

## Airlywood - Online Shopping Returns

At Airlywood, we hope your online shopping experience was enjoyable and that you have received exactly what you wanted. However, we do understand that at times, your purchase may not meet all of your expectations. Just inform us of your problem within 14 days of purchase, complete this **Returns Form** and return it to Airlywood together with the returned purchase.

**If you require an exchange for reason of choice, please enclose a prepaid postage bag.**

<b>Your Details:</b>	<b>Name:</b>		<b>Date of Purchase:</b>	
			<b>Date of Return:</b>	
	<b>Address:</b>			
	<b>Email:</b>		<b>Tel/Mob:</b>	

Product to be returned:					
Code	Description	Colour	Size	Qty	Price

### Return Option: ( √ one below)

- ☐ Receive a Paypal refund - option available if you originally paid via Paypal
- ☐ Receive a Credit Card refund - option available if you originally paid by Credit Card
- ☐ Receive a Credit Note - this can be used on the Airlywood online shop and is valid for 3 mths
- ☐ Receive a transfer to your bank account - please provide details of your bank account

<b>BSB #</b>	<b>Account #</b>	<b>Account Name</b>

**Exchange Purchase:** please detail below what you would like in exchange.

Code	Description	Colour	Size	Qty	Price

*Returned items should be in a condition to resell, have not been worn and have all labels attached.*

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