

CANNALICIOUS

Refund Policy

Thank you for checking out this page. This Refund Policy aims to give more insight to how we generally handle refunds.

Perishable Goods

Due to the nature of our (perishable) products, we typically do not offer refunds once they have been shipped. However, if the product you receive is defective or damaged, please contact us within 24 hours of receipt and provide us with a clear photo of the product in question that describes the issue. We will then review your claim and, if we find it to be valid, offer a replacement product or a refund.

Some case examples that we would grant valid:

- The product packaging is ripped open
- The product is damaged or 'tampered' with
- You have been shipped the wrong product

Order Cancellation

If you wish to cancel your newly-placed order, please contact us as soon as possible. If we have not yet shipped the product, we will cancel your order and issue a full refund. If we have already shipped the product, we are unable to cancel your order and offer a refund.

Refunds

All refunds will be issued within 5-7 business days upon our confirmation or successful delivery of the product(s) in question at our designated address for returns.

Contact Us

If you have any questions or concerns about our refund policy, please do not hesitate to contact us at info@cannalicious.nl. We are always happy to help and will do our best to address your concerns as quickly as possible.

This Refund Policy was last updated on 11/04/2023 by Cannalicious.