

RETURN FORM

FASHIONVALET

www.fashionvalet.com

Name:

Email address:

Phone number:

No.	Order #	Item Description	New Size	Reason Code	Code	Reason
					01	Looks different to image on site
					02	Sizing – Too Tight
					03	Sizing – Too Loose
					04	Poor Quality – Material not as expected
					05	Poor Quality – Workmanship
					06	Doesn't Suit Me – Color
					07	Doesn't Suit Me – Style
					08	Incorrect Item received
					09	Faulty Item

MALAYSIA

1. Repack your item(s) using the original packaging with the order invoice.
2. Complete this Return Form and fill up Poslaju shipping label which may be obtained from Poslaju. Drop off your parcel and keep your record of return tracking number and send us a photo of the receipt for store credit reimbursement.
3. Alternatively drop off your returns at the nearest stores.

List of available centers can be viewed in our website & FAQ.

SINGAPORE

1. Repack your item(s) using the original packaging with the order invoice.
2. Complete this Return Form and arrange your return at our store.
3. Please print the return form generated and paste it on your parcel.
4. Drop off your parcel at the store.

INTERNATIONAL

1. Return item(s) in empty flyer provided or repack using original packaging with order invoice.
2. Complete this Return Form.
3. Ship to **KONTENA NASIONAL, BATU 9, JALAN KLANG LAMA, SERI SETIA, 46000 PETALING JAYA, SELANGOR DARUL EHSAN.**

**Beauty products, accessories, head scarves, pre-ordered and sale items are not returnable, exchangeable or refundable. Damaged, marked, or altered items are not accepted and will be sent back.*

FAQ

- 1 I threw my invoice away. Can I still return my item(s)?

*Of course!
Just fill in
your order #
on this form.*

- 2 I'm returning to exchange sizes. What do I do?

*Please indicate
what size you
would like to
exchange it with.*

- 3 What is your return/exchange policy?

*Return to us
within 30 days
of purchase with
tags attached.*