

Customer Returns Form

Please ensure you fully complete the customer seciton of the form or there may be a delay in your refund

Date Sent:	
Customer Name:	
Contact Number:	
Order Number:	
Item(s):	
Exchange (Alternative Design) Alternative Design Title: Alternative Design Colour: Alternative Design Size: Comments	 Does Not Suit Incorrect Item Unwanted Gift Faulty Arrived Too Late Colour Not As Expected Other (Please leave comment below)
Return Address: The Parsonage, Walmsgate, Louth, Lincolnshire LN11 8QN	Tel: 01507 481693
For further details please visit my website: www.clarehagg.	as.com Email: sue@clarehaggas.com

Please Note:

For refunds and exchanges you must notify us by email sue@clarehaggas.com or by calling 01507 481693 within 12 days of receiving you order. Goods must then be returned unused and unworn with all original bags and swing tags attached within 30 days of your delivery. Once the goods have been accepted back into stock, we will issue you with your exchange or refund. Returns can take up to 10 working days to be proceed and a further time for the refund to appear back on your original method of payment.

Goods must be returned in the manner that they were sent to you, if you are unable to use the original packaging please ensure that all packaging you use to return your items is of a sufficiently suitable standard as not to cause any damage to the goods. Clare Haggas will not refund goods that are returned in an unsatisfactory condition and it is your responsibility to ensure against any faults with your chosen courier.

You will need to cover the cost of postage for returns, however if your product is faulty Clare Haggas will refund the cost of postage. In this unlikely event please enclose a copy of the postage receipt so we can allocate the refund. We recommend you use an insured signed for service as the goods remain under your responsibility until it arrives back at the Clare Haggas returns address.