Important product and safety information

⚠️ **FAILURE TO FOLLOW THESE SAFETY INSTRUCTIONS COULD RESULT IN FIRE, ELECTRIC SHOCK OR OTHER INJURY OR DAMAGE.**

⚠️ **BATTERY SAFETY**

HANDLE WITH CARE. Your Hand IQ Smart Badges contain a single disposable 3V coin cell lithium battery (model CR2032). Never charge the battery as it is not designed to be rechargeable, may cause leakage or explosion. Insert battery with its positive terminal facing up. Never short circuit, heat, incinerate or dismantle the battery. Warning: Fire, explosion and burn hazard. Do not recharge, short circuit, crush, disassemble, heat above 100. Do not use the battery beyond the permitted temperature range. Caution: Keep away from children and pets.

RECYCLING YOUR DEVICE PROPERLY. In some areas, the disposal of certain electronic devices is regulated. Make sure you dispose of, or recycle, your devices in accordance with local laws and regulations.

TERMS OF USE AND POLICIES. Hand IQ Smart Badges are Hygiene IQ Devices. Please read all terms and usage policies found at **www.handiq.com**

LIMITED WARRANTY. Your new Hand IQ Device is covered by a one year Limited Warranty. Please read all warranty information found at **www.handiq.com**

FC

BDG010 & SSR010 meets the FCC & IC requirements for RF exposure in public or uncontrolled environments.

BDG010 & SSR010 Cet appareil est conforme aux conditions de la IC en matière de RF dans des environnements publics ou incontrôlée

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with Part 15 of the FCC Rules and with Industry Canada license-exempt RSS standard(s)]. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) This device must accept any interference received, including interference that may cause undesired operation.
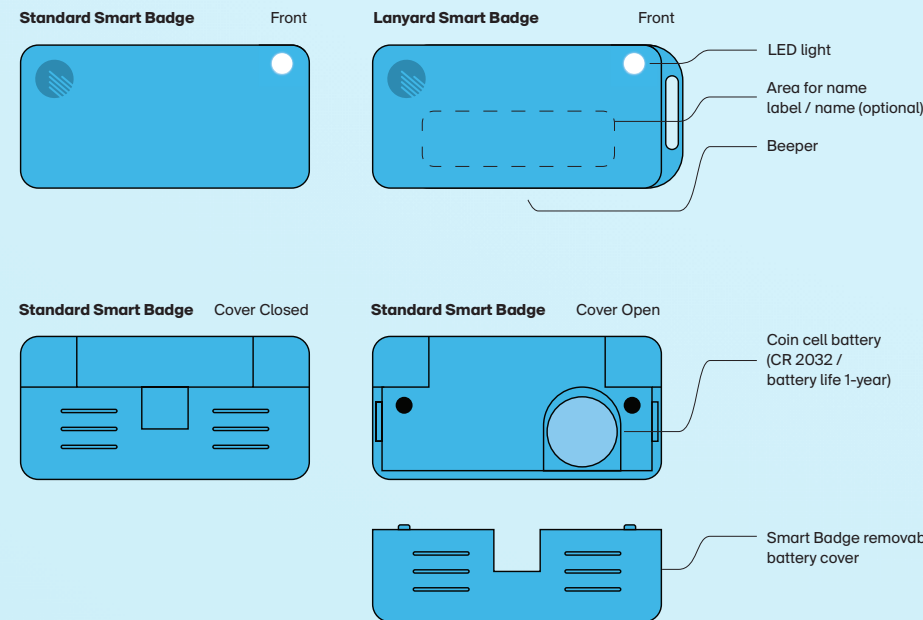
Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes: (1) l'appareil ne doit pas produire de brouillage, et (2) l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

The party responsible for FCC compliance is Hygiene IQ, LLC 636 Moulton Ave., Los Angeles, CA 90031 USA. If you wish to contact Hygiene IQ, please visit **www.handiq.com/customer-support.**

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Handwash measurement made easy

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QUICK START GUIDE

Hand IQ Smart Badges

Get to know your Hand IQ Smart Badge

Standard Smart Badge — Front

Lanyard Smart Badge — Front

- LED light
- Area for name label / name (optional)
- Beeper

Standard Smart Badge — Cover Closed

Standard Smart Badge — Cover Open

- Coin cell battery (CR 2032 / battery life 1-year)
- Smart Badge removable battery cover

Smart badge LED and audio indicators

LED and audio sequence

Red, green, blue – 3 blink and 3 beep sequence
Smart Badge turns on for the first time when the battery is added.

Blue – 2 blink and 2 beep sequence
Smart Badge reminds a person to wash their hands when the badge wakes up (someone puts it on) and based on the handwash intervals set by management.
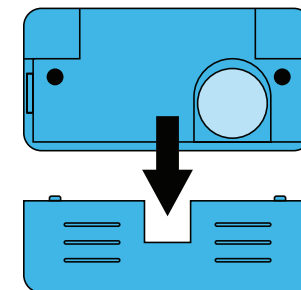

Blue – 4 blink and 4 beep sequence
Smart Badge reminds a person to wash their hands a second time and they have 5 minutes to wash their hands before it's a missed opportunity.
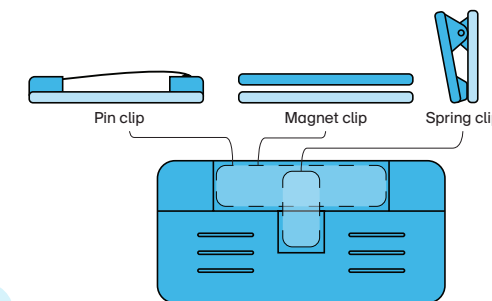

Getting started

Prepare the Smart Badge

- Remove the back of the Smart Badge by sliding the back cover away from the badge. Next, insert battery with its positive terminal facing you. The Smart Badge's LED should flash red, green and blue on the front, and you should hear three beeps.

Add your Smart Badge clip

- You should recieve a bag of clips based on your order. There are three types of clips that work with the Smart Badge. A pin clip, a magnet clip, and a spring clip.

- Each clip comes with an adhesive backing that attaches to a different area on the back of the Smart Badge. The pin clip and the magnet clip are mounted to the horizontal indentation on the back badge. The spring clip is mounted to the vertical indentation on the back of the badge.

Pin clip   Magnet clip   Spring clip

FAQ and support

Visit: **https://handiq.com/customer-support**

App setup

Assign Smart Badge to a Location

Smart Badges need to be assigned to a location, but don't have to be assigned to a specific person.

For example, a restaurant might have 20 staff, but only 5 working at a time. A badge can be picked up when a shift starts. It will then wake up and begin reminding the staff member to wash hands based on a location's settings. This way you get the advantage of proactive reminders without singling anyone out.

However, you can always assign a badge to a location and staff for individual accountability and healthy competition. It's up to you!

Open your Hand IQ app and select "Badges" on the navigation bar

- Set the badge you are going to assign to the location near your mobile device (within 6 inches).

- Click "Find / Add Badge" in the upper right corner. The badge nearest to your mobile device should appear. If there are multiple unassigned badges that appear, you can click "assign" to one of them and then click "test". The unassigned badge will beep. You will then know which badge you are using.

- Next, you can name the badge or leave it unnamed. If left unnamed, the app will assign a number to it.

You can add up to 50 badges to your location. If you assign badges to staff members by name, you can review compliance reports for each staff member on the app and also have reports sent to your email inbox.