

SOCK DREAMS RETURN AUTHORIZATION FORM

Name: _____

Today's Date: _____

Order Number: _____

E-mail address: _____

Please note: If you have received a wrong or defective item, contact us directly. Do NOT use this form.

Returns must be postmarked within 6 weeks of the *delivery date* of your order. You are responsible for the shipping fees for this return. Please obtain a tracking number from the Post Office; we cannot offer reimbursement for returns not received.

SKU	Description	Quantity returned	Condition Code*	Return Code**	How can this item be improved?	Checked in (office use only)

***CONDITION CODES:**

P: Packaging has **not** been opened, tags have **not** been removed

O: Packaging has been opened, tags have been removed and/or items have been tried on

****RETURN CODES:** **F:** fit **C:** color **M:** changed mind

- For returns of more than 10 items per month, a 15% re-stocking fee may be deducted from your credit/refund
- All sales are final on clearance, items designated with a "Z" at the end of their SKU and Crafty Bundles

Items eligible for refund:

- All items that qualify for the "P" designation under "CONDITION" above and returned within 6 weeks of the delivery date
- Dream Stockings and Dreamer Socks that have been tried on, but not been washed or actively worn, can be returned for a refund or store credit. These brands are indicated by the code [DS] (Dream Stockings) or [DRS] (Dreamer Socks) in their SKUs.

Items eligible for store credit:

- All items that qualify for the "P" designation under "CONDITION" above and returned within 6 weeks of the delivery date.
- All items that are designated as "O" under "CONDITION" above that have not been worn or washed and are returned within 6 weeks of the delivery date

I am eligible for and would prefer a refund credited back to the original method of payment

I am eligible for and would prefer store credit to use toward a new online order

In order to speed up the returns process for our customers, we are unable to issue direct exchanges on returned items. If you wish to exchange for something different, you may opt for store credit that you may use toward a new online order.

Once we have received your return package and the contents have been checked in, it may take 4-6 weeks for your Return to be processed. This form **must** be signed for your Return to be processed.

Please sign here to indicate that you have read, understand, and accept our terms.

X _____ Date _____

Customer Service Contact Info:
 Phone: 1.888.717.6257
 E-mail: Orders@Sock-Dreams.com

Please mail your returns to:
Sock Dreams Returns Department
 (Order # _____)
 7980 SE 17th Avenue
 Portland, OR 97202

For Office Use only

INT _____ DT _____

SWN _____ REX _____ EML _____

RBM _____