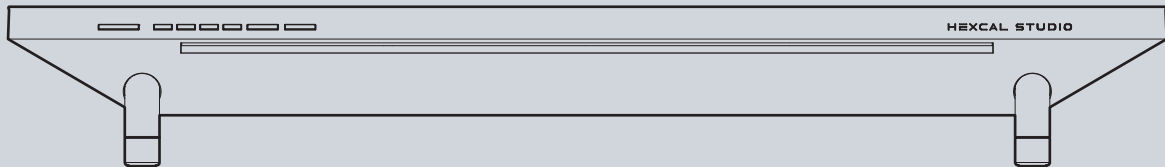


HEXCAL STUDIO™

User Manual



Presented by Hexcal Indoor Systems, a Hexcal™ Company

IMPORTANT SAFETY INSTRUCTIONS

WHEN USING AN ELECTRICAL FURNISHING, BASIC PRECAUTIONS SHOULD ALWAYS BE FOLLOWED, INCLUDING THE FOLLOWING:

Read all instructions before using this furnishing.

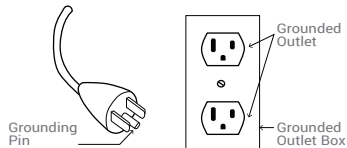
The Hexcal Studio contains high-tech, sensitive components; therefore, please ensure that the product is not dropped. Do not paint, burn, or disassemble your Hexcal Studio. If your product is damaged through misuse or abuse, it will not be covered under your warranty.

WARNING: TO REDUCE THE RISK OF BURNS, FIRE, ELECTRIC SHOCK, OR INJURY TO PERSONS:

- WARNING: Risk of Electric Shock – Connect this furnishing to a properly grounded outlet only. See Grounding Instructions.
- Each surface intended to support a load shall have a corresponding statement in the user instructions specifying the maximum intended load for that surface in pounds (kilograms)
- WARNING: Risk of instability, 'Cover' Max 101 lbs load, 'Upper main frame' 22 lbs load.
- WARNING: Risk of fire and shock, Use only SJT type 14 AWG cord.

GROUNDING INSTRUCTIONS:

This product is for use on a nominal 120-volt circuit and has a grounding plug that looks like the plug illustrated below. Make sure that the product is connected to an outlet having the same configuration as the plug. No adapter should be used with this product.



- Always unplug this furnishing from the electrical outlet before cleaning, servicing, putting on or taking off parts.
- Never operate this furnishing if it has a damaged cord or plug, if it is not working properly if it has been dropped, damaged, or exposed to water. Return the furnishing to a service center for examination and repair before operating again.
- Keep the cord away from heat and don't block air openings. Keep the air openings free of lint, hair, and the like.
- Never drop or insert any object into any opening.

- To disconnect, turn all controls to the off position, then remove the plug from the outlet.
- In case of an emergency: immediately remove the plug from the power socket.

Make sure that the voltage of the power source is the same as that specified on the rating plate. The use of an incorrect connection voids the warranty.

- Protect the product from direct sunlight effect, prolonged water splash, and humidity.
- Children and adults should not use the product as a toy.
- Keep the product and its cord out of reach of children under 10 years of age.

- This product may be used by children of at least 10 years of age, as long as they are supervised and have been given instructions about using the product safely and are fully aware of the dangers involved. Assembling, cleaning, and user maintenance shall not be made by children unless they are older than 10 years and are supervised by an adult.
- Close supervision is necessary when this display is used by, or near children, or disabled persons.
- Keep the cord away from heat and dampness.

- The manufacturer accepts no responsibility and the warranty will not apply for any commercial use, inappropriate handling or use of the product, damage resulting from use for other purposes, faulty operation, non-professionals' repair, or failure to comply with the instructions.

- Do not use outdoors.

- Use this furnishing only for its intended use as described in these instructions. Do not use attachments not recommended by the manufacturer.

- Do not operate where aerosol (spray) products are being used or where oxygen is being administered.

- Do not pull the cord over sharp edges, clamp it, or allow it to hang down.

- If the supply cord or the plug are damaged, they must be replaced by the manufacturer, its service agent, or similarly qualified persons, in order to avoid all risks.

- Never touch the cord with wet hands.

- Before cleaning and servicing, remove the plug from the main socket and let the appliance cool down.

- Electricity and water together are dangerous and can lead to fatal electrical shocks.

- Never immerse the product or any part of it in water or other liquid.

- To clean Hexcal Studio, use only clean cleaning tools.

- Do not use any strong cleaning agent or solvent cleaner. Use a damp cloth and mild cleaning agent to clean the surface of the product.

- Always place it on a horizontal, stable, and even surface. The surface must be resistant to heat and fluids, like water, coffee, tea, etc.

- The appliance should avoid severe vibration.

- The product shall not be placed in an enclosed space, such as a cabinet, when in use.

- Hexcal is not responsible for any data loss or device damage through misuse or abuse.
- Disconnect the product from the mains when not in use for a long period. Disconnect by pulling out the plug and not by pulling the cord itself or the cord may become damaged.
- Make sure all the other devices connected to the product are shut down before disconnecting the appliance from the mains.
- Never leave the product unattended during operation.
- Do not look directly into the light source provided by this product.
- Do not lift the product unless all the devices and items on the product are removed.

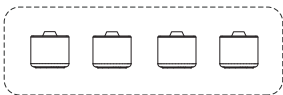
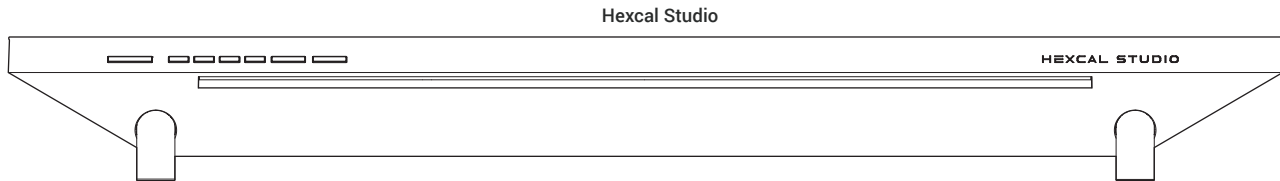
- The product should be placed on a suitable, stable, long enough surface which should be at most 1 meter (3.3 ft) from the ground.
- The product and its cord should be against the wall to avoid tripping and moving the devices and items placed on the product.
- Hexcal Studio is a delicate, high-tech product, so please use it with gentle manners and keep it out of extreme environments.
- Do not disassemble the product unless supervised by an authorized specialist.
- A damaged product can cause electrical shocks, burns, and fire.

