

SHEYAXA

SMART SCALE

User Manual



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Caution

Safety precautions:

When using digital scale, certain basic safety precautions must be followed, including the following:

1. The Bluetooth scale should not be used to diagnose or treat any medical condition. You should consult a doctor when undertaking any diet or exercise programme.
2. If you are pregnant or have a pacemaker or other internal device, you should not over rely on the data provided by this product. All data is for reference and is not a substitute for advice from a licensed health care professional.
3. If the scale malfunctions, first check the batteries and replace it if needed.
4. Check the device before each use. Do not use the device if damaged. The continuous use of a damaged unit may cause injury or improper results.

Note:

1. Scale is a high-precision measuring device. Never jump or stamp on the scale or disassemble. Please handle the scale carefully to avoid breakage.
2. Place the scale on a hard, flat surface during use. Using the scale on a soft surface like carpet or linoleum may affect the accuracy of the scale readings.
3. To ensure weighing accuracy, please gently step on the scale to wake it up and wait at least 10 seconds before weighing on the scale. You must also wake up the scale if it has been moved.

Take your measures at the same time each day to ensure the most accurate results.

4. When not in use, please remove the batteries and place the device in a dry room and protect it against extreme moisture, heat, lint, dust and direct sunlight. Never place any heavy objects on the equipment.
5. Before using the scale, make sure you have entered all your personal data through the HEYAXA app.
6. Use the scale while barefoot. The scale cannot measure the body fat percentage if you're wearing shoes or socks.
7. Make sure your feet are dry before weighing yourself.
8. This scale is not waterproof; never immerse the scale in water. To clean the surface, use a damp cloth or glass cleaner. Do not use soap or other chemicals.
9. The minimum body scale starts at 3KG, which is not suitable for weighing objects smaller than 3KG.
10. Each time it is enabled, the first data is the Wake-up function, the second and third data shall prevail.
11. When the human body scale (including Bluetooth scale) is placed on the ground to display the weight of 1.3KG or 1.7KG, it is the weight of the scale itself, which is a normal phenomenon. Wait for the number to return to zero and then step on to measure your weight.

Specifications

Size: 280x280x18mm

Capacity: 180 kg/396lb

Batteries: 3*1.5V AAA

Division: 50g/0.1lb

Unit: kg / lb / st

Accuracy Range

60kg:±0.3kg	120kg:±0.4kg	180kg:±0.5kg
132lb:±0.66lb	264lb:±0.88lb	396lb:±1.1lb

Trouble shooting

Functioning normally

No display

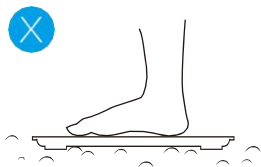
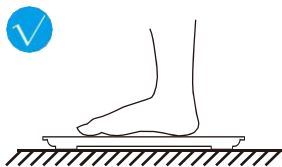
Change battery

Calibrating

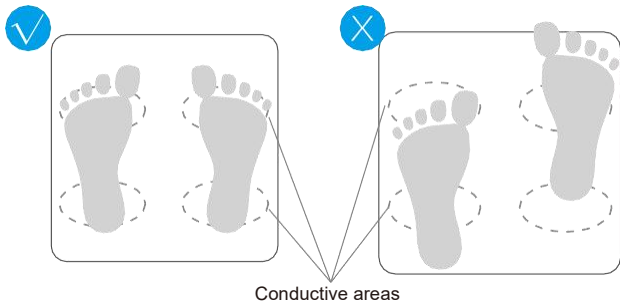
Change battery

Overload

For body weight: Place the scale on an even surface and wait at least 10seconds before stepping on the scale. The reading should display 0.0 kg before stepping on.



For body fat and other body composition analysis: Stand straight on scale and uniformly touched the electrodes with bare and dry feet as shown below.



Operating instructions

The Bluetooth Scale can connect with your mobile phone (Android 4.4+ & IOS 9.0+) or iPad via Bluetooth 4.0. Download the “HEYAXA” app free from the Apple Store or Google Play.

