycleRallyUSA.com will ship any exchanged merchandise free of charge. **Packages must be shipped with a tracking number. MotorcycleRallyUSA.com will not be held responsible for items lost in route.**

Name	
Order #	
Item Description	
Email Address	
Phone #	

Reason for Return

Sizing

- Too small
- Too big
- Ordered wrong size

Quality

- Quality unsatisfactory
- Defective construction
- Finish unacceptable

Satisfaction

- Did not like styling
- Did not like material
- Color not as described

Service

- Wrong item shipped
- Wrong item pictured
- Shipping damaged

Other: _____

Shipping

This form MUST be included in the box you are shipping. Make sure to make a copy for your records.

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