- All Hexcal products pass stringent controls. Reliability tests under practical conditions are performed on randomly selected units. This can show traces of any previous use.

If in doubt or for further advice, please visit *hexcal.com*.

Please save these instructions, and refer to them when needed.

In the Box



Extension Feet (Hidden)

Extension feet are hidden inside the Studio's chamber. Please see **First Time Use** on p.11 for more details.



X1

USB-C to USB-A Firmware Upgrade Cable

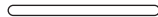
Please see **Firmware Upgrade** on p.28 for more details.



X2

USB-A to USB-A Data Bridging Cable

Please see **Data Bridging** on p.22 for more details.



X8

Reusable Cable Strap

For organizing cables inside the chamber.

Functions

FRONT VIEW

Wireless Charging Pad

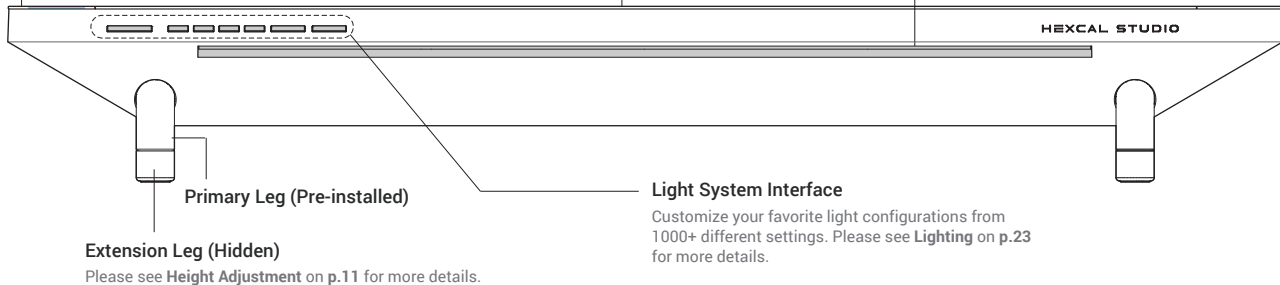
Charges up to 2 devices simultaneously. Please see **Wireless Charging** on p.20 for more details.

Detachable Aluminum Surface

Detach to access cord chamber. Please see **First Time Use** on p.11 for more details.

Task Lighting Bar

Creates immersive and shadowless light field. Please see **Lighting** on p.23 for more details.



Primary Leg (Pre-installed)

Extension Leg (Hidden)

Please see **Height Adjustment** on p.11 for more details.

Light System Interface

Customize your favorite light configurations from 1000+ different settings. Please see **Lighting** on p.23 for more details.

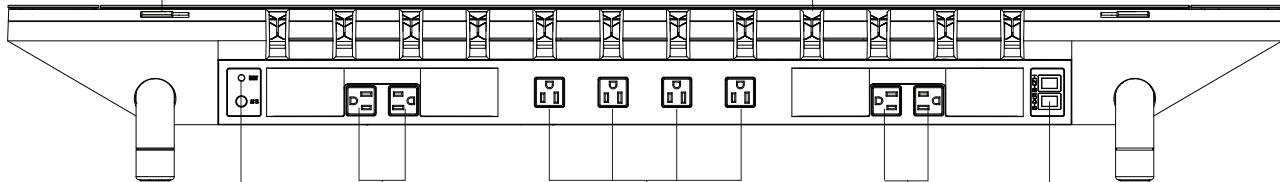
BACK VIEW

Surface Lock (Left&Right)

Prevent the aluminum surface from slipping when devices are plugged. **Please ensure both locks are locked before using the devices (See First Time Use on p.11 for more details).**

3D Cord Organization System

For advanced cable organization. Please see **Cord and Accessory Management** on p.16 for more details.



OCP Reset Button

Please see **Over Current Protection** on p.19 for more details.

Horizontal Sockets

Vertical Sockets

Horizontal Sockets

Isolated Power Supply System

INT - controls the power supply for Studio's internal functions; EXT - controls the power supply for user devices. **Please ensure both buttons are pushed for full device functionality.**

TOP VIEW

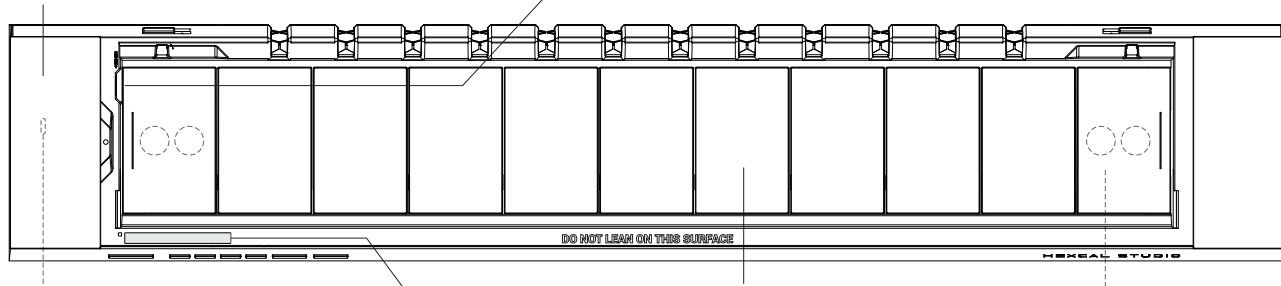
(AFTER REMOVING THE ALUMINUM SURFACE)

Wireless Charging Module

Capable of charging two devices simultaneously. Please see **Wireless Charging** on p.20 for more details.

Bridging Ports

Bridge devices inside the chamber to the external USB slots. Please see **Data Bridging** on p.22 for more details.

**Firmware Upgrade Port (Hidden)**

Must remove the wireless charging module before using it. Please see **Firmware Upgrade** on p.28 for more details.

Unique Serial Number

For further device information and warranty. Please see **Activate and Extend Your Warranty** on p.30 for more details.

Thermal-Resistant Cushion Pads

Prevent slipping and optimize thermal performances inside the chamber.

