

**WE WANT YOU TO LOVE WHAT YOU HAVE ORDERED, BUT IF FOR SOME REASON YOU DON'T, HERE'S WHAT TO DO!**

We offer hassle free exchanges, so if you are not 100% happy with your online order, we are more than happy to exchange it for another product or give you a credit note lasting 12 months. All you need to do is fill out this Exchange form with your contact details and the item that you wish to return to us here at Dive Warehouse.

Products may be returned to us for an exchange or a store credit voucher if you are not completely satisfied with your purchase, provided that it is returned in accordance with the following conditions:

- The product is in perfect condition. This means it is unmarked, unworn, unwashed, odour-free, with all labels attached.
- We receive your return within 7 days of us having dispatched your order.

Please note that Dive Warehouse does not cover postage costs associated with returning items back to us. A standard freight cost of \$9.95 will be charged.

**YOU MUST FILL OUT ALL DETAILS BELOW**

**NAME:** \_\_\_\_\_

**PHONE NUMBER:** \_\_\_\_\_

**EMAIL ADDRESS:** \_\_\_\_\_

**ORDER NUMBER: (5 Digit # on packing slip)** \_\_\_\_\_

**Returning products**

PRODUCT NAME	COLOUR	SIZE	PRICE PAID	RECEIPT #

**I would like a credit note for a future purchase as I am not ready to exchange today.**

If you wish to receive a store credit note, we will use your contact details and it will be valid for 12 months. The voucher details will be emailed through to your email address provided.

**I would like to exchange my item(s) for something else.**

If you wish to exchange your returning product(s) please fill out the table below with all details asking. We will call you when we receive your product back and send out the new products at a \$9.95 freight charge.

PRODUCT NAME	COLOUR	SIZE	PRICE

\*Please note that postage costs are non-refundable.

**Post your item back to us at:**

Dive Warehouse  
32 Strathaird Road  
Bundall, QLD, 4217

**We recommend that you select a secure, traceable postage service for the package and ensure that it is clearly addressed. We will contact you when your parcel has made it back to us.**