INSTALL THE APP



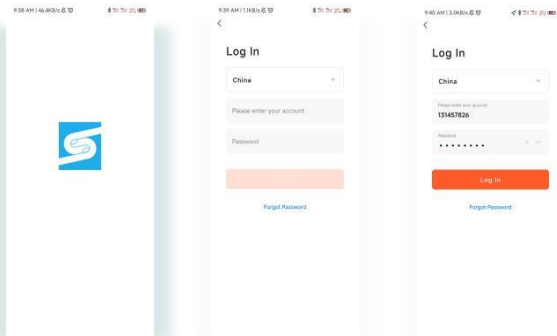
- 1 Scan the QR Code or download the HEYAXA app from the Apple Store or Google Play.
- 2 Download and install the HEYAXA app on your device.
- 3 The App icon will appear on your phone or tablet after the installation is completed.

INSTRUCTIONS FOR USE

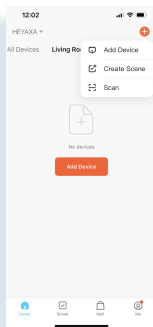
- 1 Open the HEYAXA app on your device.
- 2 Register your account by email or login with social media account.
- 3 Add your personal data and confirm.

Step 1 Register and complete user information

1. Welcome 2. Register with Mailbox 3. Fill details



4. Add device

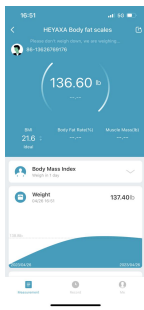
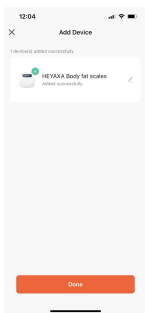


5. Finding device



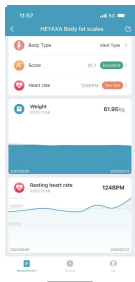
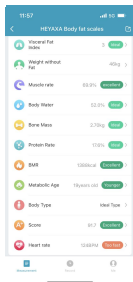


6.Connecting

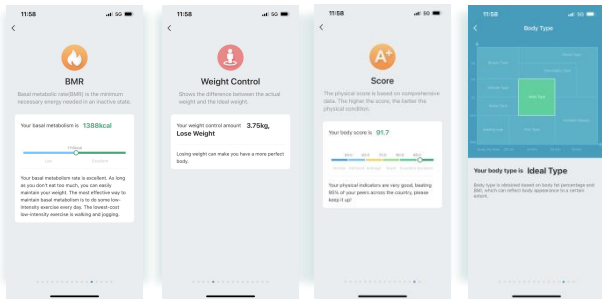


7.Start using

Step 2 Weighing 19 body data



Step 3 View the test result



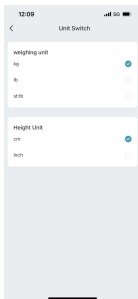
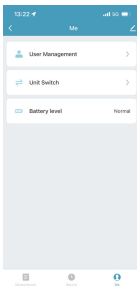
Step 4 Other function

1.Me

2.User Management

3.Unit Switch

4.Record



Create / Manage Members

Open Me and select User Management to manage and create the member. Choosing the corresponding member is to edit the basic information, and choosing “+” to create member information: gender, birthday, height and target weight. These information is used for the calculation, analysis and judgment of the data please fill in carefully. Note: The Administrator is the unique identification between the user and the main account, which cannot be modified or delete.

FAQ&Feedback

Any comments or suggestions, you can use this feature to tell us and help us improve the product and app and make it better. You can describe the problem in as much detail as possible, adding corresponding pictures or videos. The programmers and product development team can restore the problem and fix it faster after receiving the feedback.

Contact Email

If you are not satisfied with a HEAXA product, please do not hesitate to contact us at: support@heyaxa.com.

Our customer service will deal with your problem within 24 hours.