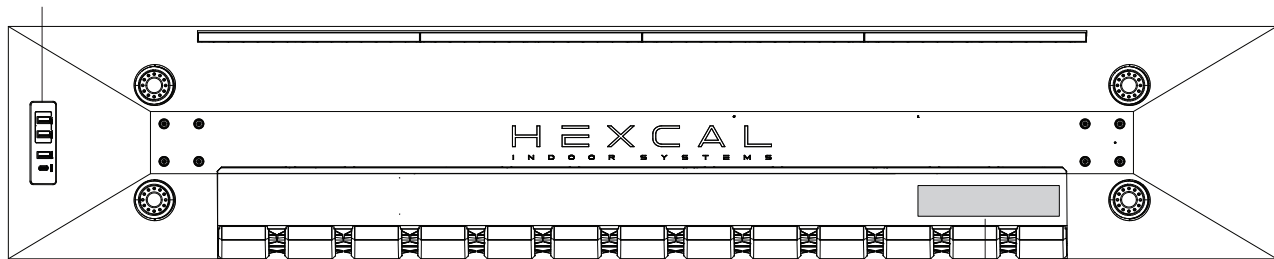
Extension Feet Compartment

Please see **First Time Use** on p.11 for more details.

BOTTOM VIEW

Quick Charging and Data Bridging Ports

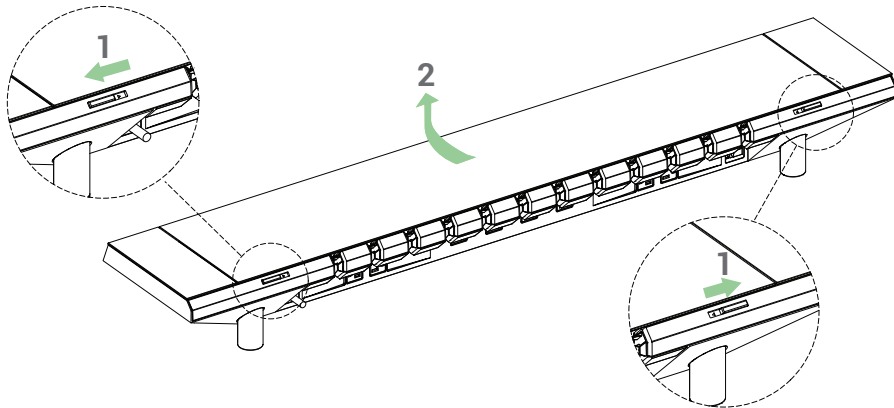
Offer fast charging ports and bridging ports for user devices. Please see **USB Ports** on p.21 and **Data Bridging** on p.22 for more details.



Device Information Tag

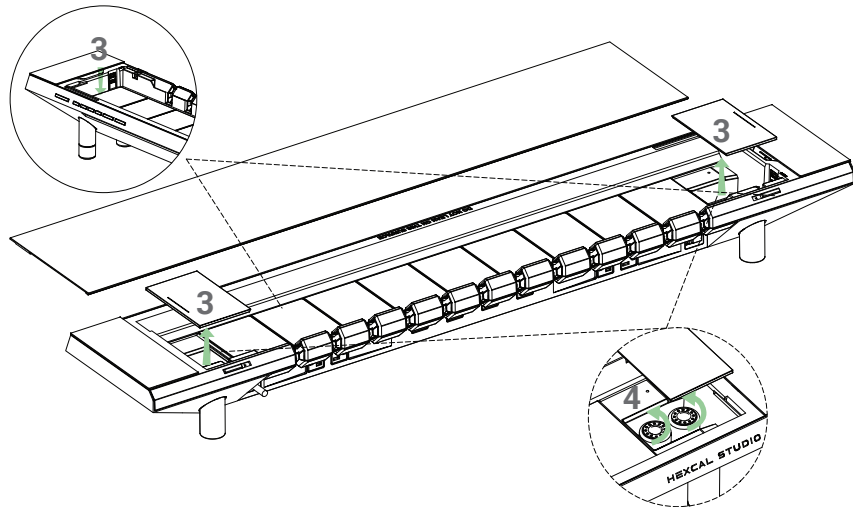
Model and safety information is here.

First Time Use / Height Adjustment



- 1** **Unlock both surface locks.**
Slide the locks outward to unlock.

- 2** **Remove the surface.**
Gently slide the surface out until it hits the stopper, then lift it out of the rail and put it aside.



3

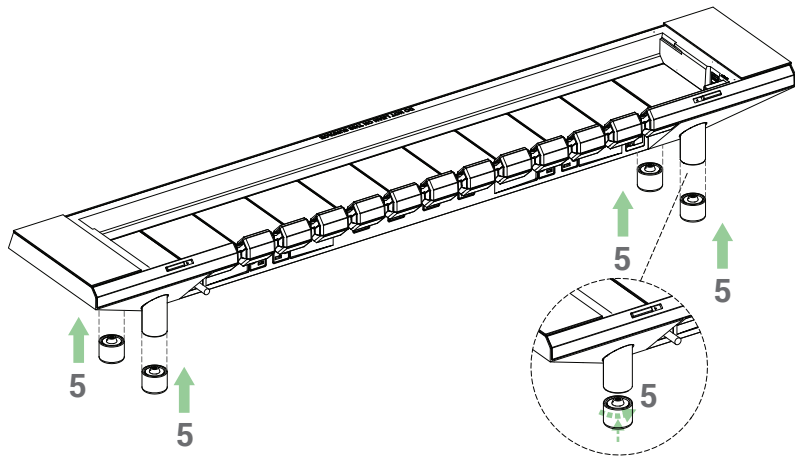
Find the extension feet.

Press and remove the magnetic compartment caps on both sides to find the extension feet.

4

Detach the extension feet.

