

PARDON MY french

ORDER PROCESS

1.

Select items for purchase in the wholesale catalogue document. Mark item quantity, code, color and unit cost in the form on the following page. Fill out all other required fields, including name, address, contact information, and desired payment method.

2.

Submit your form to bonjour@Pardonmyfrench.studio . An invoice will be e-mailed to you within 48 business hours with product total and shipping. You have 48 hours after submitting your order form to make changes or to cancel your order.

3.

Invoices must be paid within 30 days of receipt or the transaction will be cancelled. Your order will be shipped within 2 weeks of receipt of payment. See Terms and Conditions for more detailed information.

PARDON MY
french

ORDER FORM

Customer Name

Contact Email

Deliver Order to

Billing address *(if different from delivery address)*

QTY	ITEM #	COLOR #	PRICE	TOTAL

We accept the following methods of payment:

Paypal

Credit Card

Debit Card

E-transfer



TERMS & CONDITIONS

PRICING:

All prices are listed in CA Dollars. All authorized retailers will receive 50% off the MSRP, plus the cost of shipping.

ORDER MINIMUMS:

A minimum opening order of \$150 is required. Re-orders require a \$100 order minimum. Any changes or cancellation of orders must be emailed to bonjour@Pardonmyfrench.studio within 48 hours.

METHOD OF PAYMENT:

At this time credit (Visa, Mastercard, American Express, Discover), debit, Paypal and e-transfer are all accepted forms of payment. You will receive an invoice for order total plus shipping and may choose to pay directly through the link in the e-mail, or to send an e-transfer to bonjour@Pardonmyfrench.studio. Please include your business name and invoice number in the comments of your transfer. You have 30 days to make a payment, otherwise the transaction will be cancelled.

SHIPPING & DELIVERY:

Stockists are required to pay the cost of shipping, which will be included in the final invoice. If your retail location is in Montreal, we will hand deliver your order for a flat rate of \$10.00.

Please allow up to 2 weeks for your order to ship upon receipt of payment. We reserve the right to choose the most appropriate carrier for our products.

RETURNS/EXCHANGES:

Wholesale merchandise may not be returned or exchanged. We only accept returns in the case of defective merchandise as noted below. Please contact us with any concerns about your order and we will do our best to resolve any issues.

DAMAGED GOODS:

Please inspect your shipment immediately upon arrival. Please contact us within 5 days of receipt of damaged or defective shipments. Returned merchandise will be replaced with new merchandise at no additional cost to buyer.