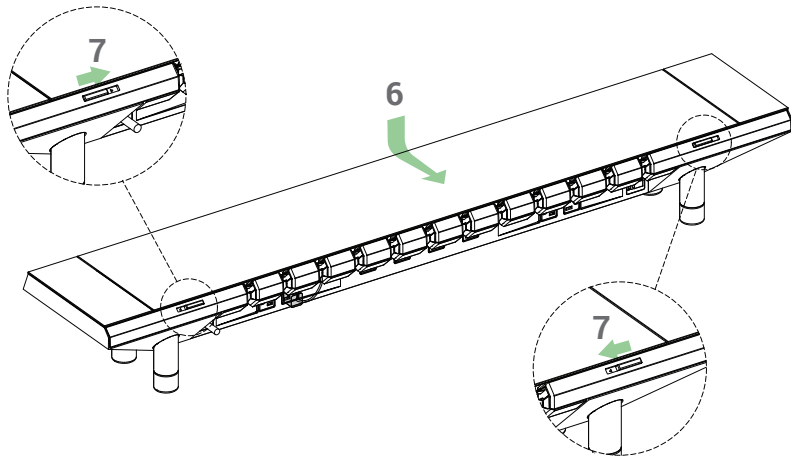
Rotate the feet counter-clockwise to detach them from the body.

**5****Attach the extension feet.**

Rotate the extension feet counter clockwise to fix them on the main feet.

Make sure the devices and equipment are disconnected and removed from the surface before adjusting the height.

You can increase the height of the Studio even more by adding Middle Extension Feet (not included by default, must purchase separately). Please check hexcal.com for more information.



6

Slide the surface back to the deck.

Slide the surface gently along the rails on the deck to seal the chamber.

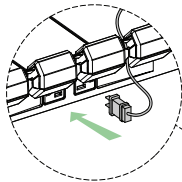
7

Lock the surface.

Slide both surface locks inward and double-check if the surface is properly secured.

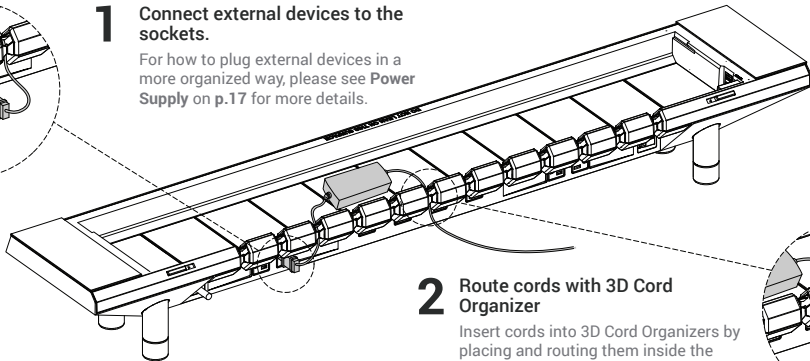
If you have a problem with locking the surface, please (a) clear any blockage in the chamber if it has any, and (b) slide the surface slowly and horizontally to ensure it is properly positioned into both bolt holes on the deck body.

Cord and Accessory Management



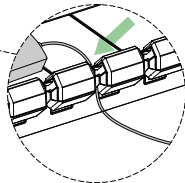
1 Connect external devices to the sockets.

For how to plug external devices in a more organized way, please see **Power Supply** on p.17 for more details.



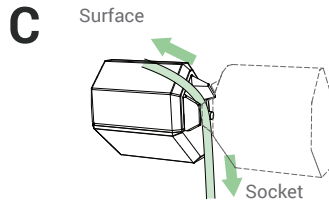
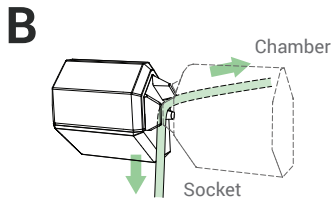
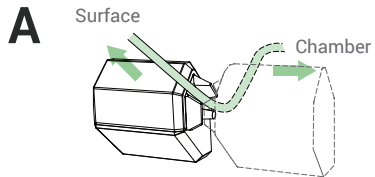
2 Route cords with 3D Cord Organizer

Insert cords into 3D Cord Organizers by placing and routing them inside the chamber. Please see next page for more info.

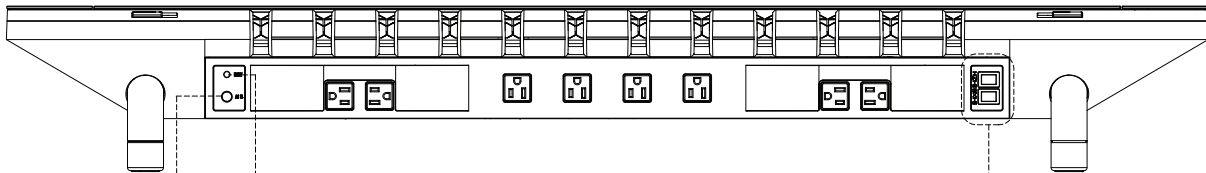


3D Cord Organization System

3D Cord Organization System is Hexcal's patented design. It guides the cables in optimal directions to prevent kinking and organizes them in your preferred order.



Power Supply

**1**

Ensure the RESET button is pressed by factory default.

For more information please see **Over Current Protection** on p.19.

2

Plug the Studio to the wall power
Input: 120V/12A/60Hz.

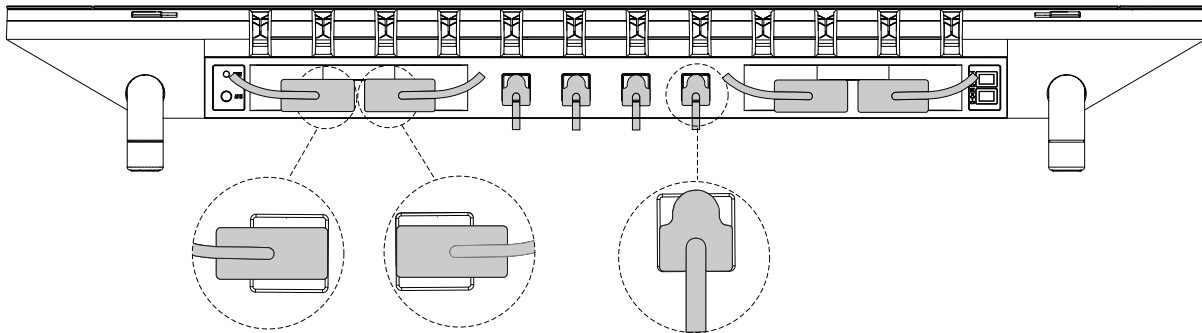
3

Press both buttons to access full functions.

INT - controls the power supply for Studio's internal functions.
EXT - controls the power supply for user devices.

- 4** Insert plugs/adaptors into different types of sockets.
Horizontal Sockets - designed for accommodating large adaptors.
Vertical Sockets - designed for general plugs.

WARNING: The Studio supports up to 1,440W (120V/12A) overall power supply. Exceeding wattage limit may trigger over current protection mechanism (See p.19 for more details).



Over Current Protection (OCP)

1 RESET Button will be released automatically when it detects an over current circumstances on the system.

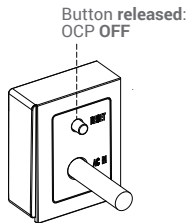
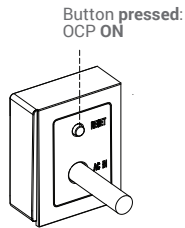
When a short circuit happens, the Studio automatically breaks the circuit to protect your devices from further damage. In this scenario, the RESET button will be released.

2 Disconnect all devices, diagnose, and eliminate short circuit circumstances.

Disconnect all devices and identify and eliminate the cause of the short circuit.

3 Push the button in to recover OCP

Push the RESET button manually to recover the OCP function, if successful, the button will remain pushed. *If the button cannot be pushed in it means short circuit circumstances still exist; DO NOT push again before eliminating all short circuit circumstances.*



Wireless Charging

Operation Standard

Simultaneously charge two devices with a maximum of 10W power each.

Suitable for all Qi-enabled devices, e.g. iPhone 13/13 Pro/13 Mini/13 Pro Max/12/SE 2020/11, Samsung Galaxy S21/S20/Note 10/S10, AirPods Pro, AirPods 2, Pixel 4 and 4XL.

Device Requirement

Device case thickness should be less than 2.5mm. Not compatible with metal cases.

Effective Area

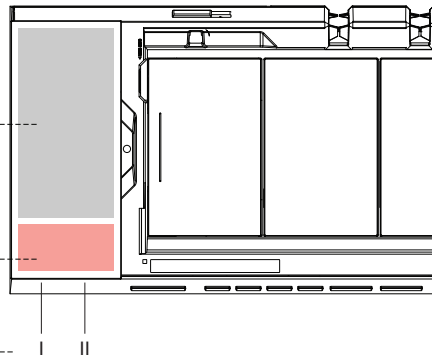
The devices should be placed within the effective area, as indicated by the grey box.

Independent Power Indicator

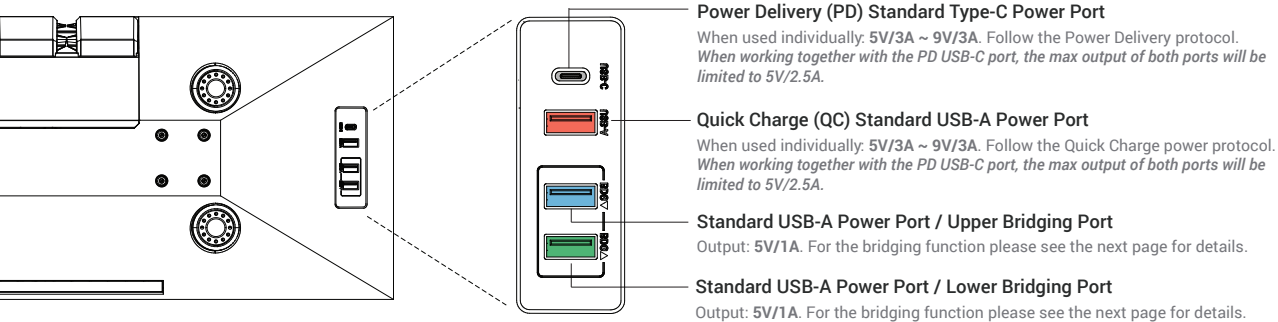
The charging status for each device can be monitored through power indicators (I/II). Indicators can only be observed when sitting in the front of the Studio.

Effective Charging Area

Non-Effective Charging Area



DC Power Ports

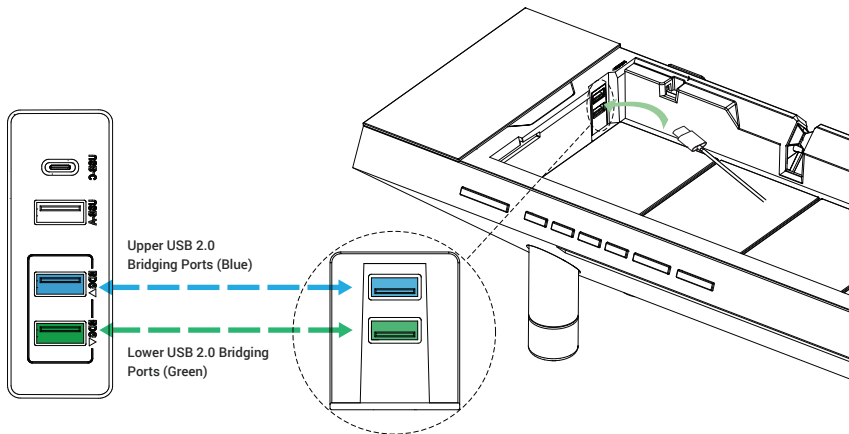


Data Bridging

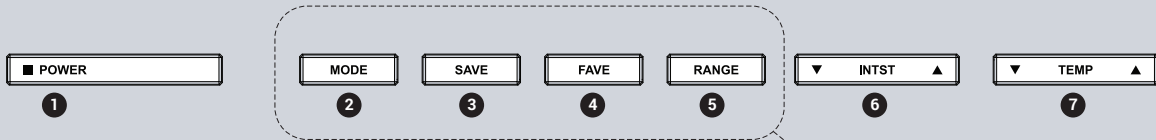
The Studio's data bridging function allows you to quickly access your devices in the chamber from the outside, such as USB transceiver, flash storage, portable hard drive, etc.

Bridging requires a strong anti-EMI (Electromagnetic interference) environment to ensure data transmission stability. **Please use Studio's dedicated bridging cable that comes with the box** (please see p.6 for more details).

Bridging may not work when the EMI environment near the chamber is too complex. Please put your bridging devices close to the port and keep other cords away from the bridging route.



Light System



1 Main Power (POWER)
Press to turn on/off the light system.

2 Preset Modes (MODE)
Press to switch between different light presets.

3 Save/Unsave Light (SAVE)
Press to save/unsave current light configuration.

4 Browse Saved Light (FAVE)
Press to cycle through saved configurations.

5 Lighting Range (RANGE)
Press to cycle through different light ranges.

6 Light Intensity (INTST)
Increase/decrease the light intensity. Clicking will temporarily enter the Configuration Interface.

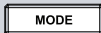
7 Light Temperature (TEMP)
Increase/decrease the light temperature. Clicking will temporarily enter the Configuration Interface. See [p.25](#) and [p.26](#) for more details.

Configuration Interface

In Configuration Interface, these four short buttons will temporarily become the intensity/temperature meter. You can click any of them to instantly quit the configuration interface.

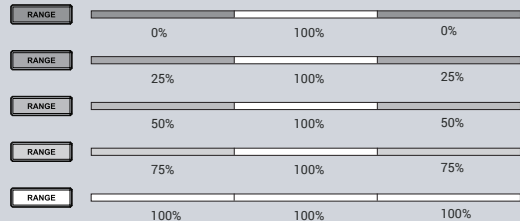
Preset Light Modes

Press the MODE button to cycle through preset lights to quickly anchor the start position to find your favorite lights from thousands of combinations.



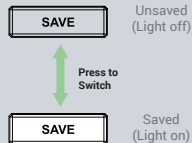
Adjust the Range

The range function allows you to control the width of the light field. The light intensity of both sides will change according to the current light configuration. The middle light bar will remain the same.



Save and Unsave Lights

The current light configuration is not saved. Press the SAVE button to save it to your favorite configurations.



The current light configuration has been saved. Press the SAVE button again to unsave it. You can find all the saved configurations in FAVE.

To use Save and Fave function, please ensure you are NOT in Configuration Mode. If you are in Configuration Mode, please press any button of MODE/SAVE/FAVE/RANGE or wait 2 seconds to exit.

Cycle Through Saved Lights

Press the FAVE button to cycle through your favorite configurations. If you want to delete a saved configuration from the list, please press the SAVE button to unsave it, and it will not appear in the next cycle.



Adjust the Light Intensity

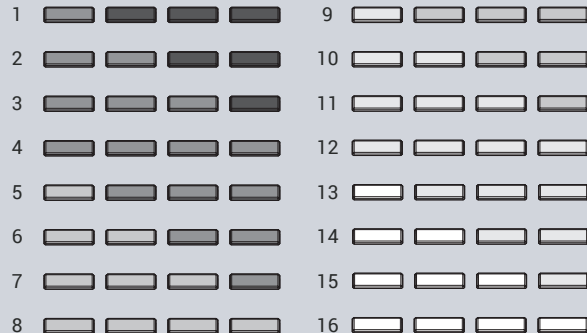
Adjust the light intensity (brightness) of the Studio's lighting system. Press the right side (▲) to increase the intensity, press the left side (▼) to decrease the intensity.



Configuration Interface

INTST and TEMP button actions will temporarily enter the configuration interface, and the four short buttons listed above will be temporarily disabled. Wait 2 seconds without any button action or press any of these four buttons to return to the general interface mode and interactive button functions.

Press (▲) or (▼) to select one of 16 incremental configuration levels.



Adjust the Light Temperature

Adjust the light temperature (warmness) of the Studio's lighting system. Press the right side (▲) to increase the temperature, press the left side (▼) to decrease the temperature.



Configuration Interface

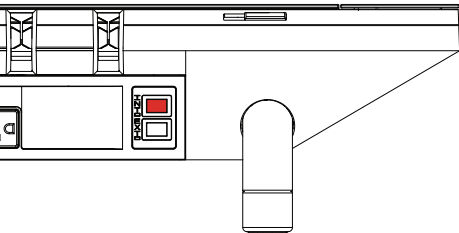
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Press (▲) or (▼) to select one of 16 incremental configuration levels.



Firmware Upgrade

The Studio is designed to be fully upgradable to optimize its performance. Please register your device with its USN (unique serial number, please see **p.30** for **USN** detail) at hexcal.com to access information about your subscription, or to extend your warranty (please see **p.30** for **Warranty** detail).



1

Shut down Studio's internal power supply. **(MUST COMPLY)**

There are two ways to shut down the Studio's power supply:

- Turn off the **INT** power switch on the back (highlighted red button in the diagram, please see **p.17** for more details) without stopping the continuous power supply to your devices.
- Unplug from the wall power. **WARNING: This operation will instantly cut all power supply to your devices.**

POWER button in the light control panel will turn off if the internal power supply is successfully shut down.

2 Uninstall the wireless charging module.

Gently unscrew the wireless charging screw by using a **3mm hex key (Allen Wrench)** (does not come with the product), slide the module outward, and lift to remove. You have to remove the Studio's top surface first to expose the screw indicated in the picture. **WARNING: Installing or uninstalling the wireless module without shutting down the Studio's internal power supply may lead to irreversible damage to the machine and immediately voids the warranty.**

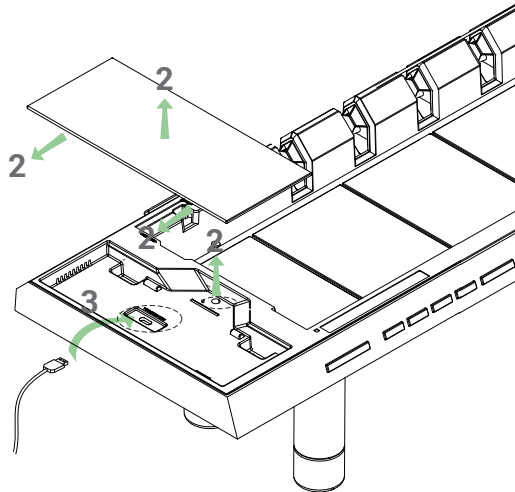
3 Connect to a computer and upgrade the firmware offered by Hexcal.

Connect the firmware upgrade cable to both the Studio and your computer, turn on the internal (INT) power supply, go to the "Firmware Upgrade" section on the hexcal.com website, and follow instructions to download latest Hexcal Studio firmware.

4 Repeat Step-1 (MUST COMPLY) and Reinstall wireless charging mode.

After successfully making the upgrade, shut down the internal power supply of the Studio and reinstall the wireless charging module back to the Studio.

WARNING: Installing or uninstalling the wireless module without shutting down the Studio's internal power supply may lead to irreversible damage to the machine and immediately voids the warranty.



Activate Your Warranty

Your Hexcal product will be covered for parts for 1 year from the date of purchase, subject to the terms of the Limited Hardware Warranty (please see next pages for more details).

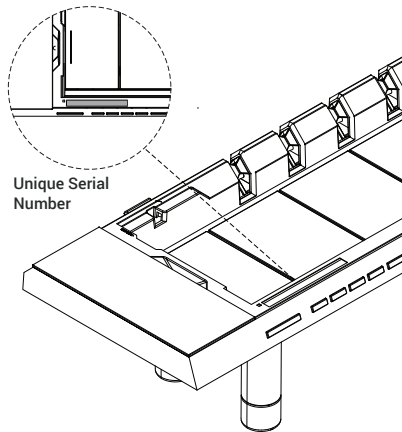
However, indispensable legal rights of the final consumer under applicable national legislation governing the sale of consumer goods are not affected by the terms of the Limited Hardware Warranty.

Registering your product with its USN (Unique Serial Number) at hexcal.com/support within the first year will activate your warranty. USN can be found in the chamber after removing the top surface (please see the diagram to the right).

If you have any questions about your Hexcal appliance, visit hexcal.com and contact us with your serial number and details of where and when you bought the appliance. Most questions can be answered through our FAQ page on the website or by sending an email to our customer service team.

Visit hexcal.com/support for help, general tips, and useful information about Hexcal. Enjoy your Hexcal product and we are happy to serve you.

Web Support : hexcal.com/support
Email Support : support@hexcal.com



Limited Hardware Warranty

Limited hardware warranty covers defects in materials and workmanship in your Hexcal brand hardware products. This warranty does not cover:

1. Non-Hexcal-branded products and accessories.
2. Problems that result, directly or indirectly, from:
 - 2.1 External causes such as accidents, abuse, misuse, or problems with electrical power.
 - 2.2 Servicing not authorized by Hexcal.
 - 2.3 Unauthorized disassembly by Hexcal.
 - 2.4 Usage that is not in accordance with product instructions.
 - 2.5 Failure to follow the product instructions or failure to perform preventive maintenance.
 - 2.6 Using accessories, parts, or components not supplied by Hexcal.
 - 2.7 Use power appliances that exceed the product limit.
3. Commercial hardware products that use, or in which have been installed, products or components that have not been provided by Hexcal.
4. Products with missing or altered service tags or serial numbers.
5. Products for which Hexcal has not received payment.
6. Normal wear and tear.

FOR COMMERCIAL CUSTOMERS (INCLUDING SMALL, MEDIUM, AND LARGE BUSINESS AND GOVERNMENT AND PUBLIC SECTOR CUSTOMERS) AND RESELLERS.

This paragraph applies if you purchase Hexcal products for resale or for commercial or professional purposes.

HEXCAL'S RESPONSIBILITY FOR DEFECTS IN MATERIALS OR WORKMANSHIP IS LIMITED TO REPAIR OR REPLACEMENT OF THE PRODUCT AS SET FORTH IN THIS WARRANTY STATEMENT. EXCEPT FOR THE LIMITED WARRANTY EXPRESSLY STATED ABOVE FOR HEXCAL-BRANDED PRODUCTS, HEXCAL PROVIDES NO WARRANTIES OR CONDITIONS, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO ANY WARRANTY OR CONDITION: (1) OF MERCHANTABILITY, MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, PERFORMANCE, SUITABILITY OR NONINFRINGEMENT; (2) RELATING TO ANY THIRD-PARTY PRODUCT OR SOFTWARE; OR (3) REGARDING BE OBTAINED FROM THE PRODUCT OR SOFTWARE. HEXCAL EXPRESSLY DISCLAIMS ALL WARRANTIES AND CONDITIONS NOT STATED IN THIS LIMITED WARRANTY. THIS LIMITED HARDWARE WARRANTY MAY BE VOIDED BY HEXCAL, AT HEXCAL'S SOLE DISCRETION, IF THIRD PARTY THAT INSTALLS PRODUCTS ON YOUR HEXCAL SYSTEM.

FOR CONSUMERS. This section applies if you purchase HEXCAL products that are normally used for personal, family, or household purposes.

THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS AND YOU MAY ALSO HAVE OTHER RIGHTS, WHICH VARY FROM STATE TO STATE, PROVINCE TO PROVINCE, OR JURISDICTION TO JURISDICTION.

HEXCAL'S RESPONSIBILITY FOR MALFUNCTIONS AND DEFECTS IN HARDWARE IS LIMITED TO REPAIR OR REPLACEMENT AS SET FORTH IN THIS WARRANTY STATEMENT.

FOR ANY INCIDENT COVERED BY THIS HEXCAL LIMITED HARDWARE WARRANTY, YOU MUST USE HEXCAL-PROVIDED PARTS AND PRODUCTS, WHICH HEXCAL WILL PROVIDE TO YOU FOR NO ADDITIONAL CHARGE.

TO THE EXTENT NOT PROHIBITED BY LAW IN YOUR STATE, PROVINCE, JURISDICTION OR COUNTRY, THIS WARRANTY AND THE REMEDIES SET FORTH ARE EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES, REMEDIES AND CONDITIONS, WHETHER ORAL, WRITTEN, STATUTORY, EXPRESS OR IMPLIED.

EXCEPT FOR THE EXPRESS WARRANTIES CONTAINED IN THIS WARRANTY STATEMENT AND TO THE EXTENT NOT PROHIBITED BY LAW, HEXCAL DISCLAIMS ALL OTHER WARRANTIES AND CONDITIONS, EXPRESS OR IMPLIED, STATUTORY OR OTHERWISE, INCLUDING WITHOUT LIMITATION, WARRANTIES OF MERCHANTABILITY, MERCHANTABLE QUALITY AND FITNESS FOR A PARTICULAR PURPOSE AND WARRANTIES AND CONDITIONS AGAINST HIDDEN OR LATENT DEFECTS. SOME STATES, PROVINCES, JURISDICTIONS OR COUNTRIES DO NOT ALLOW DISCLAIMERS OF IMPLIED WARRANTIES AND CONDITIONS, SO THIS DISCLAIMER MAY NOT APPLY TO YOU.

TO THE EXTENT SUCH WARRANTIES AND CONDITIONS CANNOT BE DISCLAIMED UNDER THE LAWS OF THE UNITED STATES, CANADA (AND ITS PROVINCES) OR OTHERWISE, HEXCAL LIMITS THE DURATION AND REMEDIES OF SUCH WARRANTIES AND CONDITIONS TO THE DURATION OF THIS EXPRESS LIMITED WARRANTY (AS REFLECTED ON YOUR PACKING SLIP, INVOICE, RECEIPT OR OTHER SALES DOCUMENTATION) AND, AT HEXCAL'S OPTION, THE REPAIR OR REPLACEMENT SERVICES DESCRIBED BELOW. SOME STATES, PROVINCES, JURISDICTIONS OR COUNTRIES MAY NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY OR CONDITION MAY LAST, SO THE LIMITATION DESCRIBED ABOVE MAY NOT APPLY TO YOU.

NO WARRANTIES OR CONDITIONS, WHETHER EXPRESS OR IMPLIED, WILL APPLY AFTER THE LIMITED WARRANTY PERIOD HAS EXPIRED. SOME STATES, PROVINCES, JURISDICTIONS OR COUNTRIES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY OR CONDITION LASTS, SO THIS LIMITATION MAY NOT APPLY TO YOU.

WARRANTY SUPPORT ONLY APPLIES WHEN THE COVERED PRODUCT IS LOCATED WITHIN THE COUNTRY IN WHICH HEXCAL ORIGINALLY SOLD THE SYSTEM, AS REFLECTED IN HEXCAL'S RECORDS. IF YOU NEED SUPPORT FOR THE PRODUCT OUTSIDE OF THE COUNTRY OF ORIGIN (FOR EXAMPLE, WHILE TRAVELING, OR IF THE SYSTEM HAS BEEN RELOCATED TO A NEW COUNTRY), THEN HEXCAL MAY OFFER YOU OTHER SUPPORT OPTIONS FOR AN ADDITIONAL CHARGE.

ADDITIONAL TERMS FOR U.S. CONSUMERS. IF YOU CANCEL ANY RENEWED, EXTENDED OR ENHANCED WARRANTY WITHIN THIRTY (30) DAYS OF RECEIPT OF THIS WARRANTY, YOU WILL RECEIVE A FULL REFUND IF NO CLAIMS HAVE BEEN MADE AGAINST THE WARRANTY. IF ANY CLAIM HAS BEEN MADE AGAINST THE WARRANTY, THEN YOU WILL RECEIVE A PRO-RATA REFUND BASED ON THE RETAIL VALUE OF ANY SERVICE PERFORMED. IF YOU CANCEL THIS WARRANTY AFTER THIRTY

(30) DAYS OF YOUR RECEIPT OF THIS WARRANTY, YOU ARE ENTITLED TO A PRO-RATA REFUND AS FOLLOWS: REFUND = THE TOTAL PRICE MINUS THE FOLLOWING: (A) THE VALUE ATTRIBUTABLE TO THE PORTION OF THE RENEWED, EXTENDED OR ENHANCED WARRANTY ALREADY USED (CALCULATED BASED ON THE PERCENTAGE OF DAYS OF THE RENEWED, EXTENDED, OR ENHANCED TERM THAT ALREADY HAVE BEEN USED PRIOR TO OUR RECEIVING NOTICE OF YOUR CANCELLATION); (B) 0.1 MULTIPLIED BY THE TOTAL PRICE; AND (C) THE COST OF ANY REPAIR OR REPLACEMENT PROVIDED TO YOU BEFORE CANCELLATION.

FOR ALL CUSTOMERS. WE DO NOT ACCEPT LIABILITY BEYOND THE REMEDIES PROVIDED FOR IN THIS LIMITED HARDWARE WARRANTY, AND WE DO NOT ACCEPT LIABILITY FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES, FOR THIRD-PARTY CLAIMS AGAINST YOU FOR DAMAGES, FOR PRODUCTS NOT BEING AVAILABLE FOR USE, OR FOR LOST OR DAMAGED DATA OR SOFTWARE. HEXCAL DOES NOT WARRANT THAT THE OPERATION OF ANY HEXCAL PRODUCT WILL BE UNINTERRUPTED OR ERROR FREE. OUR LIABILITY WILL BE NO MORE THAN THE AMOUNT YOU PAID FOR THE SPECIFIC PRODUCT THAT IS THE SUBJECT OF A CLAIM. THIS IS THE MAXIMUM AMOUNT FOR WHICH WE ARE RESPONSIBLE.

SOME STATES, PROVINCES, JURISDICTIONS OR COUNTRIES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.

This limited hardware warranty lasts for the time period indicated on your packing slip, invoice, or receipt.

The limited hardware warranty on all Hexcal-branded products purchased directly from Hexcal begins on the date of the packing slip, invoice, receipt, or other sales documentation. For products purchased from third-party retailers or resellers, the limited hardware warranty begins on the date of your original sales receipt. The warranty period is not extended if we repair or replace a warranted product or any parts. Hexcal may change the availability of limited hardware warranties, at its discretion, but any changes will not be retroactive.

Hexcal cannot guarantee the authenticity of the products, limited warranties, service or support, or the accuracy of the listings of products you purchase from a third party. In some cases, such as with battery packs and power adapters, the use of third-party products may pose an increased risk of reliability or safety issues, including increased risk of fire or explosion. This limited hardware warranty does not cover issues caused by the installation or use in a Hexcal system of any third-party product that was not provided by Hexcal. For Commercial customers, this limited hardware warranty may be voided by Hexcal, at Hexcal's sole discretion, if you install or use in a Hexcal system any third-party product that was not provided by Hexcal.

FCC Information

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference, and
2. This device must accept any interference received, including interference that may cause undesired operation.

Note: This device has been tested and found to comply with the limits for Class B digital devices pursuant to Part 15 Subpart B, of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential environment. This equipment generates, uses, and can radiate radio frequency energy, and if not installed and

used in accordance with the instruction manual, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try and correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

To comply with the FCC's RF exposure limits for general population/uncontrolled exposure, this transmitter must be installed to provide a separation distance of at least 20cm from all persons and must not be co-located or operating in conjunction with any other antenna or transmitter.

